

Logistic requirements for marketing and promotional items from the Hansgrohe SE

Valid from 01.01.2022

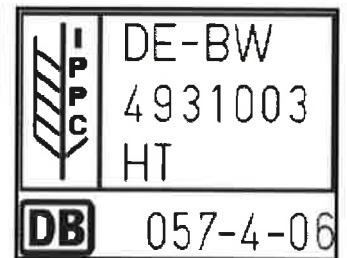
1. Packaging and delivery requirements

The goods must be protected against mechanical and environmental influences, as well as against content loss

The goods must be delivered on Euro-Pallets which are suitable for the conveyor technology (corresponds to the minimum requirement class B of the quality classification from Euro-Pallets) and in closed and secured bundles (pallet boxes and cartons)

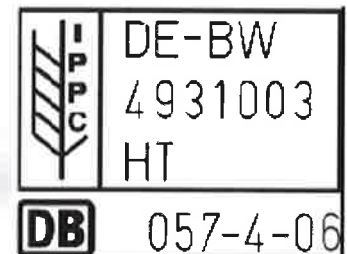
EURO POOL flat pallet

- Outside dimensions in mm: 1200 x 800 x 144
- Load capacity in kg: 800
- Quality standard: as per EPAL
- Maximum height incl. Goods: 1,60 meters



Pallet box with lid on EURO POOL flat pallet

- Outside dimensions in mm: 1200 x 800 x 1600
- Load capacity in kg: 800
- Quality standard: as per EPAL
- Maximum height incl. Goods: 1,60 meters



The goods must be delivered in closed and secured bundles, such as cartons or pallet boxes.

The outer part and the bottom of the pallet box must necessarily consist of one piece.
All bundles, as well as loose cartons, must be secured and protected against slipping.

→ **No loose delivery** in stretch foil (shown in picture 1)

→ **No loose delivery with coverplate and banding** (shown in picture 2)



Picture 1



Picture 2

Not permitted!

Not permitted!

The maximum permitted height, including the goods, is for

- Euro POOL flat pallet → 1,60 meters,
- Pallet boxes with lid on EURO POOL flat pallet → 1,60 meters.

The associated goods may not have any **overhang** and may not exceed the **maximum permissible weight**, including the load carrier, of **750 KG**.

In the case of a delivery with different articles, separation by type must be ensured, this means **only one article per carton and per pallet**.

The **individual product** must be **marked** with the following information:

- Item number
- EAN-Code (label is provided by the supplier)
- Quantity

The **packaging units on the pallet, as well as the pallets themselves**, must be **marked** externally, in the form of a packing list, with the following information:

- Item number
- Item description
- Quantity

The delivery note must be attached on the outside to the pallet and must contain the following mandatory data:

- Delivery address (see 2. Delivery address)
- Hansgrohe item number
- Quantity
- Hansgrohe order number
- Quantity per load carrier

Hansgrohe reserves the right to refuse acceptance if the defined requirements are not complied. Any additional cost incurred due to administrative effort will be charged by Hansgrohe to the respective supplier.

2. Delivery Address

You can find the delivery address in our order under „**ship to**“.

Lieferanschrift:

Max Mustermann
Musterstrasse 1
12345 Musterstadt

3. Pallet exchange

In the case of exchangeable load carriers (corresponding to minimum requirement class B of the quality classification of EURO pallets), such as the EURO POOL flat pallet, the step-by-step exchange with the carrier of the contracted forwarding company.

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