

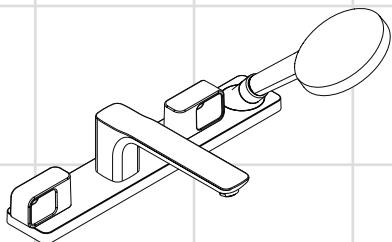
# AXOR®

hansgrohe

**EN** Installation / User Instructions / Warranty

**FR** Instructions de montage / Mode d'emploi / Garantie

**ES** Instrucciones de montaje / Manejo / Garantía



**Urquiola**

11446xx1

11443xx1

## Technical Information

### Water pressure

Recommended	15 - 75 PSI (0.1 - 0.5 MPa)
Maximum	145 PSI (1 MPa)

### Hot water temp.

Recommended	120°-140° F (48° - 60° C)*
Maximum	158°F (70°C)*

### Flow rate - 11446001

handshower	max. 1.75 GPM (6.6 L/min)
spout	6.1 GPM (23.1 L/min)

### Flow rate - 11443001

handshower	max. 2.0 GPM (7.6 L/min)
spout	6.1 GPM (23.1 L/min)

\* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

## Installation Considerations

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- This trim kit requires rough valve 13444181 and mounting plate 39449001 (not included). The rough valve and mounting plate must be installed, and the mounting surface complete and made watertight before installation of this trim kit.
- **11446001 only:** The showerhead is for use with an automatically compensating valve rated at 1.3 GPM (4.9 L/min) or less.
- **11443001 only:** The showerhead is for use with an automatically compensating valve rated at 1.5 GPM (5.7 L/min) or less.
- This unit is not anti-scald. If required by local plumbing code, install this unit in combination with an approved remote pressure balance valve or other approved device.
- Protection against backflow is provided by a check valve in the handshower hose and by an automatically resetting diverter.
- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## Données techniques

Pression d'eau	
recommandée	15 - 75 PSI (0.1 - 0.5 MPa)
maximum	145 PSI (1 MPa)
Température d'eau chaude	
recommandée	120°-140° F (48° - 60° C)*
maximum	158°F (70°C)*
Capacité nominale - 11446001	
douche	1.75 GPM (6.6 L/min)
bec	6.1 GPM (23.1 L/min)
Capacité nominale - 11443001	
douche	2.0 GPM (7.6 L/min)
bec	6.1 GPM (23.1 L/min)

\* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

## À prendre en considération pour l'installation

- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- L'ensembles de robinetterie requièrent l'utilisation de la pièce de surface 13444181 et kit de montage 39449001 (non comprise).
- **11446001 seulement:** La pomme de douche est à utiliser avec des valves de compensation automatiques ayant un débit de 1.3 GPM (4.9 L/min) ou inférieur.
- **11443001 seulement:** La pomme de douche est à utiliser avec des valves de compensation automatiques ayant un débit de 1.5 GPM (5.7 L/min) ou inférieur.
- Ce produit ne possède pas de dispositif anti-brûlure. Installez une vanne à pression autorégularisée externe approuvée ou tout autre dispositif anti-brûlure approuvé, tel que requis par le code de plomberie local.
- La protection contre le retour d'eau est assurée par un clapet de non-retour double dans le coude de la douche et un dispositif de dérivation à réenclenchement automatique.
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## Datos técnicos

### Presión en servicio

recomendada	15 - 75 PSI (0.1 - 0.5 MPa)
max.	145 PSI (1 MPa)

### Temperatura del agua caliente

recomendada	120°-140° F (48° - 60° C)*
max.	158°F (70°C)*

### Caudal máximo - 11446001

teleducha	1.75 GPM (6.6 L/min)
surtidor	6.1 GPM (23.1 L/min)

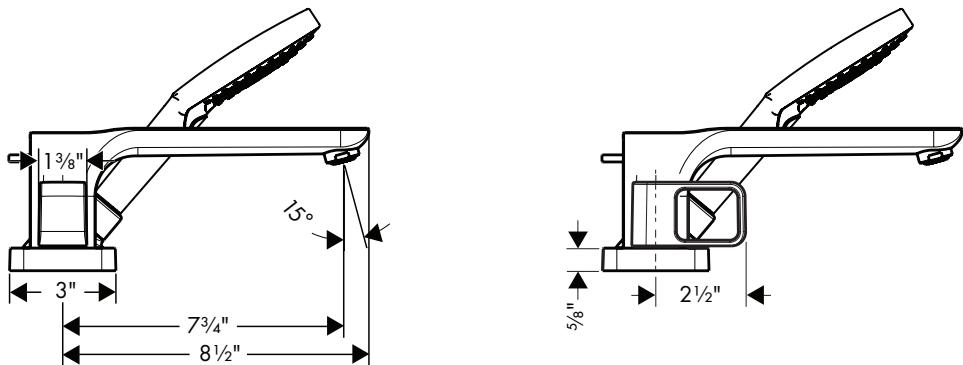
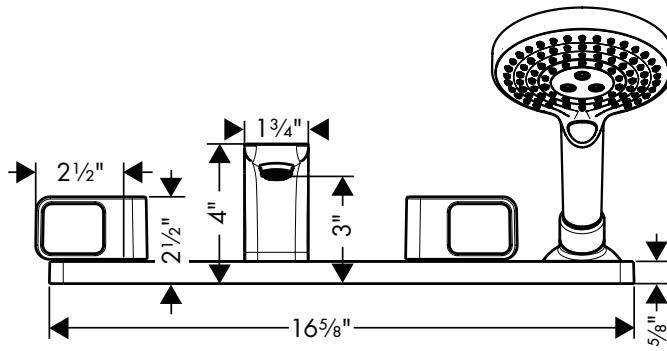
### Caudal máximo - 11443001

teleducha	2.0 GPM (7.6 L/min)
surtidor	6.1 GPM (23.1 L/min)

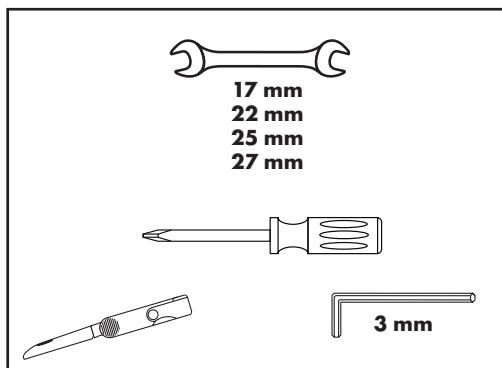
\* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

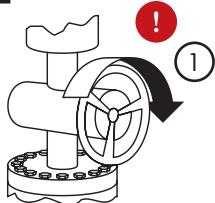
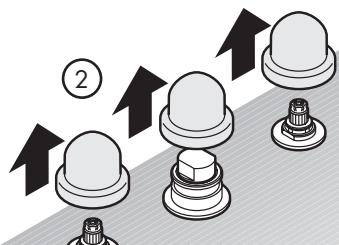
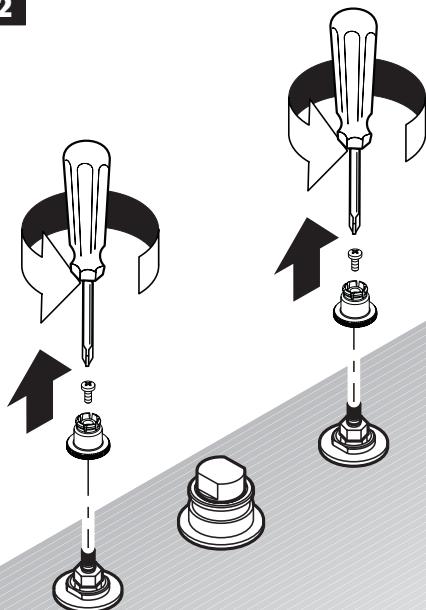
## Consideraciones para la instalación

- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- El juego de pieza exterior requiere la pieza interior 13444181 y set de montaje 39449001 (no incluidos).
- **11446001 solamente:** El cabezal de ducha está diseñado para uso con válvulas de compensación automáticas calificado a 1.3 GPM (4.9 L/min) o menos.
- **11443001 solamente:** El cabezal de ducha está diseñado para uso con válvulas de compensación automáticas calificado a 1.5 GPM (5.7 L/min) o menos.
- Esta unidad no es anti-escaladadura. Instale una válvula remota de balance de presiones aprobada u otro dispositivo anti-escaladadura aprobado si el código de plomería local lo requiere.
- Una válvula de retención doble en el codo de la ducha de mano y un distribuidor que se reajusta automáticamente brindan protección contra el contraflujo.
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.



### Tools Required / Outils Utiles / Herramientas Útiles



**1****2****2****English**

**⚠ Turn off the water at the main before beginning.**

Remove the plaster shields.

**Français**

**⚠ Avant de commencer,  
fermez l'eau à la valve  
principale!**

Retirez les protecteurs.

**Español**

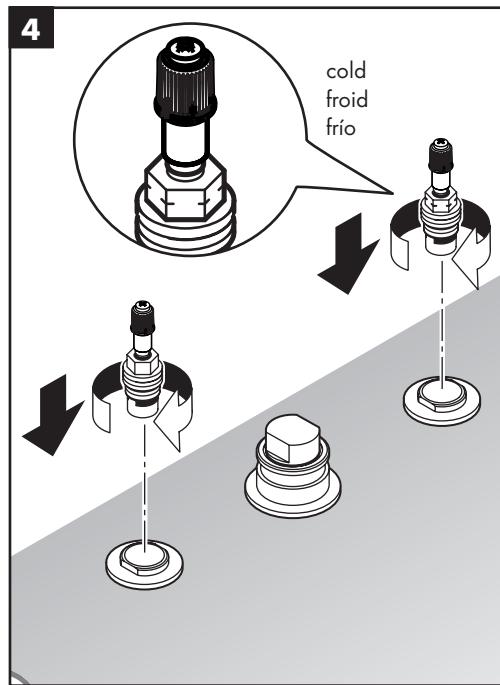
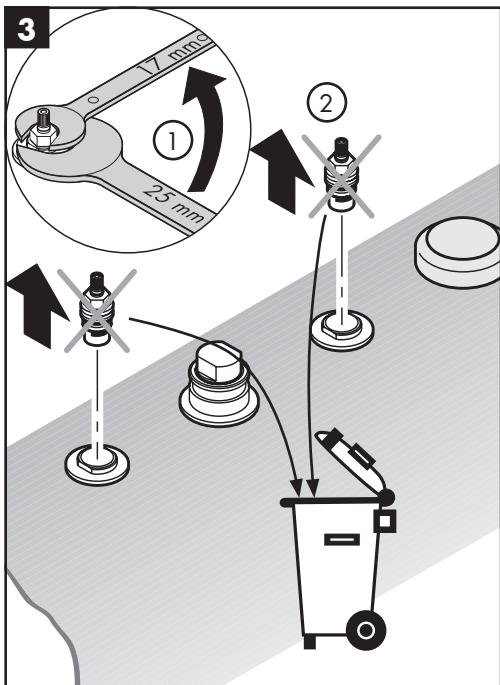
**⚠ ¡Cierre el paso del agua  
en la entrada del suminis-  
tro antes de comenzar!**

Retire los protectores de yeso.

Remove the snap connectors.

Retirez les connecteurs de poignée  
à encliquer.

Retire los conectores de la manija  
a presión de plástico blanca.



## English

Remove the cartridges using two wrenches.

Discard the old cartridges.

Install the new cartridges included with the trim kit.

The cold cartridge has notches on the wrench flats.

## Français

Retirez les cartouches.

Rejetez les vieilles cartouches.

Installez les nouvelles cartouches.

La cartouche froide a des encoches.

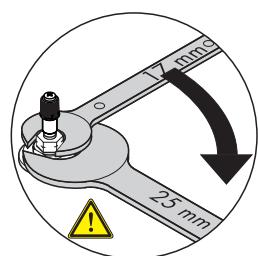
## Español

Retire los cartuchos.

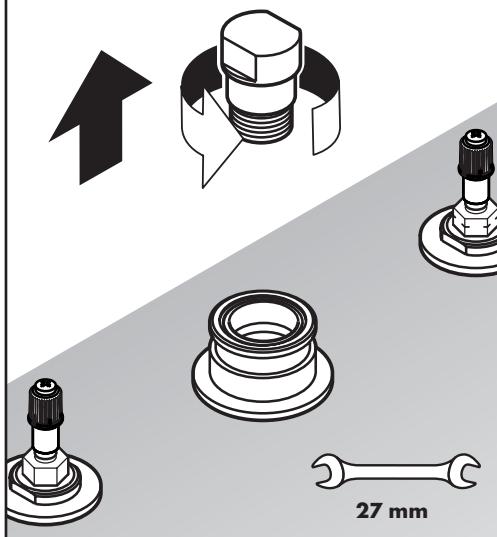
Deseche los cartuchos viejos.

Instale los cartuchos nuevos.

El cartucho frío tiene muescas.

**5**

14.8 ft-lb  
20 Nm

**6**

## English

Tighten the new cartridge using two wrenches.

## Français

Utilisez deux clés plates pour resserrer les cartouches.

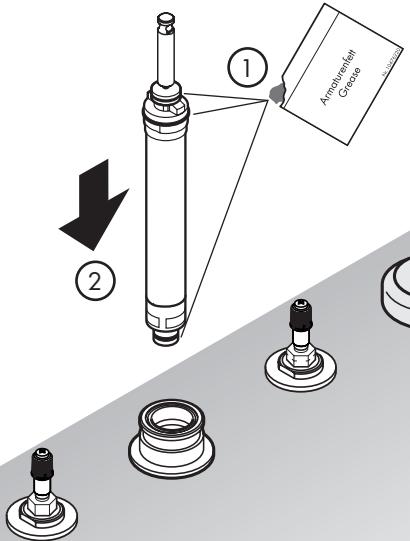
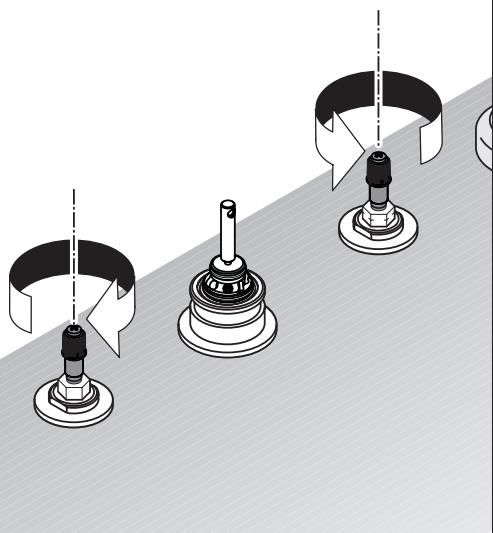
## Español

Utilice dos llaves para apretar los cartuchos.

Remove the plug from the diverter housing.

Retirez le bouchon du raccord en T.

Retire el tapón del tubo en "T".

**7****8****English**

Lightly lubricate the o-rings on the diverter using white plumbers grease.

Push the diverter firmly into the spout tee.

Close the cartridges.

**Français**

Lubrifiez les joints toriques du dispositif de dérivation à l'aide de graisse de plomberie blanche (non comprise).

Appuyez fermement sur l'assemblage du dispositif de dérivation pour l'insérer dans le raccord en T.

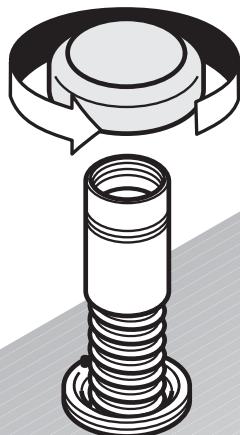
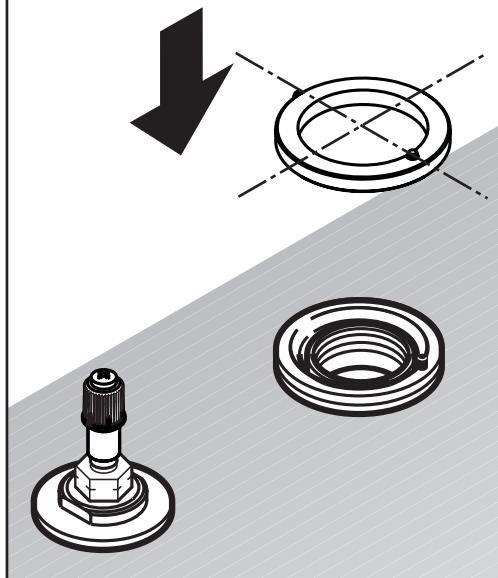
Fermez les robinets.

**Español**

Lubrique los retenes anulares del distribuidor con grasa blanca para plomería (no incluida).

Presione el conjunto del distribuidor firmemente en el tubo en "T".

Cierre las válvulas.

**9****10****English**

Remove the plaster shield from the Secuflex hose.

**Français**

Enlevez le protecteur du tuyau Secuflex.

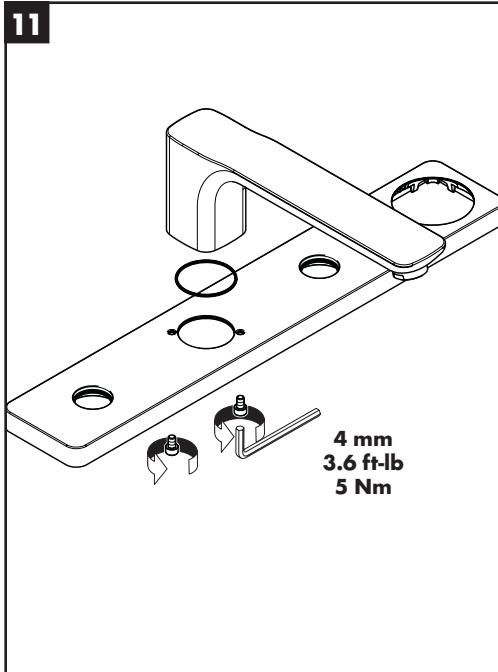
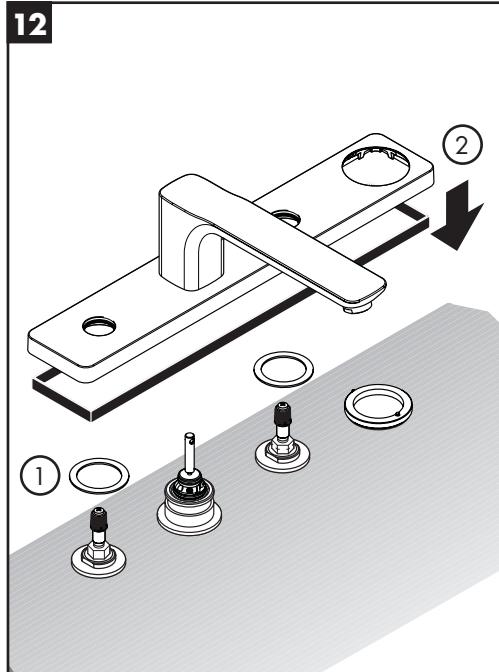
**Español**

Retire el protector de yeso.

Install the nut on the handshower tee.

Installez l'écrou.

Instale la tuerca.

**11****12****English**

Connect the spout to the baseplate.

**Français**

Connectez le bec sur le rosace.

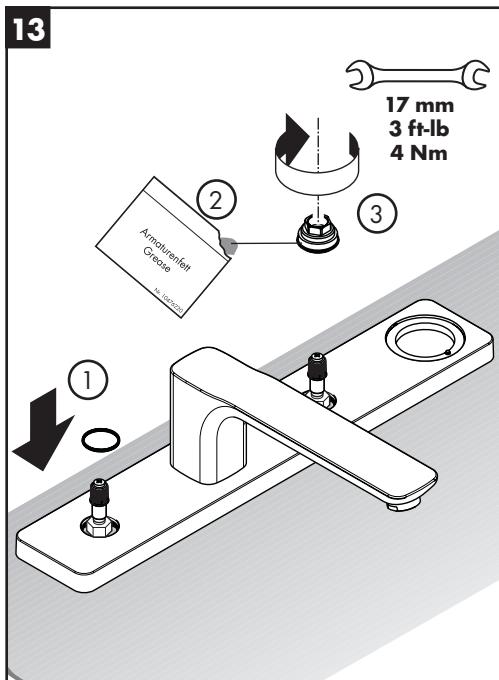
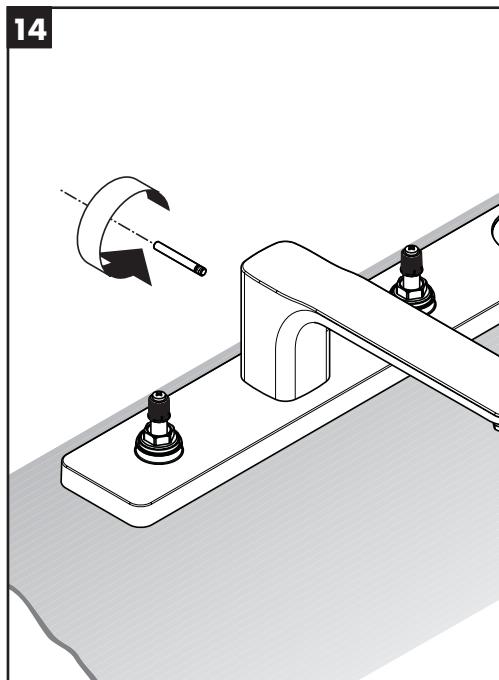
**Español**

Conecte el surtidor al florón.

Install the washers and the baseplate over the rough.

Installez les rondelles et la rosace.

Instale las arandelas y el florón.

**13****14****English**

Install the glide rings.

Lightly lubricate the threads on the nuts using white plumbers grease.

Install the nuts.

Install the diverter rod.

**Français**

Installez les rondelles.

Lubrifiez légèrement les filets sur les écrous en utilisant de la graisse de plomberie blanche.

Installez les écrous.

Installez la tirette.

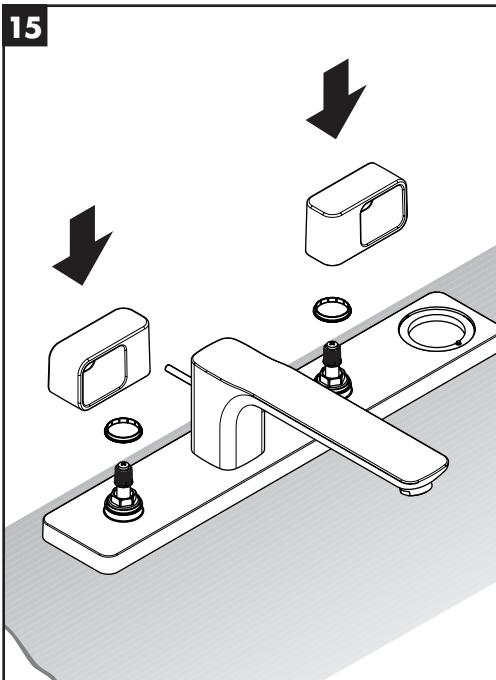
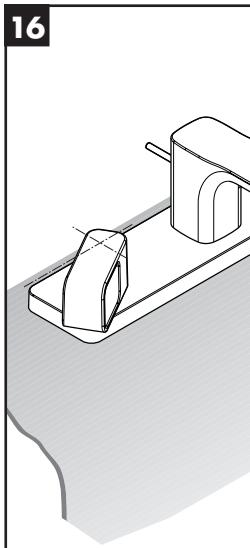
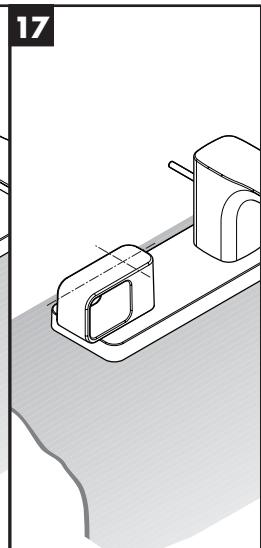
**Español**

Instale los anillos plasticos.

Lubrique los hilos en las tuercas.

Instale las tuercas.

Instale el tirador.

**15****16****17****18****25****English**

Install the handles.

**Français**

Installez les poignées.

**Español**

Instale las manijas.

Inspect the alignment of the handles.

If it is not satisfactory, go to step 18.

If it is satisfactory, go to step 25.

Vérifiez l'alignement des poignées.

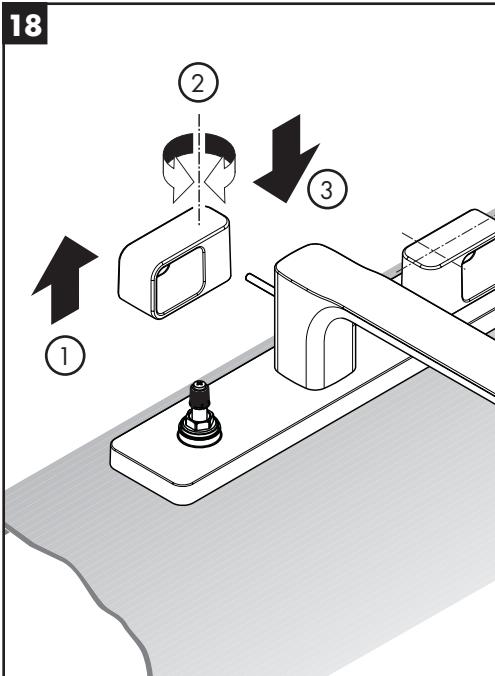
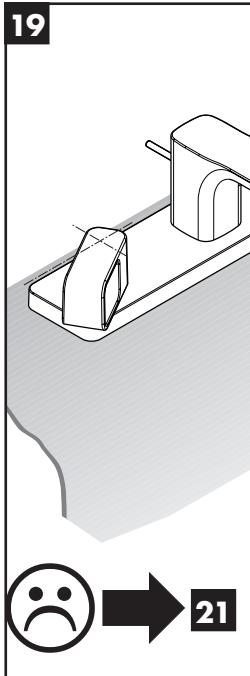
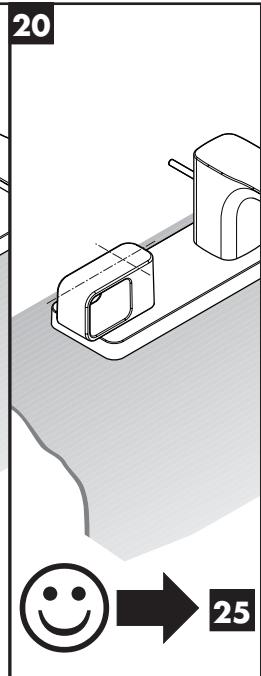
Si l'alignement n'est pas satisfaisant, continue au diagramme 18.

Si l'alignement est satisfaisant, continue au diagramme 25.

Inspeccione la alineación de las manijas.

Si la alineación no es satisfactoria, vea esquema 18.

Si la alineación es satisfactoria, vea esquema 25.

**18****19****20****English**

Remove, rotate, and reinstall the handle(s).

**Français**

Retirez, tournez, et réinstallez la poignée.

**Español**

Retire y gire la manija y reinstálela.

Inspect the alignment of the handles.

If it is not satisfactory, go to step 21.

If it is satisfactory, go to step 25.

Vérifiez l'alignement des poignées.

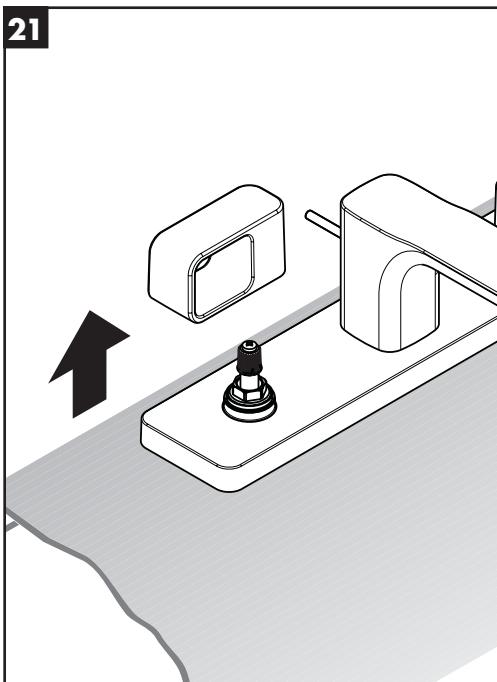
Si l'alignement n'est pas satisfaisant, continue au diagramme 21.

Si l'alignement est satisfaisant, continue au diagramme 25.

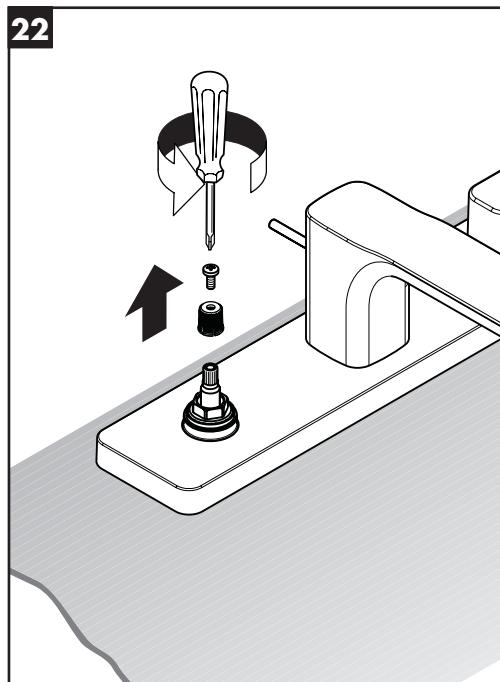
Inspeccione la alineación de las manijas.

Si la alineación no es satisfactoria, vea esquema 21.

Si la alineación es satisfactoria, vea esquema 25.

**21****English**

Remove the handle.

**22****Français**

Retirez la poignée.

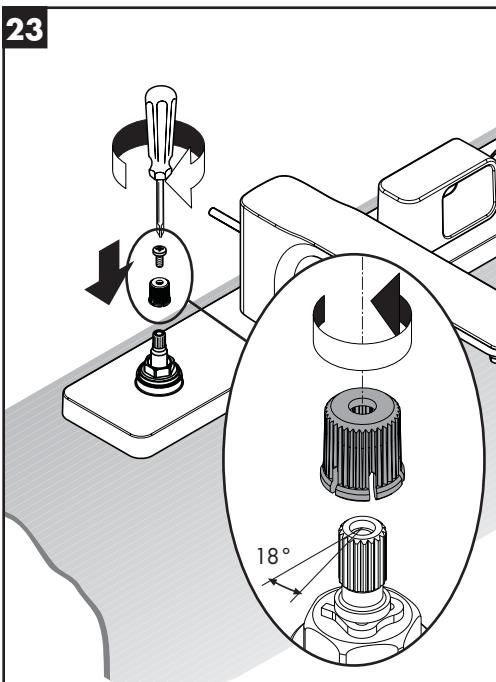
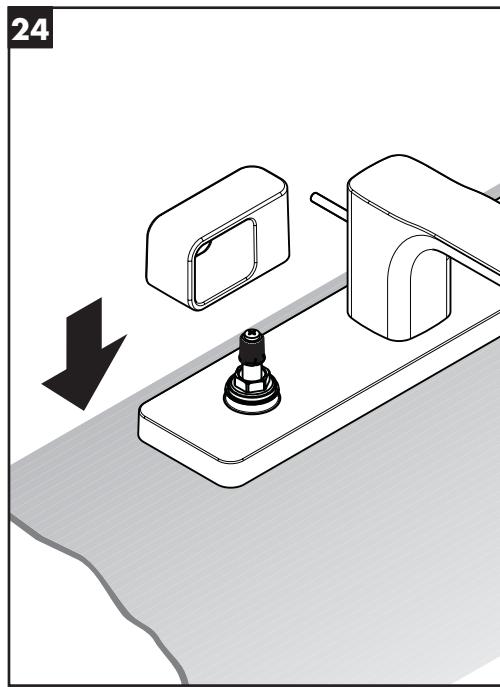
**Español**

Retire la manija.

Remove the snap connector and screw.

Retirez le connecteur de poignée à encliquer.

Retire el conector a presión del mango.

**23****24****English**

Rotate the snap connector slightly.  
Reinstall the snap connector and  
screw.

**Français**

Tournez et installez le connecteur.

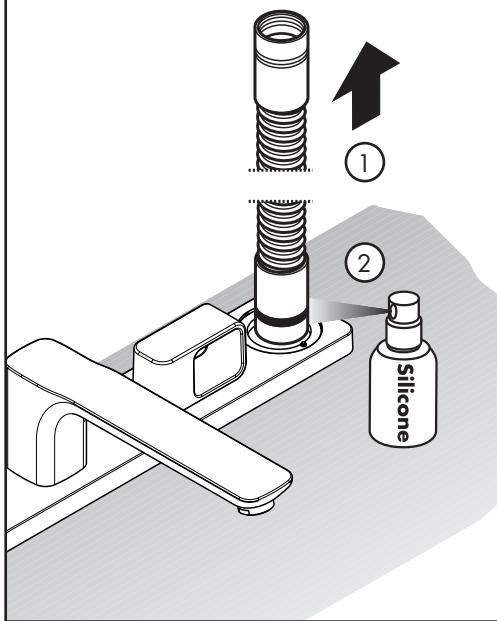
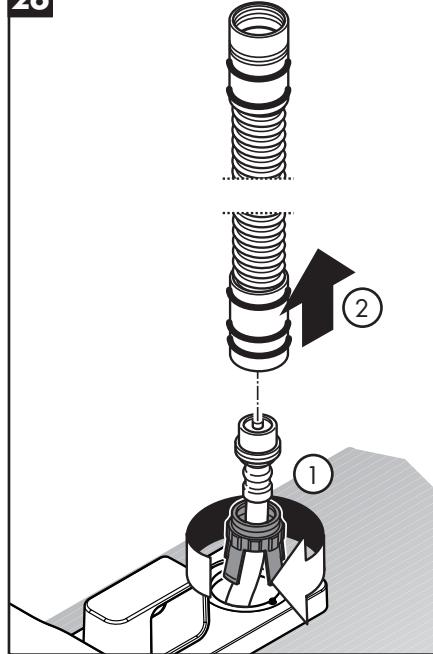
**Español**

Gire y instale el conector.

Install the handle.

Installez la poignée.

Instale la manija.

**25****26****English**

Pull the Secuflex hose out of the rough.

Lubricate the end of the hose using silicone spray.

Remove the Secuflex hose from the rough.

Disconnect the Secuflex hose from the high pressure hose by loosening the white plastic nut.

**Français**

Lubrifiez la fin du tuyau à l'aide de spray de silicone.

Retirez le Secuflex tube fléxible.

Débranchez le Secuflex tube fléxible de le tuyau de haut pression.

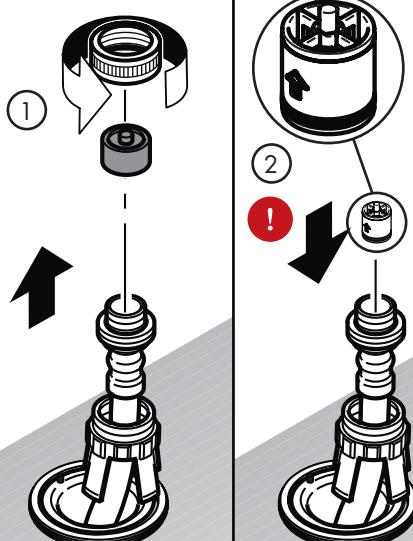
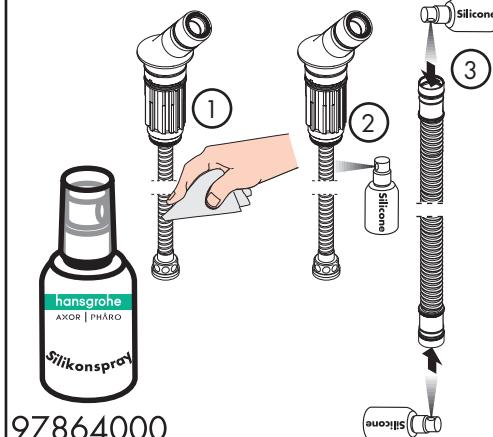
**Español**

Arranque la manguera Secuflex del soporte.

Lubrique levemente el fin de la manguera con silicona.

Retire la manguera Secuflex.

Desconecte la manguera Secuflex de la manguera de alto presión.

**27****28****English**

Remove the brass plug and nut.

Install the check valve.

**⚠ The check valve must be installed as it provides protection against backflow.**

Lubricate the handshower hose using silicone spray.

Lubricate the ends of the Secuflex hose using silicone spray.

**Français**

Retirez le bouchon.

Installez le clapet de non-retour.

**⚠ Vous devez installer la cartouche du clapet de non-retour!**

Lubrifiez le tuyau de la douchette à l'aide de spray de silicone.

Lubrifiez le tuyau Secuflex à l'aide de spray de silicone.

**Español**

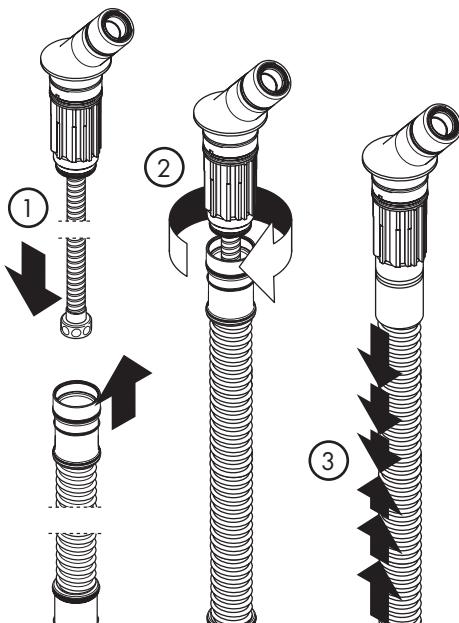
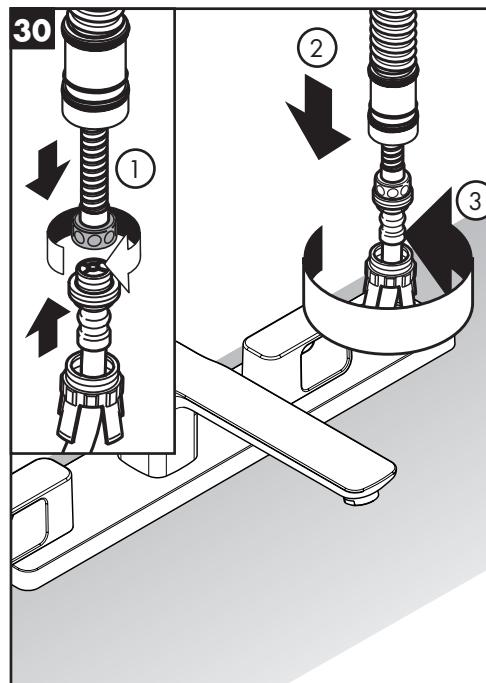
Retire el tapón.

Instale la válvula de retención.

**⚠ Debe instalar la válvula antirretorno.**

Lubrifique la manguera con silicona.

Lubrifique la manguera Secuflex con silicona.

**29****30****English**

Push the handshower hose through the Secuflex hose.

Secure the Secuflex hose to the handshower holder

Compress the Secuflex hose.

Connect the handshower hose to the high pressure hose.

Connect the high pressure hose to the Secuflex hose. Tighten the white plastic nut.

**Français**

Poussez le tuyau de douchette par le tuyau Secuflex.

Connectez le Secuflex tube flexible sur le support.

Comprimez le Secuflex tube.

Installez le tuyau de douchette sur le tuyau de haut pression.

Connectez le Secuflex tube flexible qui utilise l'écrou en plastique blanc.

**Español**

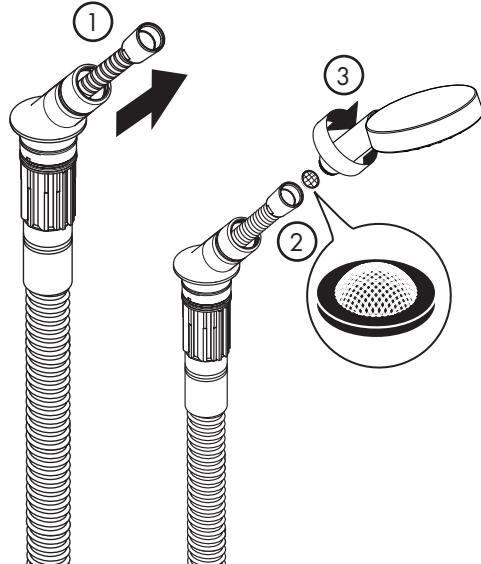
Empuje la manguera por la manguera Secuflex.

Conecte la manguera al soporte.

Comprima el tubo Secuflex.

Instale la manguera de la tela-ducha en la manguera de alta presión.

Conecte la manguera Secuflex con la tuerca de plástico blanca.

**31****English**

Place the screen washer in the end of the handshower hose.

Connect the handshower to the handshower hose.

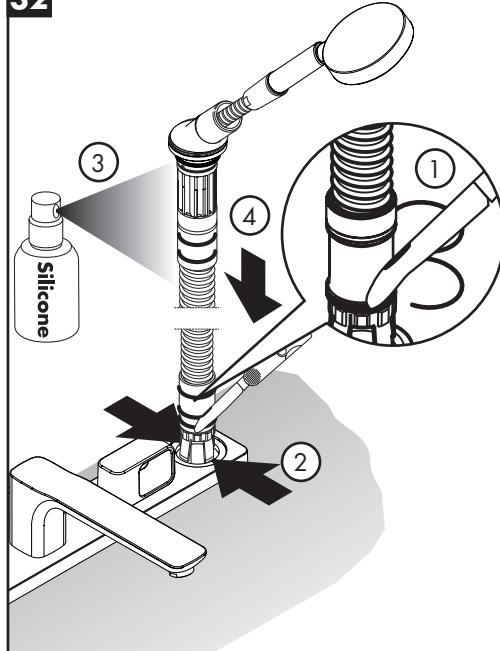
Rest the handshower in the holder.

Remove the o-rings from the end of the Secuflex hose.

Push the white plastic nut into the hole.

Lubricate the o-rings on the handshower holder using silicone spray.

Push the handshower holder onto the baseplate.

**32****Français**

Installez le tamis sur le tuyau de douchette.

Installez la douchette.

Restez la douchette dans le support.

Retirez les joints toriques de la fin du Secuflex tube fléxible.

Poussez le tuyau douchette par la plaque.

Lubrifiez la porte douchette.

Poussez le porte douchette sur la plaque.

**Español**

Coloque la arandela de filtro en el extremo de la manguera.

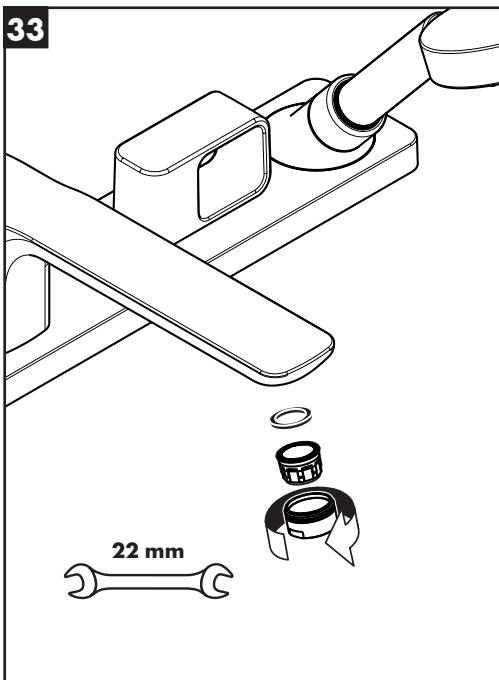
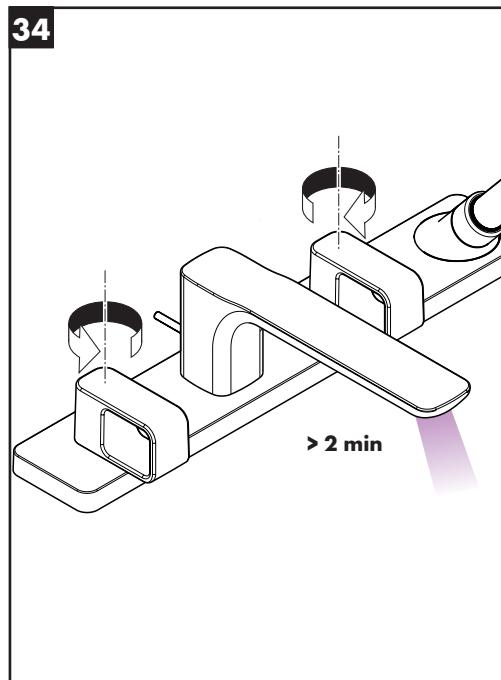
Acople este extremo a la ducha de mano.

Apoye la ducha de mano en el soporte.

Retire las juntas toroidales del fin de la manguera Secuflex.

Lubrifique el soporte con silicona.

Empuje el soporte de la ducha de mano hacia abajo en el soporte Secuflex.

**33****34****English**

Remove the aerator.

**Français**

Retirez l'aérateur.

**Español**

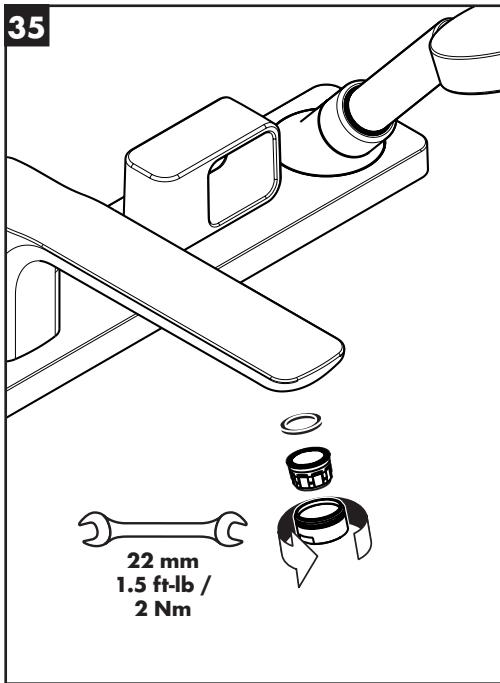
Retire el aireador.

Flush the hot and cold supplies for a minimum of two minutes.

Rincez le robinet pendant au moins 2 minutes.

Lave el grifo durante al menos 2 minutos.

**35**



**English**

Install the aerator.

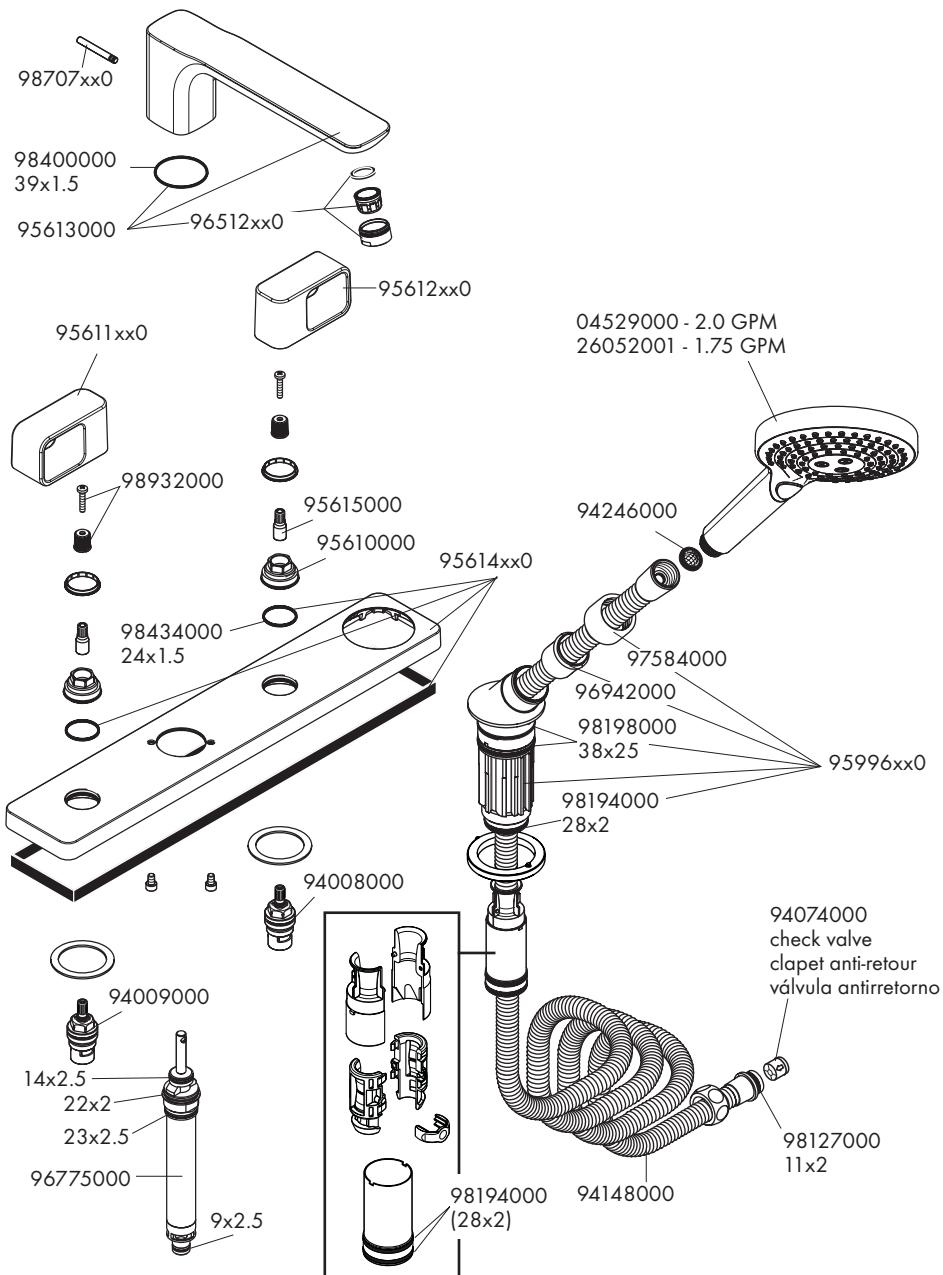
**Français**

Installez l'aérateur.

**Español**

Instale el aireador.

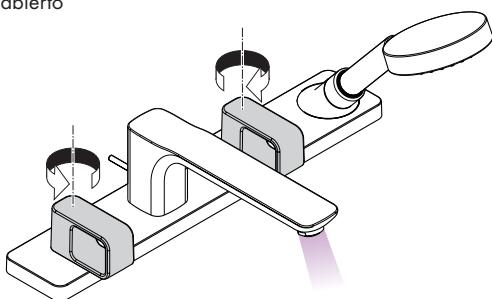
## Replacement Parts / Pièces détachées / Repuestos



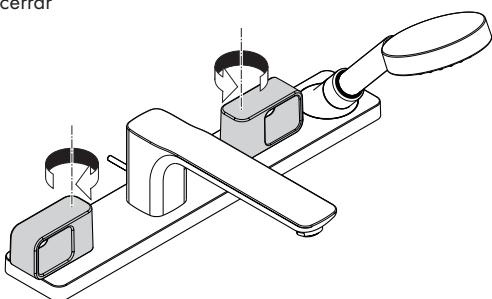
**xx = colors / couleurs / acabados**  
**00 = Polished Chrome**

## User Instructions / Instructions de service / Manejo

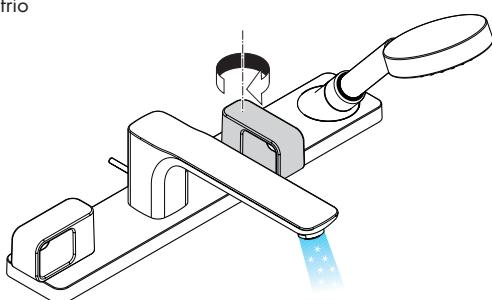
on  
ouvert  
abierto



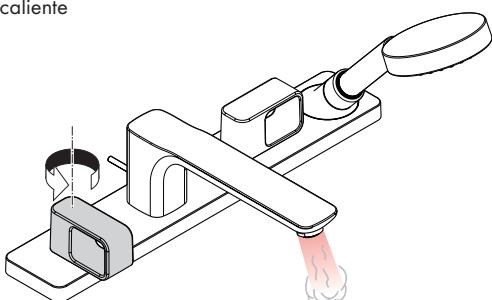
off  
fermé  
cerrar



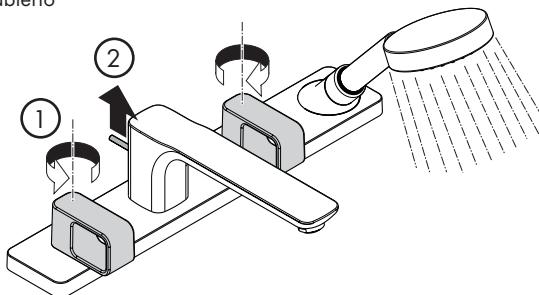
cold  
froid  
frío



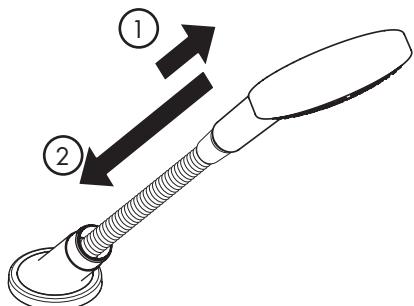
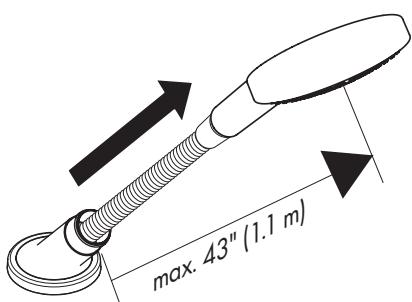
hot  
chaud  
caliente



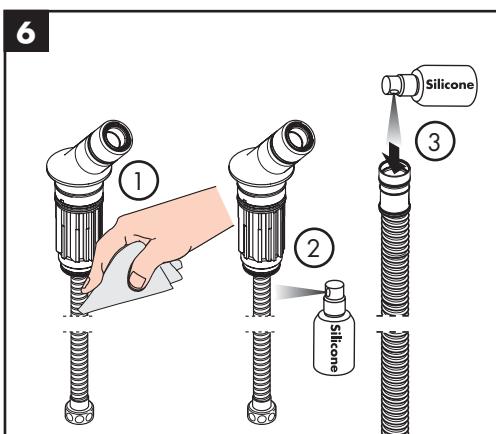
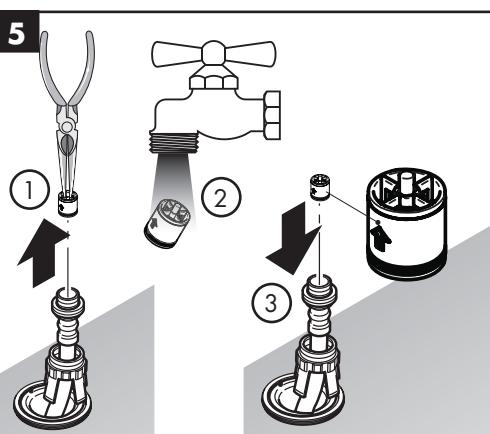
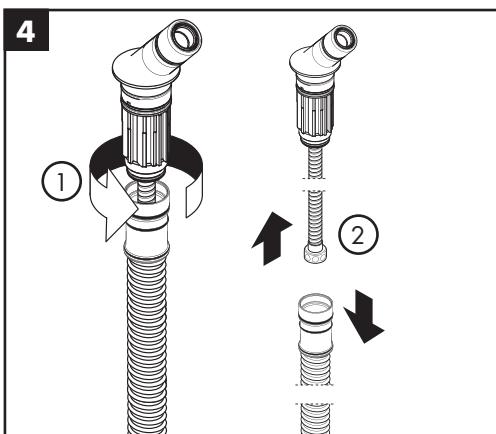
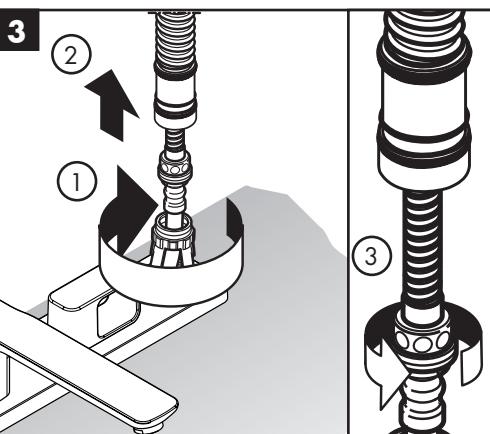
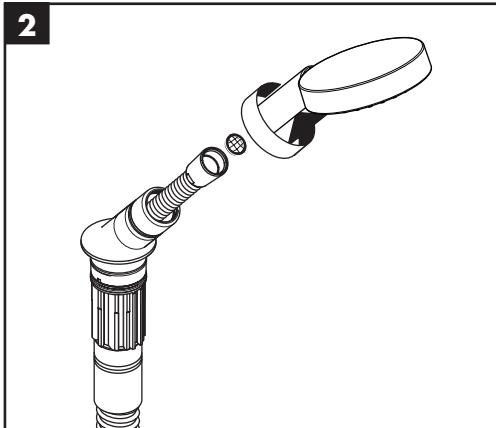
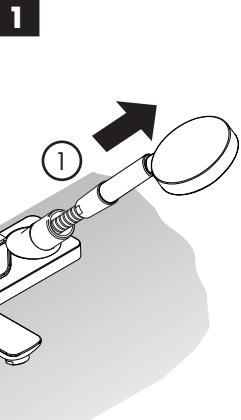
on  
ouvert  
abierto



## User Instructions / Instructions de service / Manejo

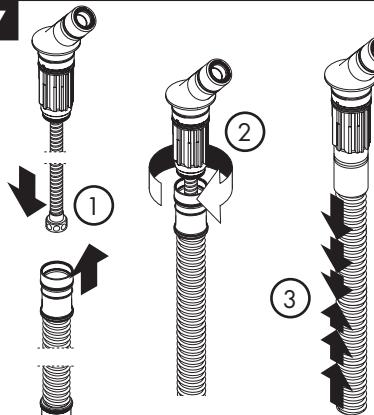


## Check valve maintenance / Entretien clapet anti-retour / Mantenimiento válvula antirretorno

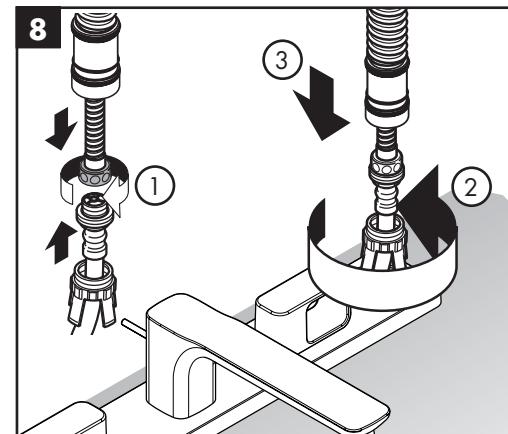


## Check valve maintenance / Entretien clapet anti-retour / Mantenimiento válvula antirretorno

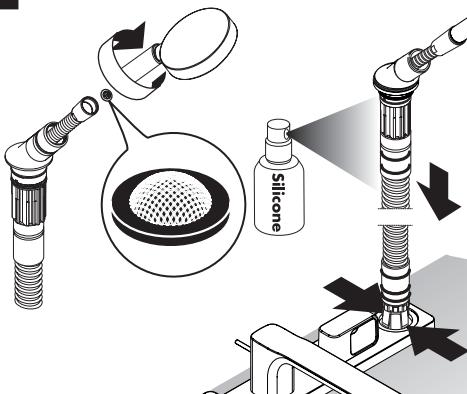
7



8



9



## Secuflex Maintenance / Entretien Secuflex tube fléxible / Mantenimiento Manguera Secuflex

Repeat the cleaning and lubrication if pull-out becomes difficult - see **6**

Répétez cette action lorsque l'extraction devient difficile - voir **6**

Repetir la limpieza, cuando el tiempo aumenta la resistencia al extraerlo - ver **6**

## Cleaning Recommendation for Hansgrohe Products

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Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### For best results:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✗ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✗ Abrasive cleaning powders, pads, or brushes.
  - ✗ Steam cleaners.
  - ✗ "No rinse" cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### Important

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it, as there is risk of injury.**

## Conseil de nettoyage pour les produits Hansgrohe

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Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### Pour de meilleurs résultats :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyants car ils peuvent endommager votre produit Hansgrohe :
  - ✗ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✗ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✗ Les nettoyeurs à vapeur.
  - ✗ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- **Ne pulvérisez pas** les nettoyants directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyants par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.
- Après le nettoyage rincer abondamment à l'eau clair pour éliminer intégralement les restes de détergent.

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### **Important**

- Les résidus de produits pour le corps comme les savons liquides, shampoings, gels de douche, teintures pour cheveux, parfums, apres-rasage et vernis a ongles peuvent causer des déteriorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- De même, il est interdit de stocker des détergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en dégagent risquent d'abîmer les produits.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le, car il existe un risque de blessure.**

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### **Recomendación de limpieza para los productos de Hansgrohe**

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

#### **Para obtener mejores resultados:**

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No use** estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✗ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✗ Polvos, paños o cepillos de limpieza abrasivos.
  - ✗ Limpiadores a vapor
  - ✗ Agentes de limpieza "sin enjuague".
- **Siempre** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No mezcle** los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No rocíe** limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lústrello con un paño suave después de la limpieza.

#### **Importante**

- Los residuos de productos de aseo como jabón líquido, champús, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de uñas pueden dañar también los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depósitos de productos de limpieza o químicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden dañar los productos.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía.**
- **Si se daña un componente del producto, reemplácelo, ya que existe riesgo de lesión.**





## Limited Consumer Warranty

This warranty is limited to products manufactured by Hansgrohe, Inc. ("Hansgrohe") that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either the United States or in Canada.

### WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original purchaser only. This warranty is non-transferable. Hansgrohe neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

### LENGTH OF WARRANTY

If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this limited warranty starts on the date of purchase and extends (i) for 1 year, with respect to Hansgrohe and Commercial products, and (ii) for 5 years, with respect to Axor products. The Rubbed Bronze finish is subject to a 3-year limited warranty starting on the date of purchase.

### WHAT IS COVERED BY THE WARRANTY

This limited warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows:

Hansgrohe will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe may elect to refund the purchase price in exchange for the return of the product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

### WHAT IS NOT COVERED BY THE WARRANTY

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of the product in any manner contrary to the product instructions; or (3) conditions in the home such as

- excessive water pressure or corrosion.
- C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe.
- E. Any Hansgrohe or Axor product sold for display purposes.

### HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.

Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. REVISED MAY 1, 2016.

### PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your Hansgrohe product, or this warranty, please write us or call us toll-free at 800-334-0455.

**hansgrohe**

Hansgrohe, Inc. • 1490 Bluegrass Lakes Parkway • Alpharetta, GA 30004  
Tel. 800-334-0455 • Fax 770-889-1783

[www.hansgrohe-usa.com](http://www.hansgrohe-usa.com)