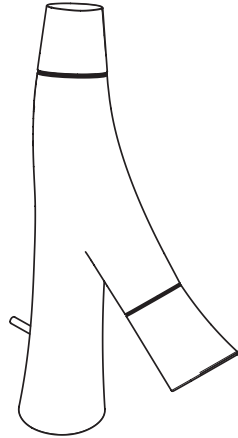
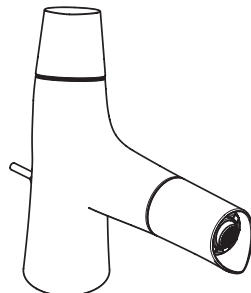


# AXOR

EN Installation / User Instructions / Warranty  
FR Instructions de montage / Mode d'emploi / Garantie  
ES Instrucciones de montaje / Manejo / Garantía



AXOR Starck Organic  
12010xx1 / 12011xx1 /  
12012xx1 / 12013xx1 /  
12014xx1



AXOR Starck Organic  
12210xx1

INSTALLATION

# ENGLISH

## TECHNICAL INFORMATION

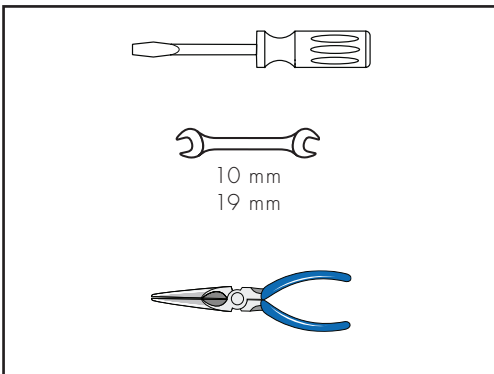
Recommended water pressure	15 - 75 PSI
Max. water pressure	145 PSI
Recommended hot water temp.	120° - 140° F*
Max. hot water temp	176° F*
Flow rate	0.9 GPM
Flow rate - boost setting	1.2 GPM
Flow rate - bidet	2.2 GPM
Hole size in mounting surface	1 $\frac{3}{8}$ "
Max. depth of mounting surface	1 $\frac{5}{8}$ "

\* Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

## INSTALLATION CONSIDERATIONS

- / For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- / Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- / Please inspect the faucet for shipping damage before installation. Hansgrohe will not honor claims for shipping damage after the faucet is installed.
- / For best results, the water pressure of the hot and cold water supplies should be equal.
- / The check valves should be inspected yearly, and replaced if dirty or worn.
- / Model # 12210xx1 only: The discharge water temperature from a bidet fitting shall be limited to a maximum temperature of 110°F (43°C) by a water temperature limiting device conforming to ASSE 1070.
- / Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## TOOLS REQUIRED / OUTILES UTILES / HERRAMIENTAS ÚTILES



# FRANÇAIS

## DONNÉES TECHNIQUES

Pression d'eau recommandée	15 - 75 PSI
Pression d'eau maximum	145 PSI
Température recommandée d'eau chaude	120° - 140° F*
Température maximum d'eau chaude	176°F*
Capacité nominale	0.9 GPM
Capacité nominale - boost	1.2 GPM
Capacité nominale - bidet	2.2 GPM
Dimension du trou dans la surface de montage	1 3/8 po
Profondeur maximale de la surface de montage	1 5/8 po

\* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

## À PRENDRE EN CONSIDÉRATION POUR L'INSTALLATION

- / Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- / Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- / Avant son montage, s'assurer que le produit n'a subi aucun dommage pendant le transport. Après le montage, tout dommage de transport ou de surface ne pourra pas être reconnu.
- / Il est conseillé d'équilibrer les pressions de l'eau chaude et froide.
- / Avant son montage, s'assurer que le produit n'a subi aucun dommage pendant le transport. Après le montage, tout dommage de transport ou de surface ne pourra pas être reconnu.
- / Le modèle #12210xx1 seulement: La température de sortie maximale du robinet de bidet ne doit pas excéder 110°F. Ce produit doit être utilisé avec un dispositif de limitation de température pour l'eau chaude approuvé et conforme à la norme ASSE 1070.
- / Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## DATOS TECNICOS

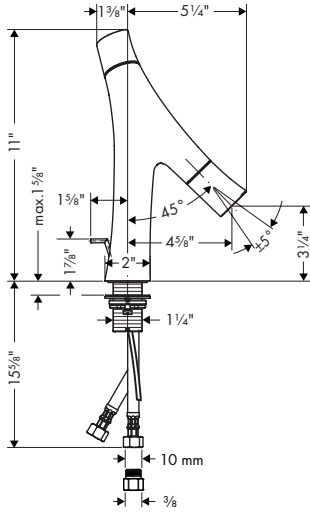
Presión recomendada en servicio	15 - 75 PSI
Presión en servicio max.	145 PSI
Temperatura recomendada del agua caliente	120° - 140° F*
Temperatura del agua caliente max.	176°F*
Caudal máximo	0.9 GPM
Caudal máximo - boost	1.2 GPM
Caudal máximo - bidé	2.2 GPM
Tamaño del orificio en la superficie de montaje	1 3/8"
Profundidad máxima de la superficie de montaje	1 5/8"

\* Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

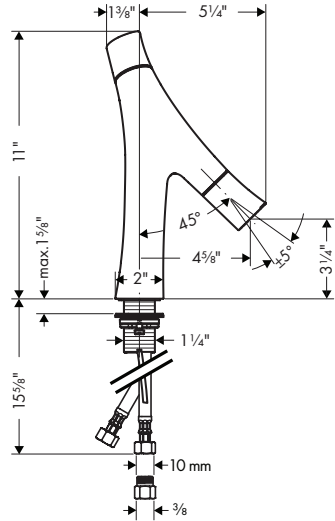
## CONSIDERACIONES PARA LA INSTALACIÓN

- / Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- / Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- / Antes del montaje se debe examinar el producto contra daños de transporte. Después de la instalación so se reconoce ningún daño de transporte o de superficie
- / Grandes diferencias de presión en servicio entre agua fría y agua caliente deben equilibrarse.
- / El modelo № 12210xx1 solamente: La máxima temperatura de salida del grifo bidé no debe exceder 110°F. Este producto debe ser utilizado con un dispositivo de limitación de temperatura para agua caliente aprobado y cumpla la norma ASSE 1070.
- / Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

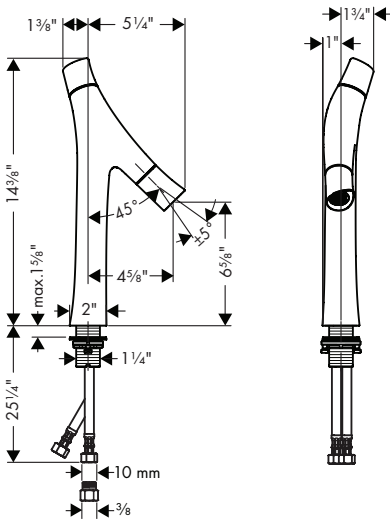
AXOR Starck Organic  
12010xx1



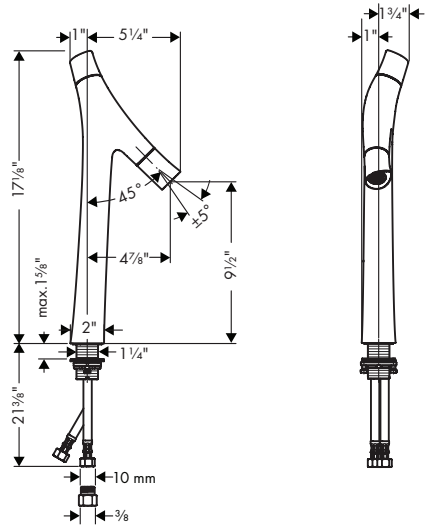
AXOR Starck Organic  
12011xx1



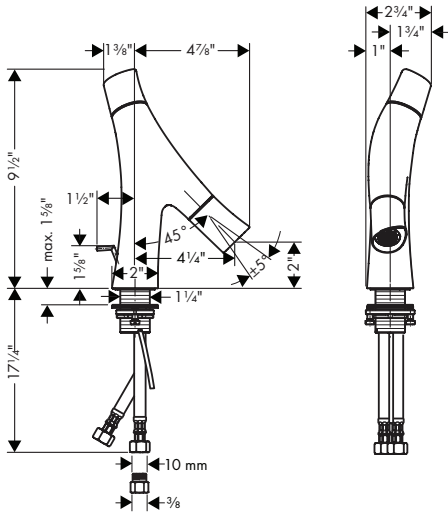
AXOR Starck Organic  
12012xx1



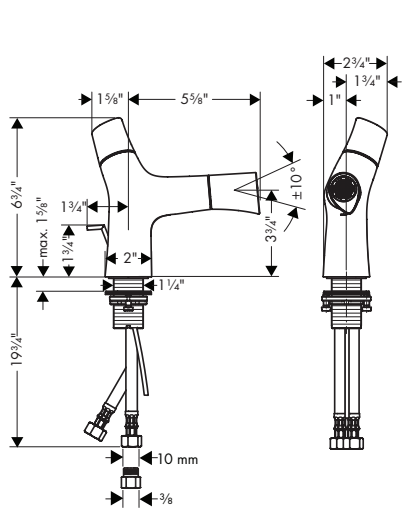
AXOR Starck Organic  
12013xx1



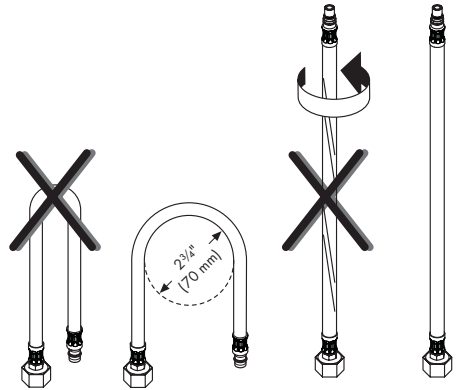
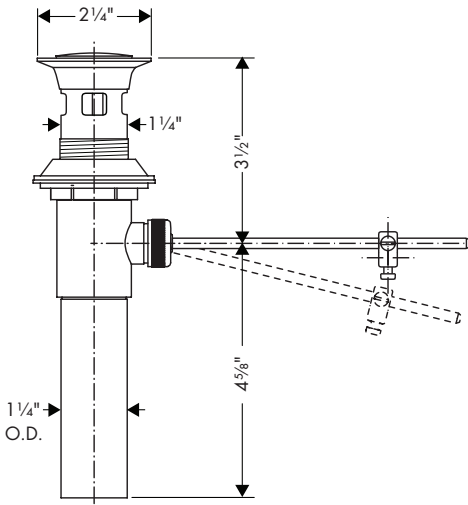
AXOR Starck Organic  
12014xx1



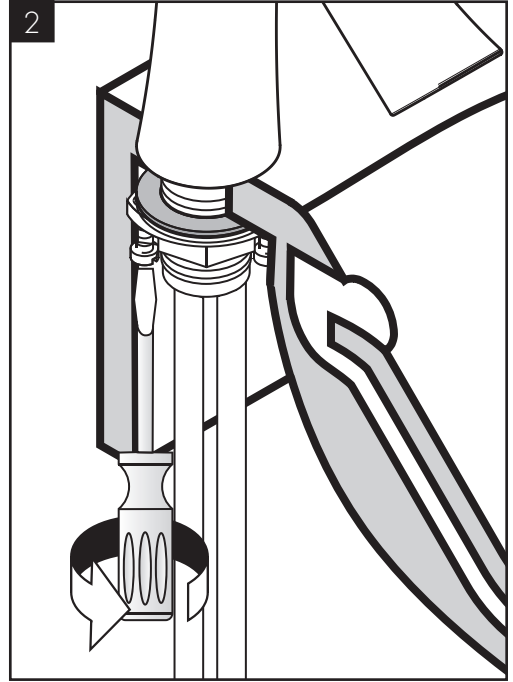
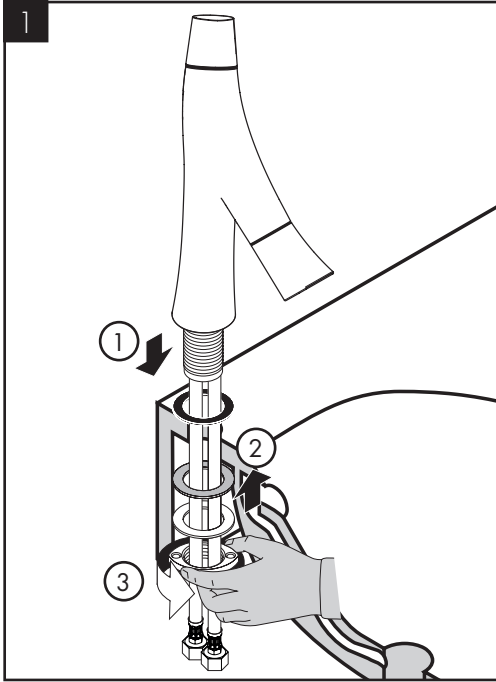
AXOR Starck Organic  
12210xx1



88509xx0



# INSTALLATION / INSTALLATION / INSTALACIÓN



## ENGLISH

Position the faucet and sealing ring on the mounting surface.

Install the fiber washer, metal washer, and mounting nut.

Tighten the nut by hand.

Tighten the tensioning screws.

## FRANÇAIS

Placez le robinet et l'anneau d'étanchéité sur la surface de montage.

Installez la rondelle en fibre, la rondelle métallique et l'écrou de montage.

Serrez l'écrou de montage à la main.

Serrez les vis de pression à l'aide d'un tournevis.

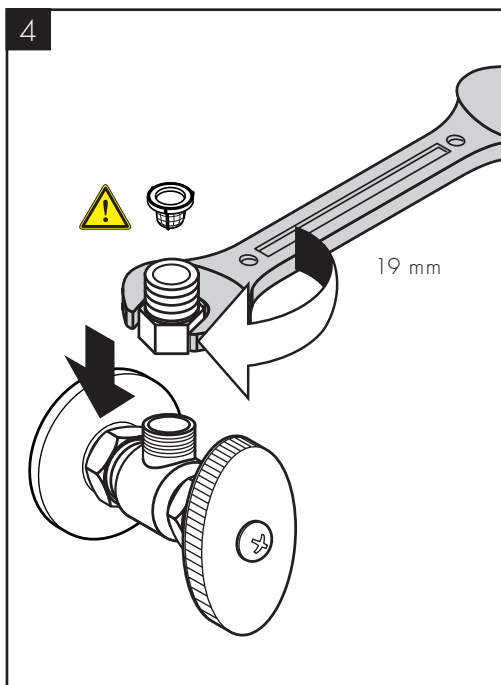
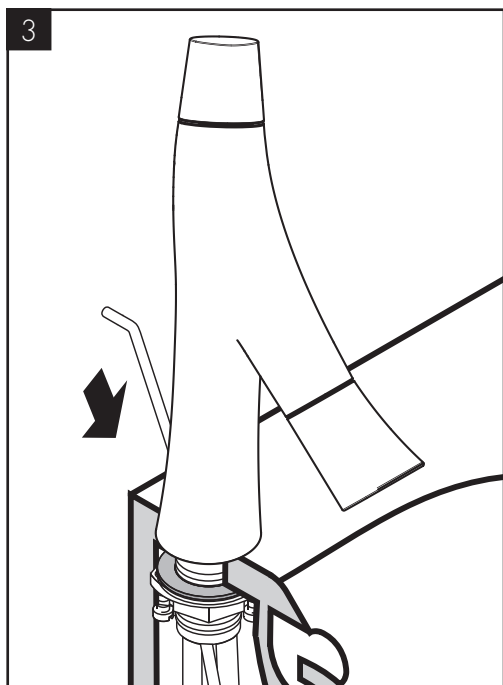
## ESPAÑOL

Coloque el grifo y el aro de sellado sobre la superficie de montaje.

Instale la arandela de fibra, la arandela metálica y la tuerca de montaje.

Apriete la tuerca de montaje con la mano.

Apriete los tornillos tensores con un destornillador.



### ENGLISH

12010XX1, 12014XX1,  
12210XX1 ONLY:

Install the drain pull rod.

### FRANÇAIS

12010XX1, 12014XX1,  
12210XX1 SEULEMENT:

Installez la tirette.

### ESPAÑOL

12010XX1, 12014XX1,  
12210XX1 SOLAMENTE:

Instale el tirador.

#### ALL MODELS:

Install the adapters on the stops.

⚠ Install the filters.

⚠ Failure to install the filters may result in debris damage to the faucet.

#### TOUS LES MODÈLES:

Installez les adaptateurs sur les butées d'arrêt.

⚠ Installez les filtres.

⚠ Si ces filtres ne sont pas installés, il est possible que le robinet n'offre pas un rendement satisfaisant.

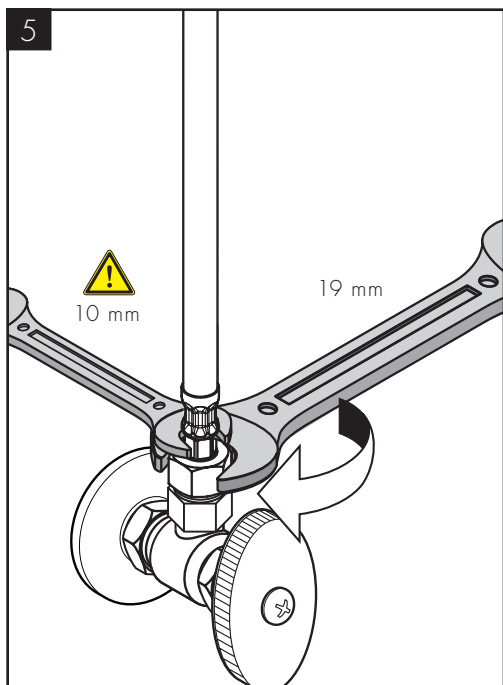
#### TODOS LOS MODELOS:

Instale los adaptadores sobre los topes.

⚠ Instale los filtros.

⚠ Si no se instalan los filtros, el grifo puede funcionar en forma insatisfactoria.





## ENGLISH

Connect the hoses to the stops.

⚠ Do not allow the supply hoses to twist.

⚠ Twisted supply hoses may become loosened from the faucet, which may cause water damage.

## FRANÇAIS

Connectez les tuyaux d'arrivée d'eau chaude et d'eau froide aux butées d'arrêt.

⚠ Utilisez deux clés, tel qu'illustré.

⚠ Assurez-vous que les tuyaux ne s'entortillent pas.

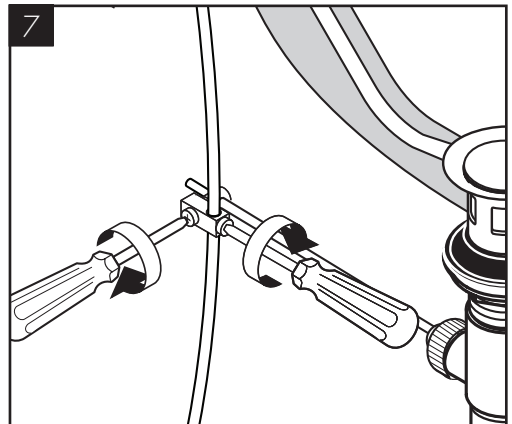
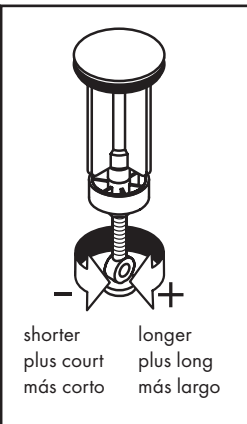
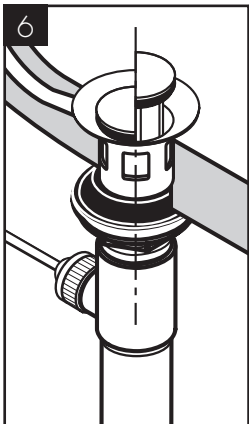
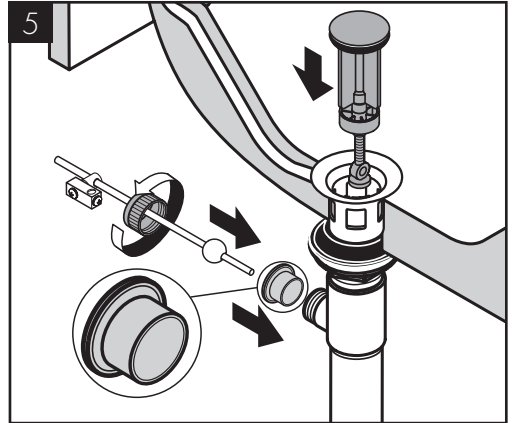
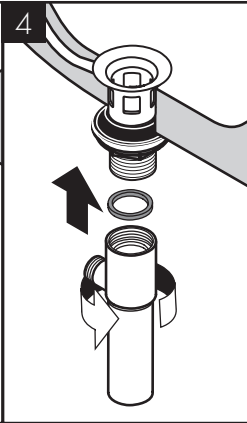
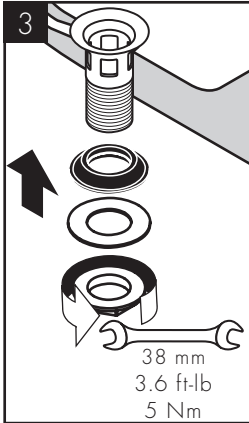
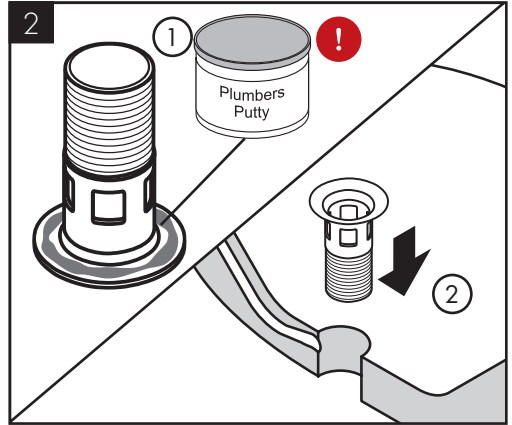
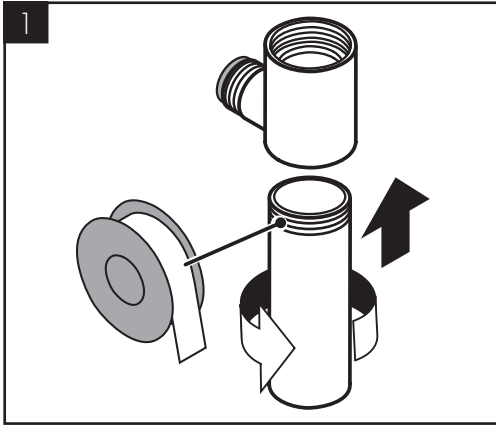
## ESPAÑOL

Conecte las mangueras de suministro de agua caliente y fría a los topes.

⚠ Use las dos llaves fijas como se ilustra.

⚠ No permita las mangueras se retuerzan.

# INSTALLATION / INSTALLATION / INSTALACIÓN

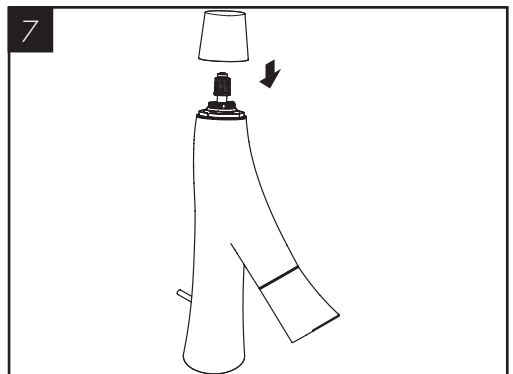
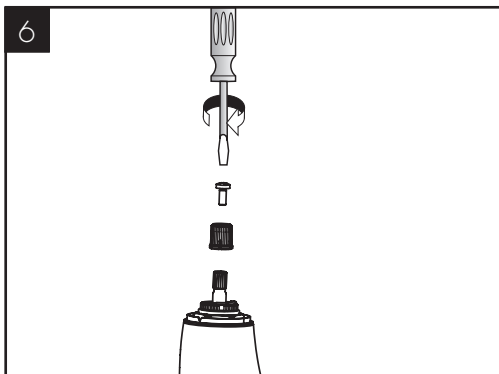
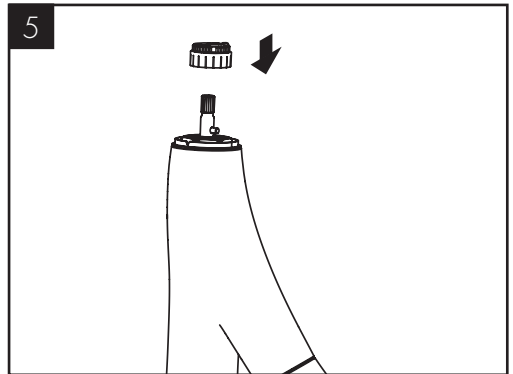
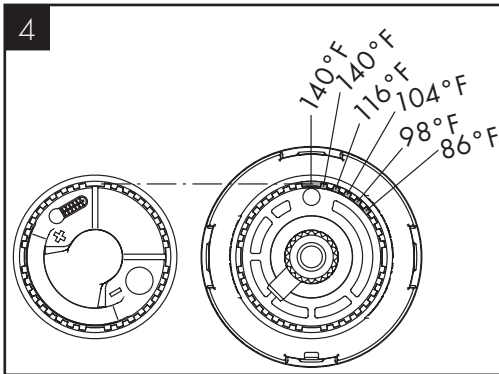
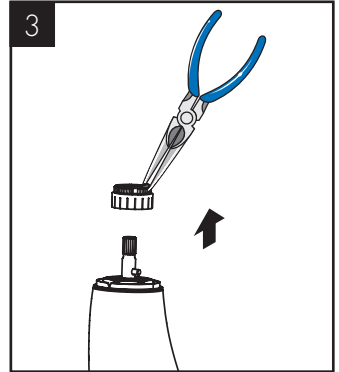
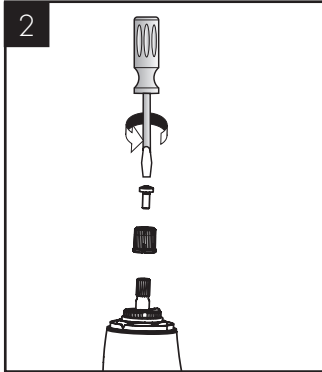
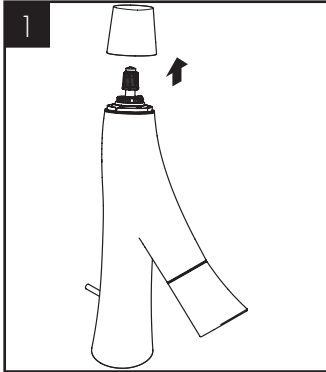
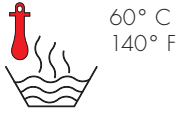


⚠ Petroleum-based plumbers putty can damage the surface of some sinks. Please consult the manufacturer of the sink regarding compatible sealants.

⚠ Les mastics de plomberie à base de pétrole peuvent endommager la surface de certains lavabos. Veuillez consulter le fabricant du lavabo pour connaître les scellants compatibles.

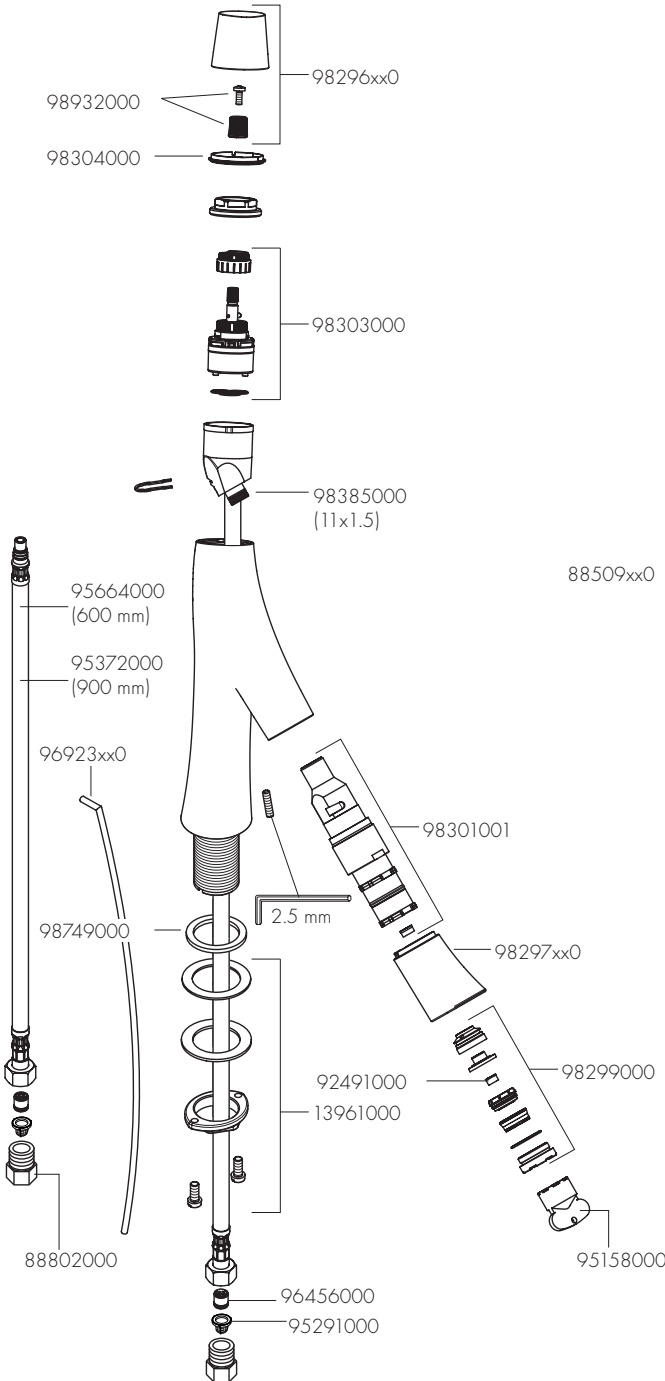
⚠ Masilla de petróleo-basó puede dañar la superficie de algún bañeras. Consulte por favor al fabricante del bañera con respecto a selladores aceptables.

SET THE HIGH TEMPERATURE LIMIT STOP (OPTIONAL) / RÉGLAGE DE LA BUTÉE LIMITE D'EAU CHAUDE (EN OPTION) / AJUSTE EL TOPE DE LÍMITE DE ALTA TEMPERATURA (OPCIONAL)



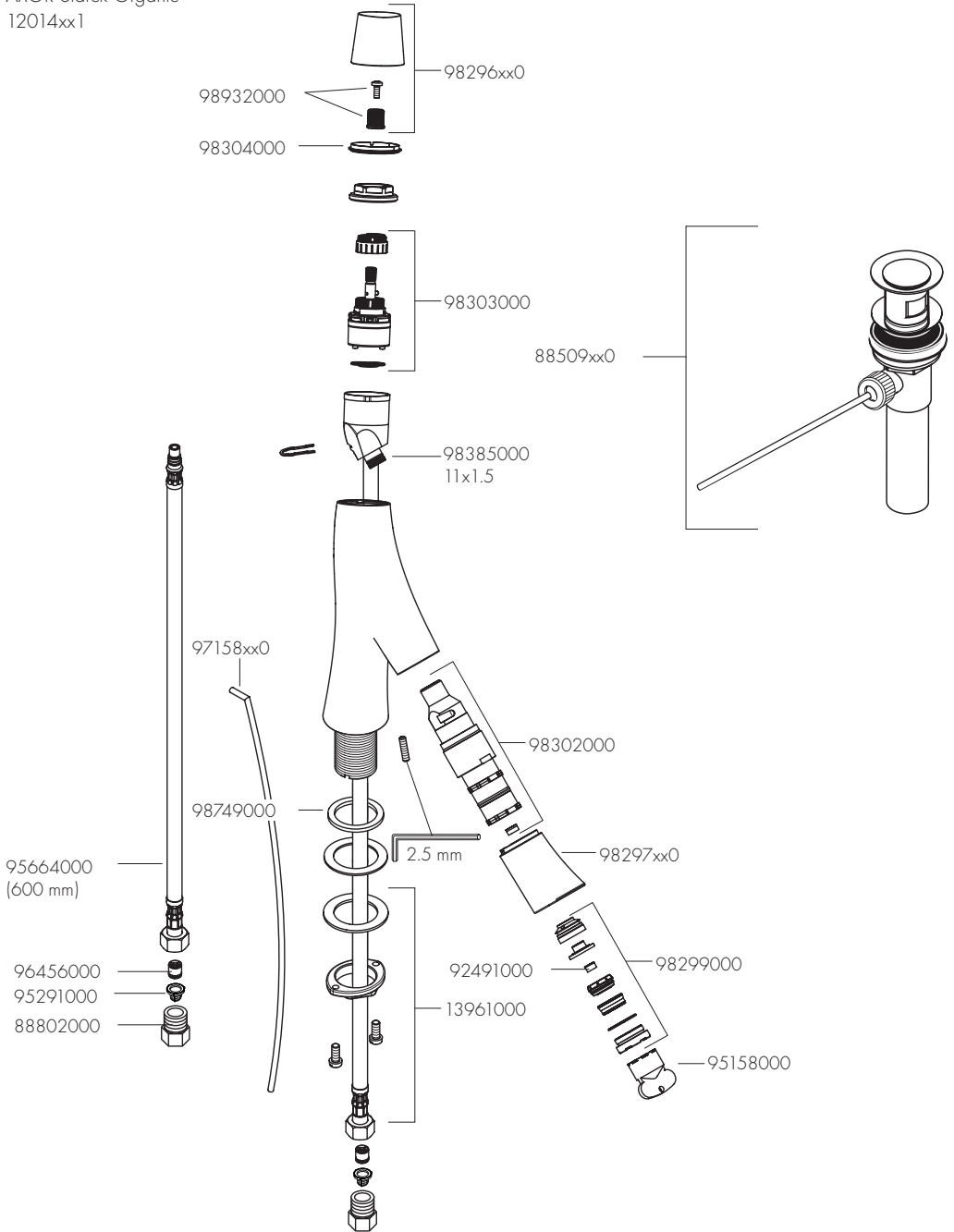
REPLACEMENT PARTS / PIÈCES DÉTACHÉES / REPUESTOS

AXOR Starck Organic  
 12010xx  
 12011xx1  
 12012xx1  
 12013xx1

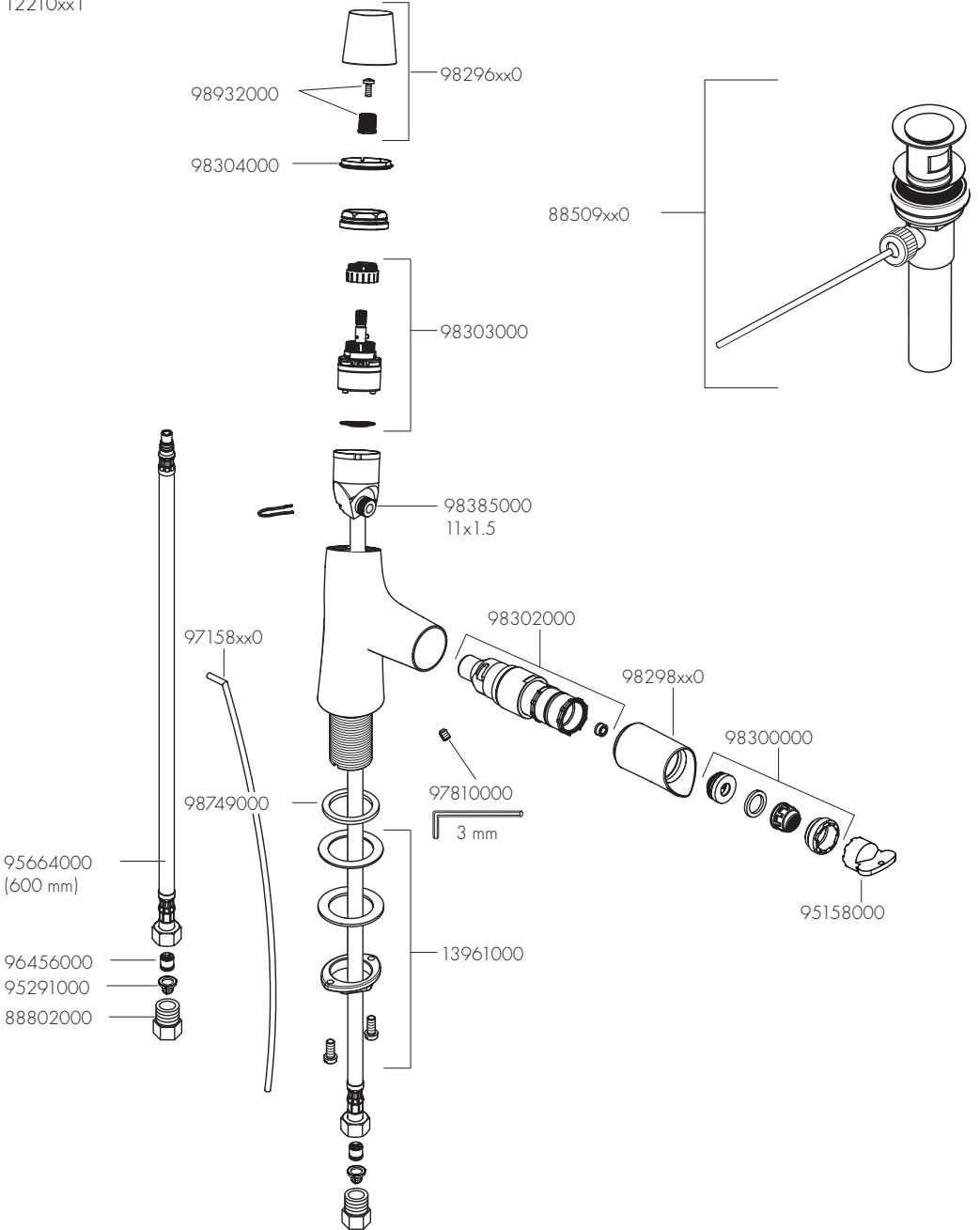


- xx = colors / couleurs / acabados
- 02 = Polished Chrome
  - 13 = Polished Bronze
  - 14 = Brushed Bronze
  - 25 = Brushed Gold-Optic
  - 26 = Brushed Chrome
  - 30 = Polished Redgold
  - 31 = Brushed Redgold
  - 33 = Polished Black Chrome
  - 34 = Brushed Black Chrome
  - 80 = Brushed Stainless Steel
  - 82 = Brushed Nickel
  - 83 = Polished Nickel
  - 93 = Polished Brass
  - 95 = Brushed Brass
  - 99 = Polished Gold-Optic

AXOR Starck Organic  
12014xx1

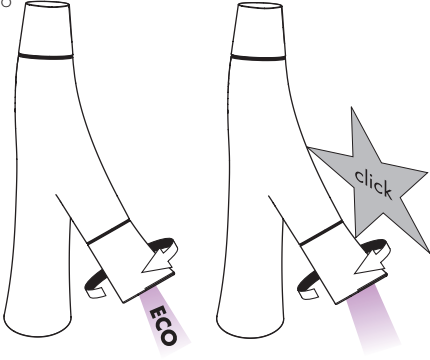


AXOR Starck Organic  
12210xx1



USER INSTRUCTIONS / INSTRUCTIONS DE SERVICE / MANEJO

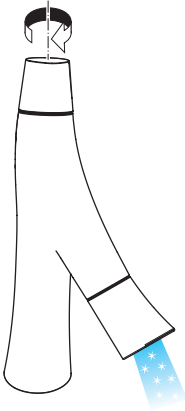
on  
ouvert  
abierto



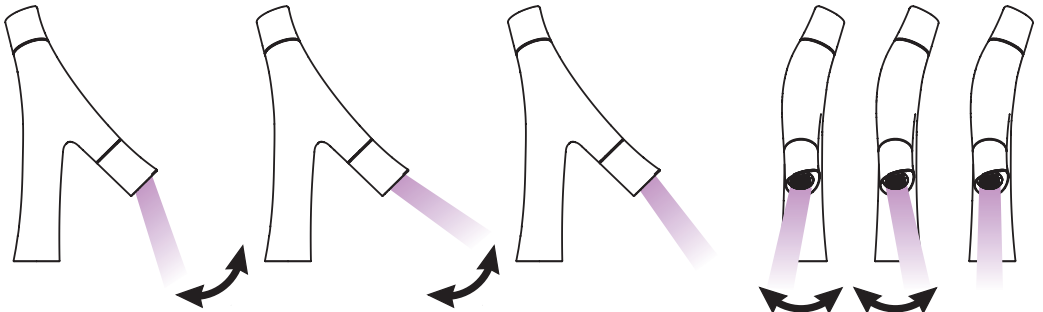
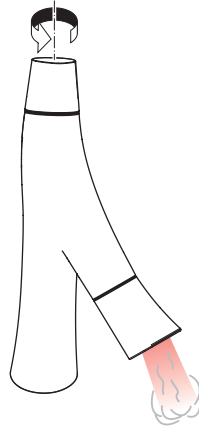
off  
fermé  
cerrar



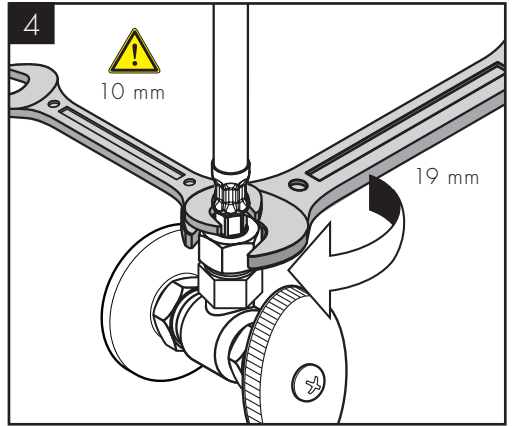
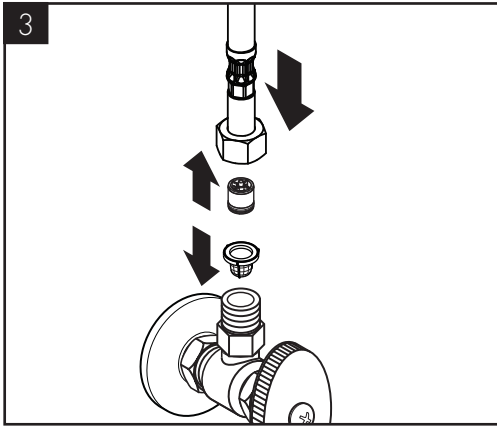
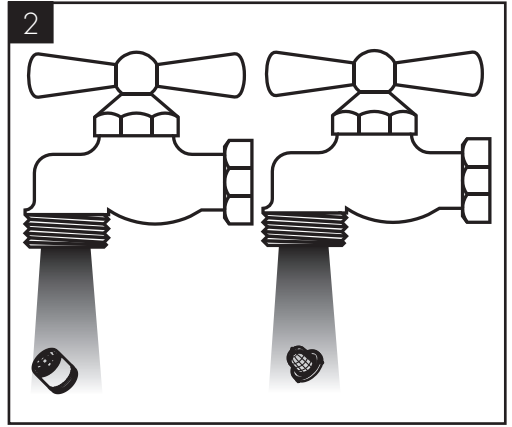
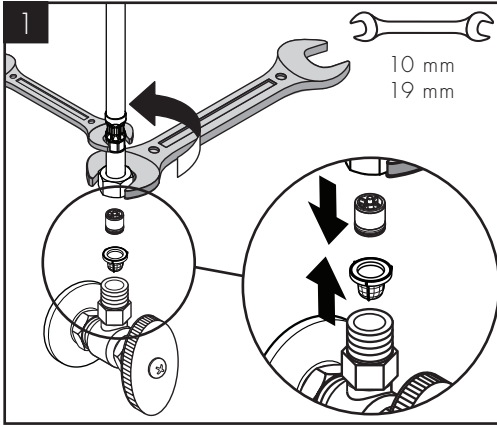
cold  
froid  
frío



hot  
chaud  
caliente

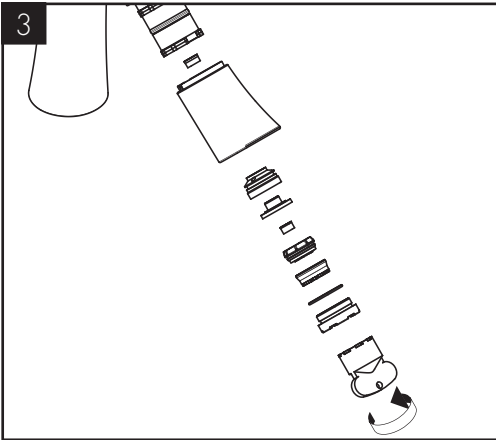
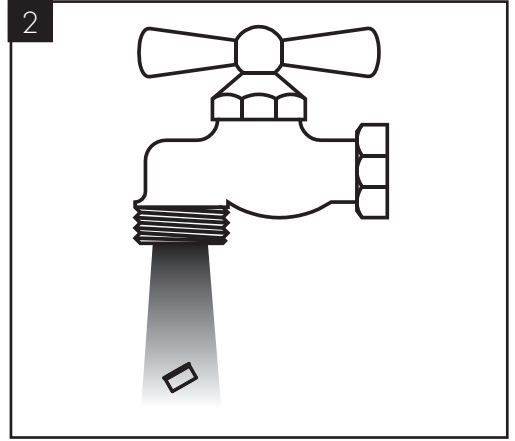
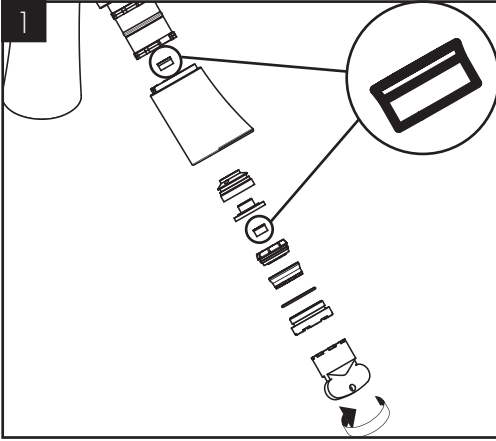


CLEANING / NETTOYAGE / LIMPIEZA





CLEANING / NETTOYAGE / LIMPIEZA



## CLEANING RECOMMENDATION FOR HANSGROHE PRODUCTS

Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### FOR BEST RESULTS:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- DO NOT use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✘ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✘ Abrasive cleaning powders, pads, or brushes.
  - ✘ Steam cleaners.
  - ✘ "No rinse" cleaning agents.
- ALWAYS follow the instructions provided by the manufacturer of the cleaning agent.
- DO NOT mix cleaning agents, unless directed by the manufacturer.
- DO NOT spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- ALWAYS rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### IMPORTANT

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- Do not store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- DAMAGE TO THE PRODUCT CAUSED BY IMPROPER CARE OR THE USE OF IMPROPER CLEANING AGENTS IS NOT COVERED BY THE WARRANTY.
- IF A COMPONENT OF THE PRODUCT IS DAMAGED, REINSTALL IT, AS THERE IS RISK OF INJURY.

## CONSEIL DE NETTOYAGE POUR LES PRODUITS HANSGROHE

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### POUR DE MEILLEURS RÉSULTATS :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- N'UTILISEZ PAS ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - ✘ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✘ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✘ Les nettoyeurs à vapeur.
  - ✘ Les produits de nettoyage « sans rinçage ».
- NE MÉLANGEZ PAS les produits de nettoyage, à moins que cela soit indiqué par le fabricant.
- NE PULVÉRISEZ PAS les nettoyeurs directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyeurs par pulvérisation, pulvérisez le nettoyeur sur un chiffon ou une éponge douce.
- Après le nettoyage rincer abondamment à l'eau claire pour éliminer intégralement les restes de détergent.

## IMPORTANT

- Les résidus de produits pour le corps comme les savons liquides, shampooings, gels de douche, teintures pour cheveux, parfums, après-rasage et vernis à ongles peuvent causer des détériorations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyeurs pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulsification sur le produit Hansgrohe.
- De même, il est interdit de stocker des détergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en dégagent risquent d'abîmer les produits.
- LES DOMMAGES AU PRODUIT CAUSÉS PAR UN MAUVAIS ENTRETIEN OU PAR L'UTILISATION DE PRODUITS DE NETTOYAGE INADÉQUATS NE SONT PAS COUVERTS PAR LA GARANTIE.
- SI UN COMPOSANT DU PRODUIT EST ENDOMMAGÉ, REMPLACEZ-LE, CAR IL EXISTE UN RISQUE DE BLESSURE.

## RECOMENDACIÓN DE LIMPIEZA PARA LOS PRODUCTOS DE HANSGROHE

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

### PARA OBTENER MEJORES RESULTADOS:

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **NO USE** estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✘ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✘ Polvos, paños o cepillos de limpieza abrasivos.
  - ✘ Limpiadores a vapor
  - ✘ Agentes de limpieza "sin enjuague".
- **SIEMPRE** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **NO MEZCLE** los agentes de limpieza, a menos que esté indicado por el fabricante.
- No rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **SIEMPRE** enjuague su producto Hansgrohe con agua limpia y séquelo y lístrelo con un paño suave después de la limpieza.

## IMPORTANTE

- Los residuos de productos de aseo como jabón líquido, champú, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de uñas pueden dañar también los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depósitos de productos de limpieza o químicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden dañar los productos.
- **LOS DAÑOS QUE RESULTEN DE UN CUIDADO INADECUADO O USO DE AGENTES DE LIMPIEZA INADECUADOS NO ESTÁN CUBIERTOS POR LA GARANTÍA.**
- **SI SE DAÑA UN COMPONENTE DEL PRODUCTO, REEMPLÁCELO, YA QUE EXISTE RIESGO DE LESIÓN.**







# LIMITED CONSUMER WARRANTY

This warranty is limited to products manufactured by Hansgrohe, Inc. that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either the United States or in Canada.

## WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original purchaser only. This warranty is non-transferable. Hansgrohe, Inc. neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

## LENGTH OF WARRANTY

If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this limited warranty starts on the date of purchase and extends (i) for 1 year, with respect to hansgrohe brand products and commercial products, and (ii) for 5 years, with respect to AXOR products. The Rubbed Bronze finish is subject to a 3-year limited warranty starting on the date of purchase.

## WHAT IS COVERED BY THE WARRANTY

This limited warranty covers only your manufactured product. Hansgrohe, Inc. warrants this product against defects in material or workmanship as follows:

Hansgrohe, Inc. will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe, Inc. is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe, Inc. may elect to refund the purchase price in exchange for the return of the product. **REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.**

## WHAT IS NOT COVERED BY THE WARRANTY

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of the product in any manner contrary to the product instructions; or (3) conditions in the home such as excessive water pressure or corrosion.

- C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe, Inc.
- E. Any hansgrohe or AXOR product sold for display purposes.
- F. Custom products are non-returnable and cannot be cancelled upon receipt of order confirmation sent from Hansgrohe, Inc.

HANSGROHE, INC. SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.

Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. REVISED MAY 1, 2016.

## PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your product, or the Limited Warranty, please write us or call us toll-free at 800-334-0455.

# AXOR

AXOR / Hansgrohe, Inc.

1490 Bluegrass Lakes Parkway

Alpharetta, GA 30004

Tel. 800-334-0455

Fax 770-889-1783

[axor-design.com](http://axor-design.com)