

# A guide for cleaning your hansgrohe products

---

An easy do-it-yourself project for crystal-clear water enjoyment.



Showerhead and handshower spray nozzles as well as faucet aerators can get clogged due to limescale buildup over time. This may cause water to spray in all directions or prevent water from dispensing. This guide gives valuable tips on how you can quickly, gently and easily free your shower head, hand shower, or faucet from limescale – to keep it flowing the way it did the first time you used it.

---

## Use the QuickClean method.

In most cases, cleaning your hansgrohe product may be as simple as using hansgrohe's QuickClean technology. Simply rub your thumb over the spray nozzles or aerator to remove limescale buildup.



---

## For more aggressive limescale buildup, use the descaling method.

Be sure to use the right cleaning tools.

- Use a soft, clean cloth, but never abrasive items such as sponges or microfiber cloths.
- Do not use steam cleaners, because high temperatures can damage the shower.
- Wear latex gloves to protect hands.

Be sure to use the right cleaning solution.

- Solution mix should consist of half water and half cleaning agent.
- Only use gentle cleaning agents. Citric acid-based agents are our best recommendation.
- Do not use any cleaning agents containing hydrochloric acid, formic acid, chlorine bleach or acetic acid, as they may cause significant damage. Cleaners containing phosphoric acid can only be used under certain conditions. Never mix cleaning agents!
- Agents can be poured inside a large bowl or container with enough solution inside to allow only the face of your hansgrohe product to be submerged.
- Spray bottles can be used as well, but never spray cleansers directly on showers and handshowers. The spray mist can penetrate into the shower and cause damage. The better method is to spray the cleaning agent on a soft cloth and then use it to wipe off the surfaces.

### How to descale your showerhead or handshower:



**Step 1:** Place the face of the showerhead/handshower in the cleaning solution. Let it sit for approximately 10 minutes.

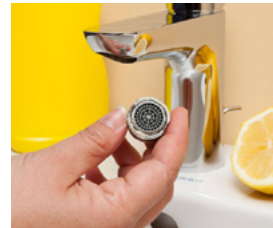


**Step 2:** Remove the showerhead/handshower from the cleaning solution.



**Step 3:** Rinse showerhead/handshower with clean water. Rub the face of the showerhead/handshower with a soft, clean cloth.

### How to descale your faucet:



**Step 1:** Remove the aerator from the faucet.



**Step 2:** Submerge the aerator in cleaning solution for approximately 10 minutes. Remove aerator, rinse with clean water, then dry with a soft, clean cloth.

---

## Watch the videos.

Click the links to see how to clean your product in action.

<https://www.youtube.com/watch?v=GQD-CpbraWNo&feature=youtu.be>

<https://www.youtube.com/watch?v=U-zoepzh1bl8>

<https://www.youtube.com/watch?v=ZaIT2RBk14>