问题	原因	补救
龙头出水量小	- 水压不足	- 检查总水压
	- 调压器过滤网脏污	- 清洁龙头前面和恒温阀芯的过滤网.
	- 花洒滤网有垃圾堵塞	- 清洗花洒和软管间的过滤网
串水, 在龙头关闭的状态下, 热水被强迫流入冷水管路, 或者相反.	- 单向阀有垃圾堵塞或漏水	- 清洗单向阀, 如有必要则更换新的
龙头出水温度和温度设定的不符	- 恒温阀芯未被调节	- 调节恒温器
	- 热水温度过低	- 将热水温度从42°C升高到60°C
水温无法调节	- 恒温阀芯表面结垢	- 更换恒温阀芯
使用恒温龙头后, 燃气热水器不工作	- 过滤网有垃圾堵塞	- 清洗过滤网/更换过滤网
	- 单向阀装反	- 正确安装单向阀
安全停止按钮不工作	- 弹簧损坏	- 清洁弹簧和/或按钮, 并视需要更换
	- 按钮僵化	
调节按钮不好用	- 调节按钮脏污	- 更换关闭部件

Fault	Cause	Remedy
Insufficient water	- Supply pressure inadequate	- Check water pressure (If a pump has been installed check to see if the pump is working).
	- Regulator filter dirty	- Clean filter in front of the mixer and on the MTC-thermo cartridge
	- Shower filter seal dirty	- Clean filter seal between shower and hose
Crossflow, hot water being forced into cold water pipe, or vice versa, when mixer is closed	- Backflow preventers dirty or leaking	- Clean backflow preventers, exchange if necessary
Spout temperature does not correspond with temperature set	- Thermostat has not been adjusted	- Adjust thermostat
	- Hot water temperature too low	- Increase hot water temperature to 42 °C to 60 °C
Temperature regulation not possible	- thermo cartridge calcified	- Exchange thermo cartridge
Instantaneous heater didn't work with thermostat	- Filters are dirty	- Clean the filter / exchange filter
	- check valve hasn't moved back	- Exchange check valves
Safety stop button not operating	- Spring defective	- Clean spring and/or button, exchange if necessary
	- Button calcified	
Select button stiff	- Select button soiled	- Exchange shut-off unit