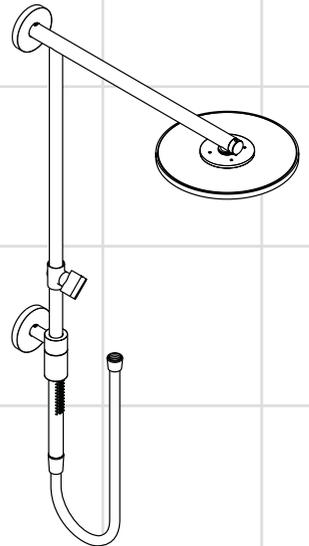


- EN** Installation / User Instructions / Warranty  
**FR** Instructions de montage / Mode d'emploi / Garantie  
**ES** Instrucciones de montaje / Manejo / Garantía



**Raindance Connect**  
27164xx1

## Technical Information

|                        |         |
|------------------------|---------|
| Flow rate - showerhead | 2.5 GPM |
| Flow rate - handshower | 2.5 GPM |

## Installation Considerations

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- The installer should be sure that the mounting location for this product is flat (no projecting joints or tiles) and that the wall is suitable for the installation of this product.
- The included mounting hardware is suitable for solid surface walls, such as concrete, concrete wallboard, dense natural stone, brick, gypsum wallboard/plaster fiberboard surfaced with tile, marble, or stone
- This unit does not include a water supply. Use Hansgrohe model 27458xx3 or another supply that complies with ASME A112.18.1/CSA B215.1 including ASME A112.18.3.



**Do not use the showerpipe as a grab bar.**



**The shower arm is intended to support only the showerhead. Do not use the shower arm to support other items.**

- To prevent scald injury, the maximum output temperature of the shower valve must be no higher than 120°F. In Massachusetts, the maximum output temperature can be no higher than 112° F.
- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## Données techniques

|                                     |         |
|-------------------------------------|---------|
| Capacité nominale - pomme de douche | 2.5 GPM |
| Capacité nominale - douchette       | 2.5 GPM |

## À prendre en considération pour l'installation

- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- Lors du montage du produit par un ouvrier qualifié, il faut faire attention à ce que la surface de fixation soit plane sur toute son étendue (aucun dépassement de joint ni de carrelage), que la construction de la paroi soit adaptée à l'installation du produit et surtout ne présente aucun point faible.
- Les vis et les chevilles fournies sont uniquement appropriées au béton. Pour les autres constructions, il faudra tenir compte des préconisations du fabricant de cheville.



**Le produit ne doit pas servir de poignée. Monter pour cela une poignée séparée.**



**Le bras de douche n'est conçu que pour tenir la pomme de douche et ne doit pas servir à la suspension d'autres objets !**

- Pour empêcher des blessures par ébullition, la température de sortie maximale du robinet de douche ne doit pas excéder 120°F. Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112°F.
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## Datos técnicos

Caudal máximo - ducha 2.5 GPM  
 Caudal máximo - teleducha 2.5 GPM

## Consideraciones para la instalación

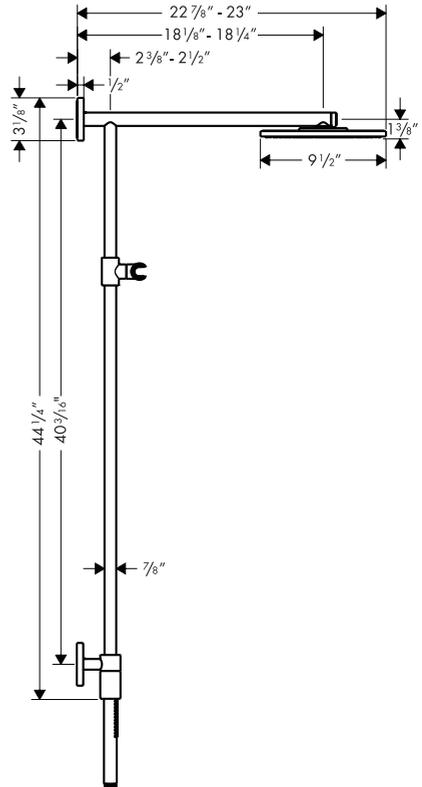
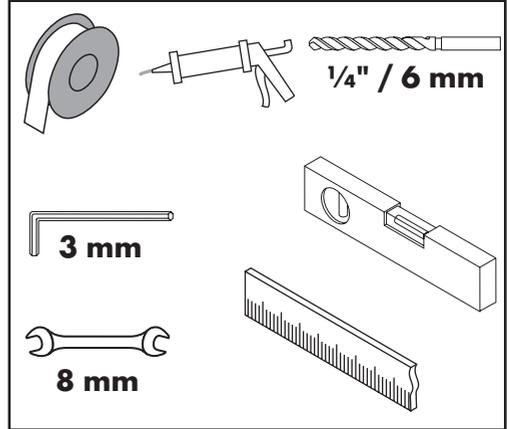
- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- En el momento del montaje del producto por parte de personal especializado y cualificado se deberá prestar una atención especial a que la superficie de fijación en toda el área de la fijación sea plana (sin juntas que sobresalen ni azulejos desplazados), que la estructura de la pared sea adecuada para un montaje del producto y que, ante todo, no presente puntos débiles. Los tornillos y tacos adjuntos son sólo apropiados para hormigón. En el caso de otras estructuras murales se deberán considerar las indicaciones del fabricante de tacos.

**! El producto no debe ser utilizado como un elemento de sujeción. Debe montarse un elemento de sujeción separado.**

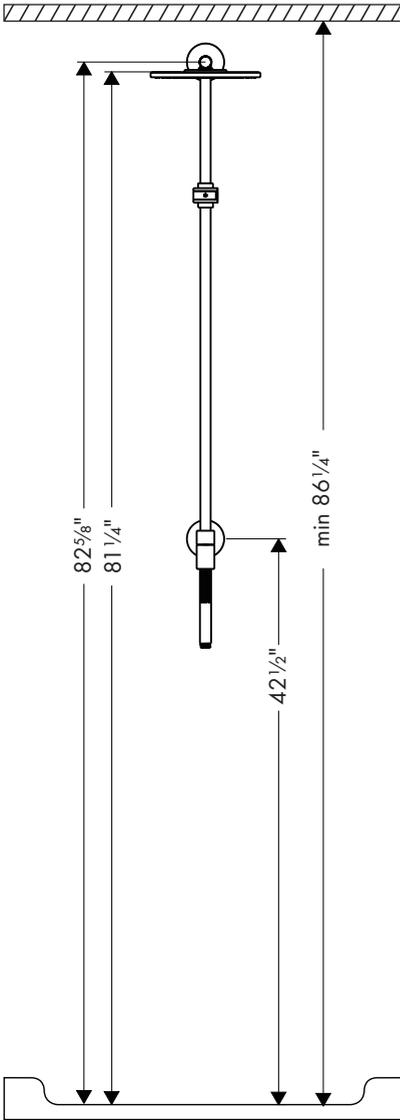
**! El brazo de ducha solo está previsto para soportar la ducha. !No debe cargarse con otros objetos!**

- Para evitar escaldaduras, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 120°F. En Massachusetts, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 112°F.
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

## Tools Required / Outils Utiles / Herramientas Útiles



# Installation Suggestions / Suggestions d'installation / Sugerencias para la instalación



The installation dimensions shown here are ideal for people of approximately 5'11" (1800 mm) in height. The dimensions can be altered if required. Alter all the required measurements, including the minimum ceiling height.

Les dimensions d' installation données dans la notice de montage sont idéales pour une personne de 1800 mm de hauteur et doivent être ajustées selon le besoin. A ce sujet il faut tenir compte, pour un changement de hauteur, que la cote minimum donnée de 2190 mm à partir de la base du receveur change et la modification du montage sera à prendre en considération.

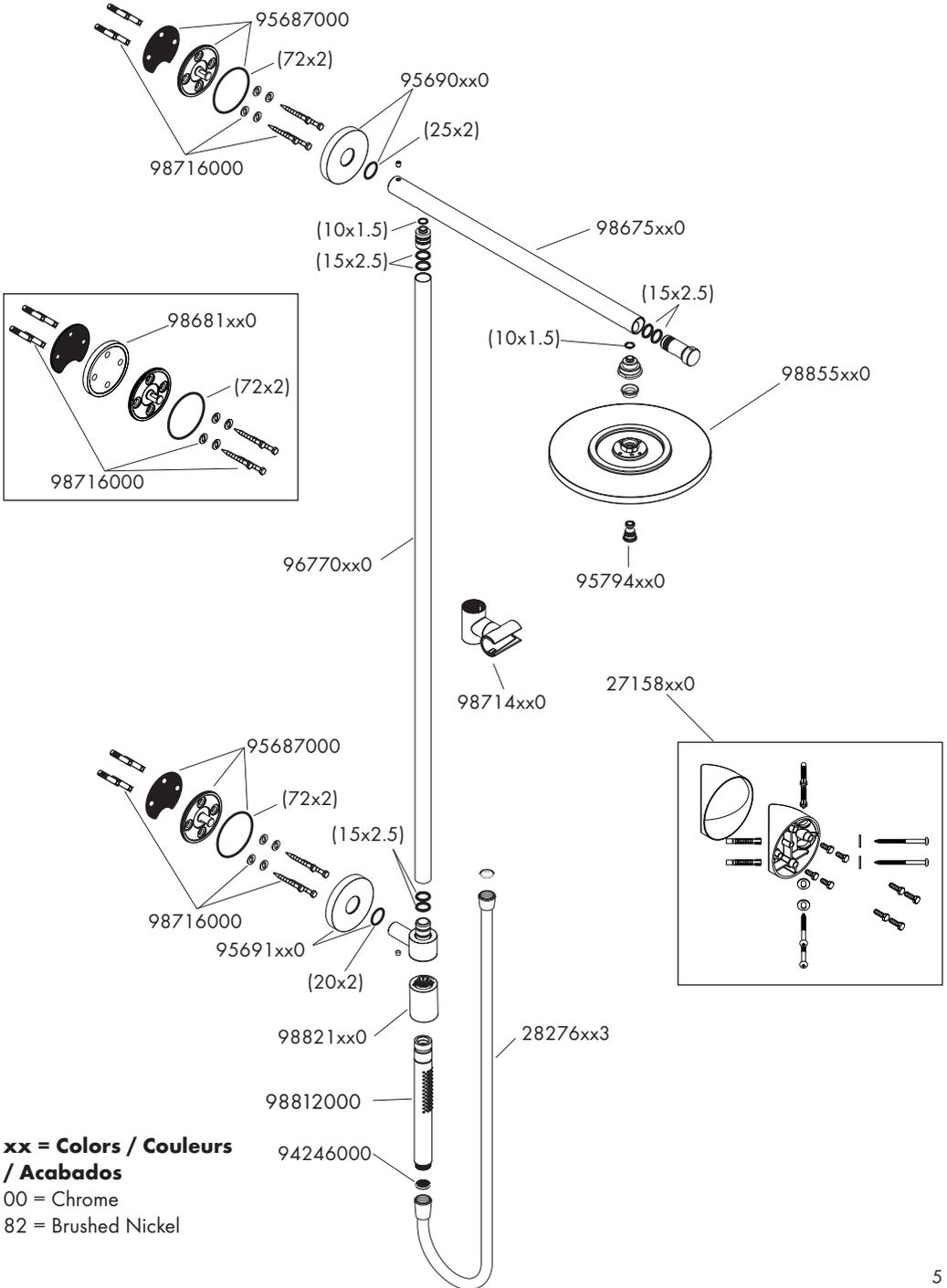
Las medidas indicadas en las instrucciones de montaje resultan ideales para personas de 1800 mm de altura, por lo que deberán ajustarse siempre que sea necesario. En este sentido, es importante tener en cuenta que, en caso de modificación de la altura de montaje, será necesario respetar el requisito de 2190 mm de altura mínima desde la base de la ducha y observar las medidas de conexión.



This unit meets or exceeds the following:

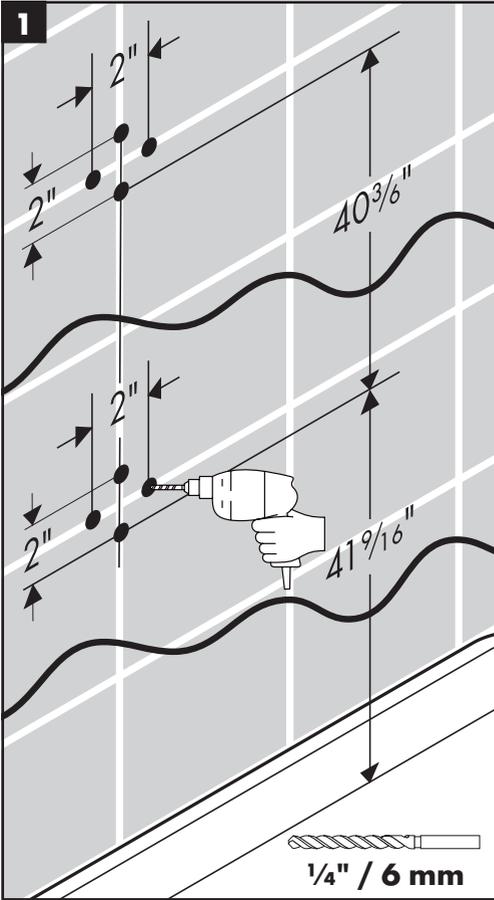
- ASME A112.18.1
- CSA B125.1
- Listed by IAPMO for use in the US and Canada

# Replacement Parts / Pièces détachées / Repuestos



### Installation

Drill the screw holes using a 1/4" (6 mm) bit.



## **Français**

### **Installation**

Percez les trous pour la plaque de montage à l'aide d'un foret de 6 mm.

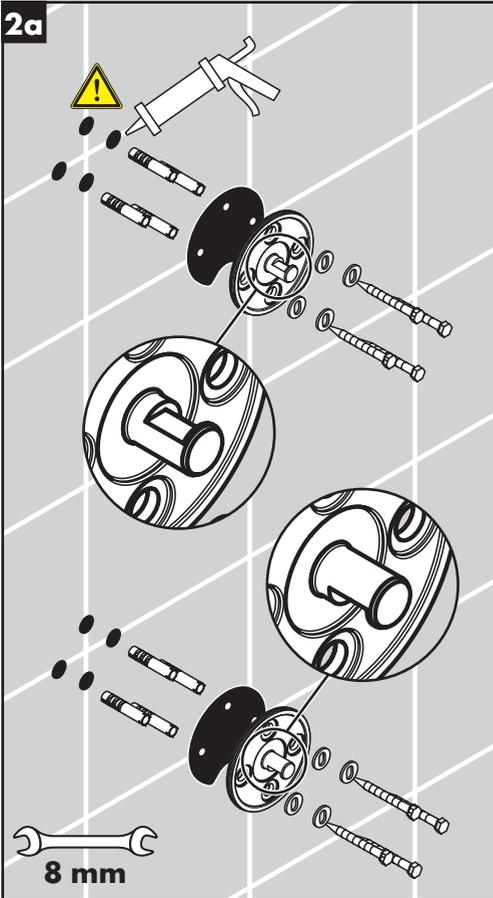
## **Español**

### **Instalación**

Perfore los orificios para la placa de montaje con una broca de 6 mm.

## English

2a



Install the anchors.



**Seal the wall around the anchors with waterproof sealant.**



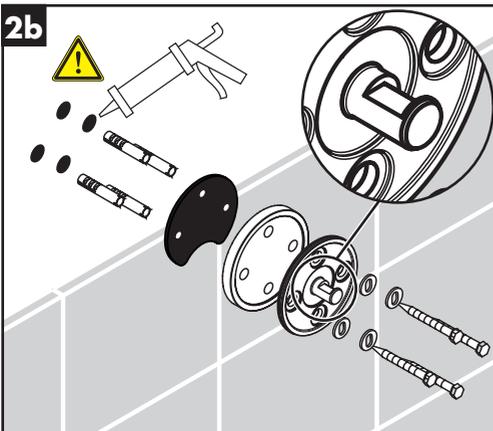
**Failure to seal the wall can lead to possible water damage.**

If both ends of the showerpipe are mounted on tile, install the top and bottom mounting wall flanges.



**Do not fully tighten the screws.**

2b



**OR**

If the bottom of the showerpipe is mounted on tile, but the top is not, install the top wall flange with the tile matching disk.



**Do not fully tighten the screws.**

## Français

Installez les chevilles.



**Scellez le mur autour des chevilles à l'aide d'un agent d'étanchéité.**



**Si le mur n'est pas scellé, l'eau pourrait éventuellement causer des dommages.**

Installez la plaque de montage du bras de douche en utilisant les vis et rondelles fournies.



**Ne serrez pas complètement les vis.**

## OU

Si les carreaux ne couvrent pas la surface jusqu'au plafond, installez la plaque de montage avec le disque adaptateur.



**Ne serrez pas complètement les vis.**

## Español

Instale los pernos de anclaje.



**Selle la pared alrededor de los pernos de anclaje con un sellador impermeable.**



**Si la pared no se sella, pueden producirse daños por acción del agua.**

Instale la placa de montaje del brazo de ducha utilizando las arandelas y los tornillos incluidos.



**No ajuste los tornillos completamente.**

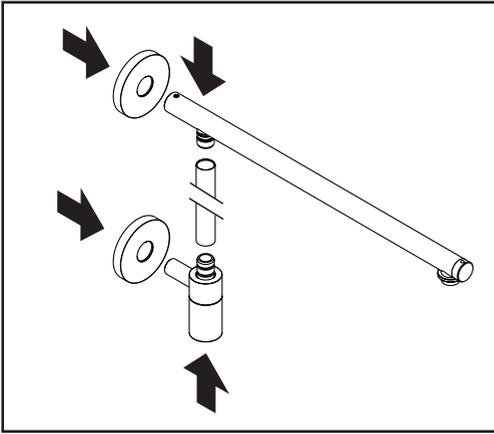
## O

Si el azulejo no va hasta arriba de la pared, instale la placa de montaje con el disco que coincida con el azulejo.



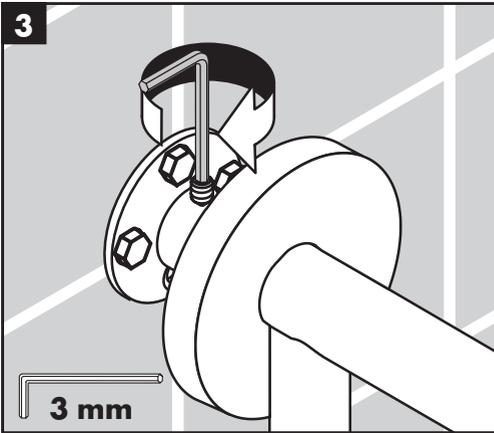
**No ajuste los tornillos completamente.**

## English



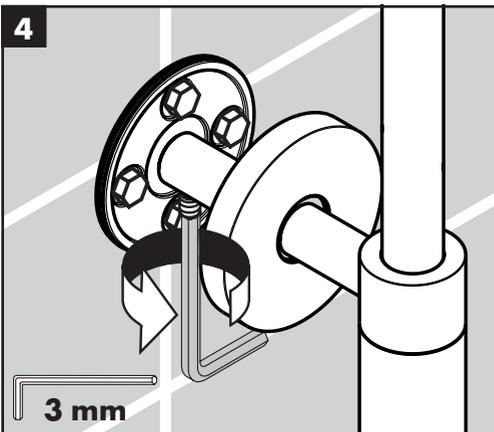
Push the shower arm and lower support into the riser.

Install the escutcheons.



Push the showerpipe assembly over the wall flanges.

Tighten the screws.



## Français

Poussez le bras de douche et le support sur la colonne.

Installez les écussons.

Poussez la colonne montante fermement sur les plaques de montage.

Serrez les vis à l'aide d'une clé hexagonale de 3 mm.

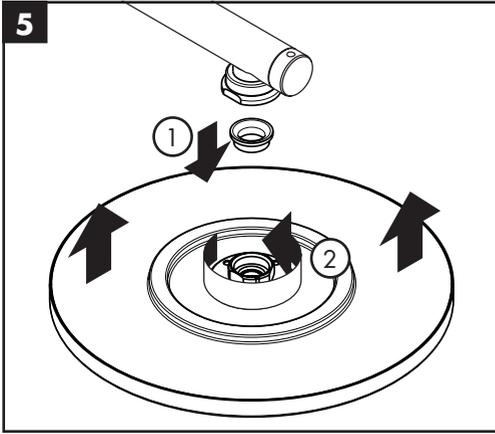
## Español

Presione el brazo de ducha y el soporte en la tubería de subida.

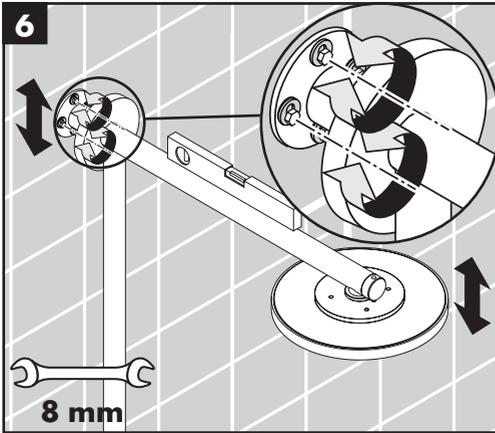
Instale los escudos..

Presione la tubería de subida firmemente sobre las placas de montaje.

Apriete los tornillos con una llave Allen de 3 mm.

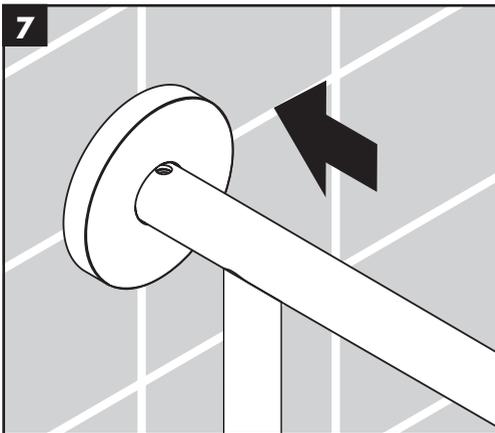


Install the showerhead on the shower arm.



Level the shower arm.

Tighten the screws.



Connect the escutcheons to the flanges.

## Français

Installez la pomme de douche sur le bras de douche.

## Español

Instale la ducha en el brazo de ducha.

Placez le bras de douche au niveau.

Serrez les vis de montage.

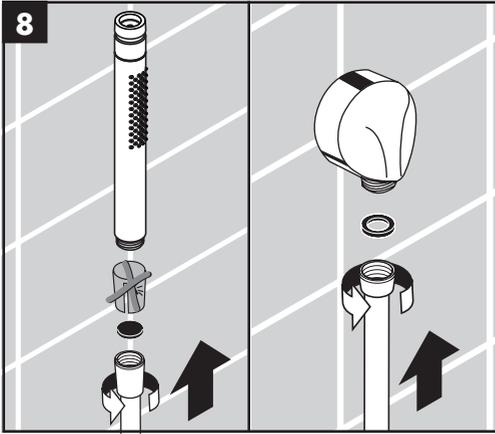
Nivele el brazo de ducha.

Apriete los tornillos de montaje.

Raccordez les écussons à les plaques de montage.

Conecte los escudos a las placas de montaje.

## English



Place a hose washer in one end of the hose.  
Connect this end to the water supply (not included).

Place the screen washer in the other end of the hose.  
Connect this end to the handshower.

Rest the handshower in the holder.

## Français

Placez la rondelle de tuyau en caoutchouc noir dans l'une des extrémités du tuyau. Vissez cette extrémité du tuyau à la sortie pour douchette sur la valve (ne pas inclus).

Placez le tamis dans l'autre extrémité du tuyau. Vissez cette extrémité à la douchette.

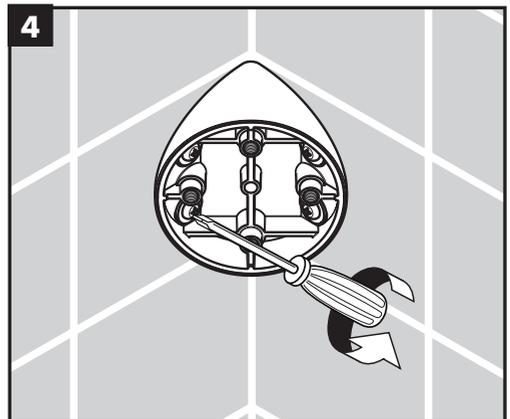
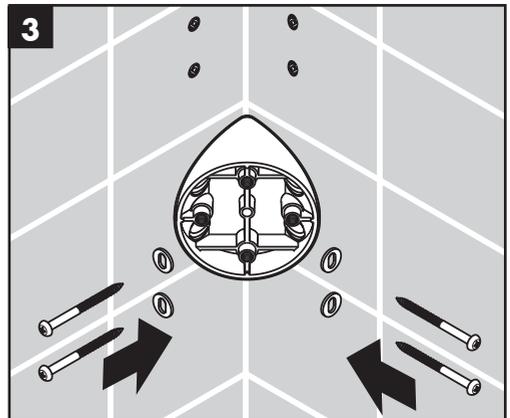
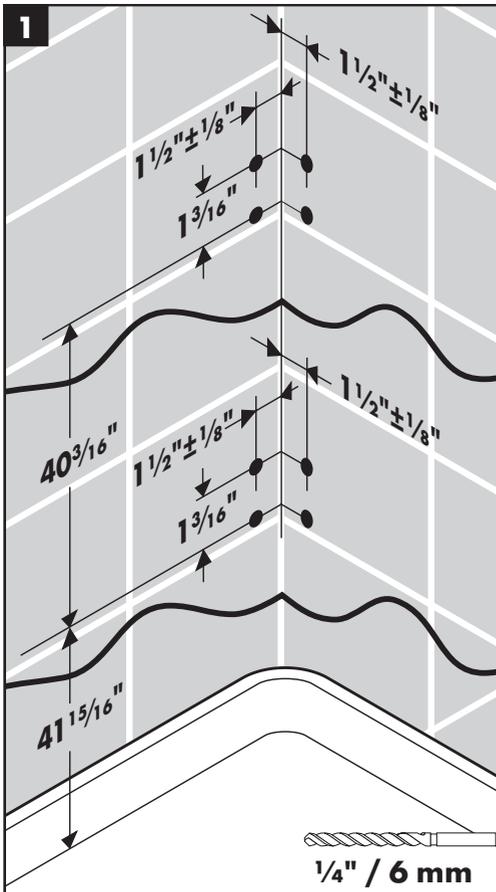
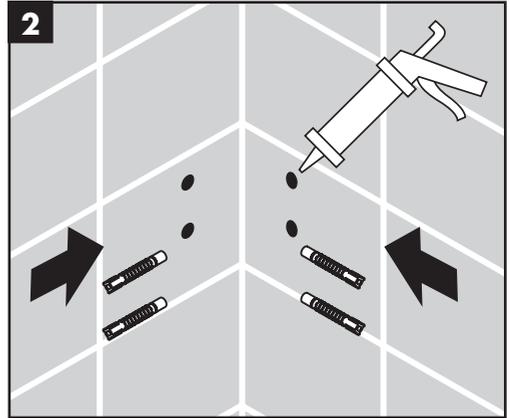
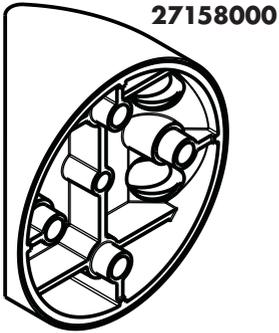
Placez la douchette dans son support.

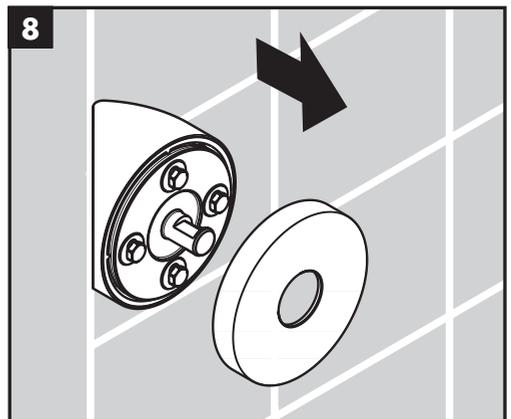
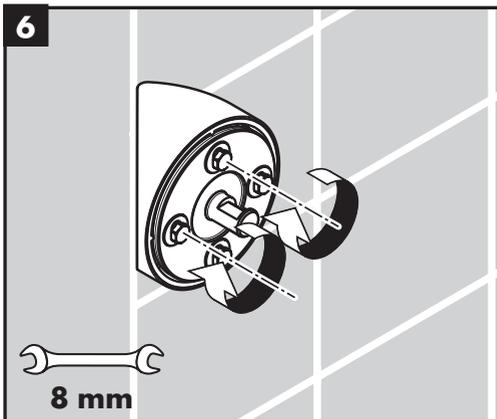
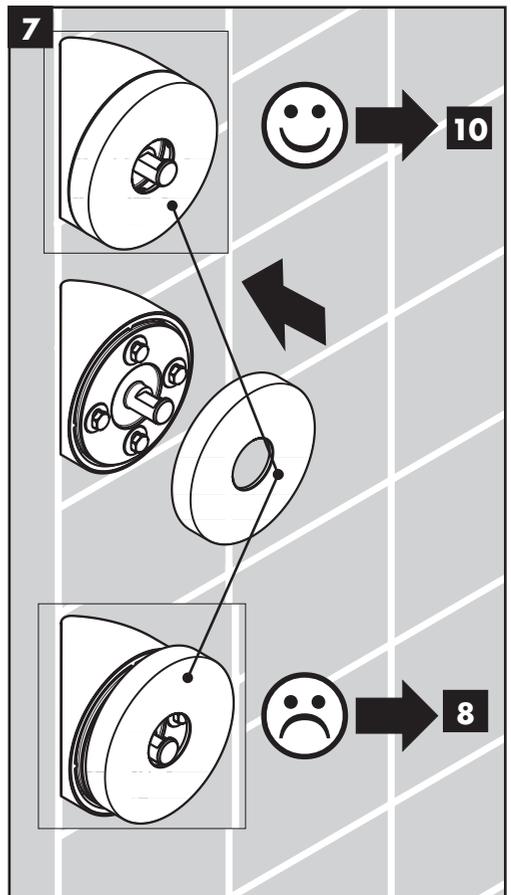
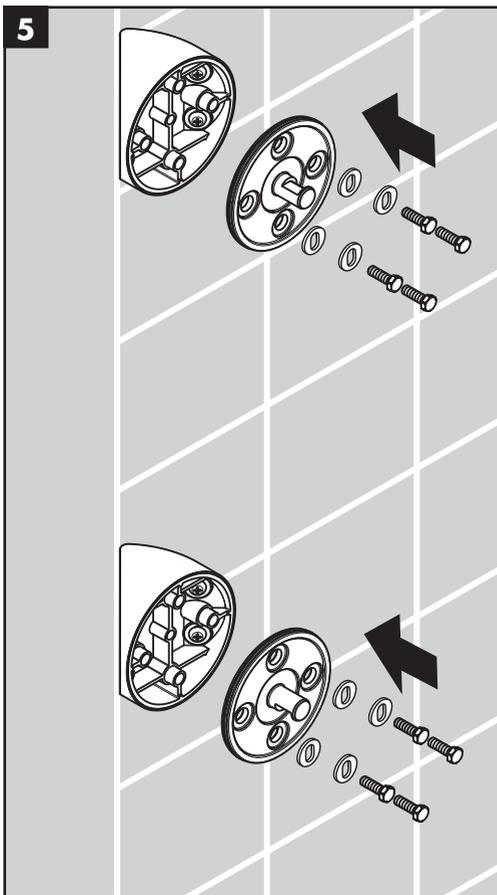
## Español

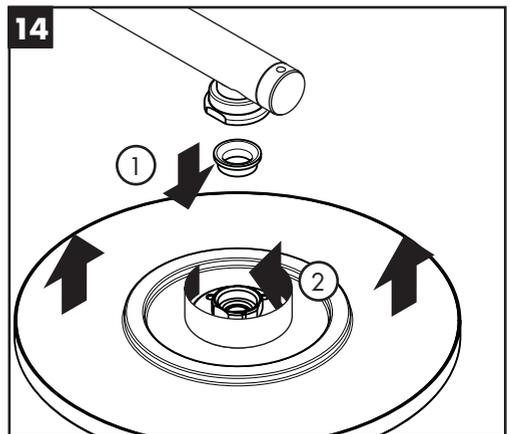
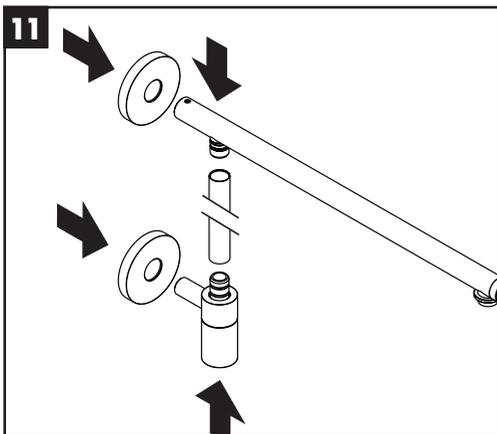
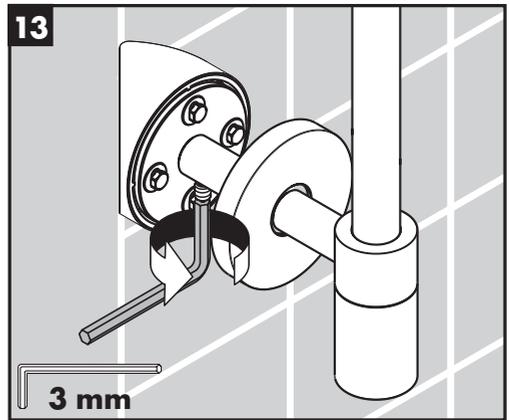
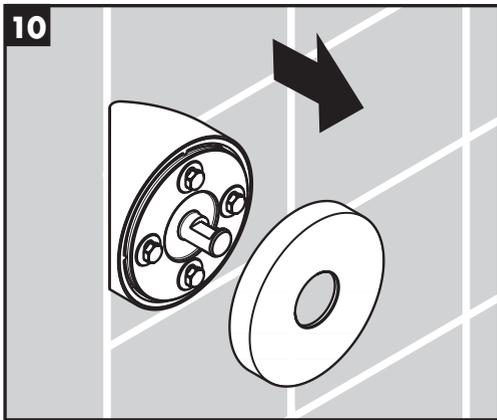
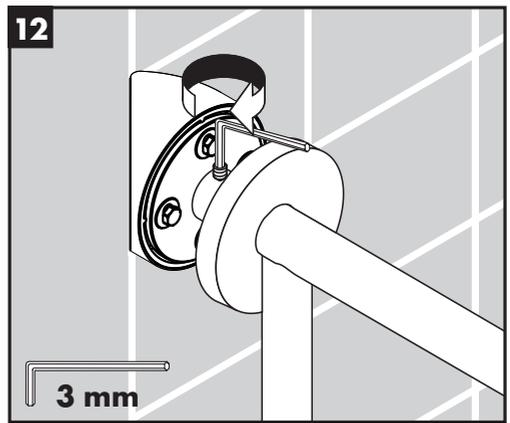
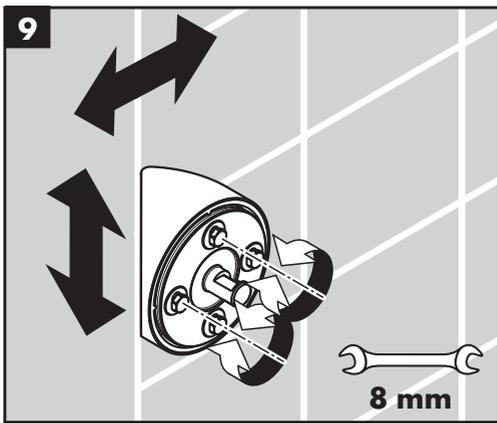
Coloque la arandela de goma negra en un extremo de la manguera. Enrosque este extremo al puerto de la ducha de mano en la válvula (no incluidos).

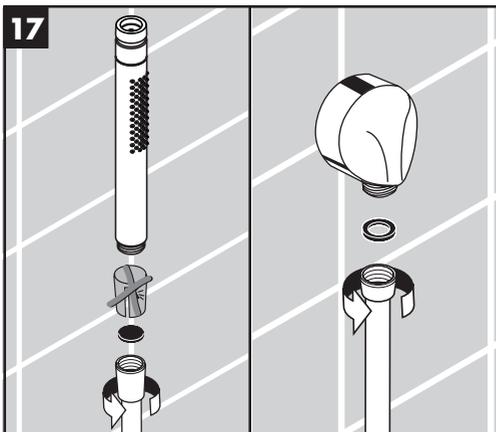
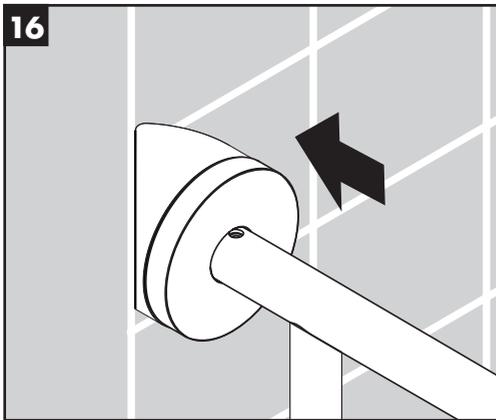
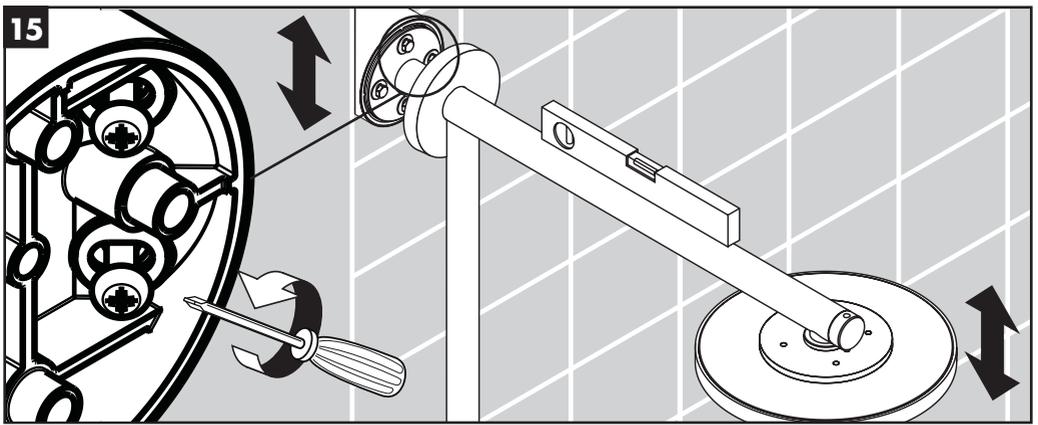
Coloque la arandela de filtro en el otro extremo de la manguera. Enrosque este extremo a la ducha de mano.

Coloque la ducha de mano en el soporte.

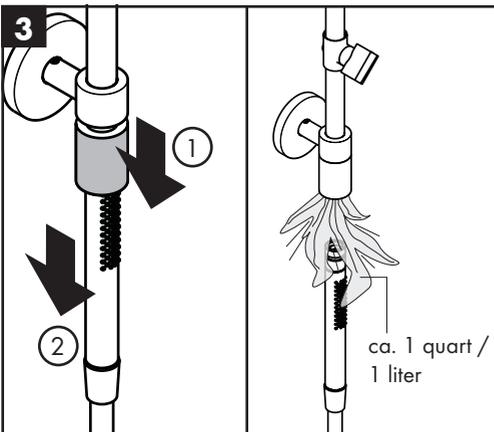
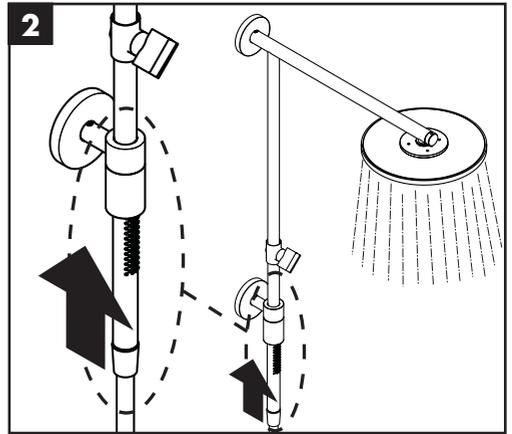
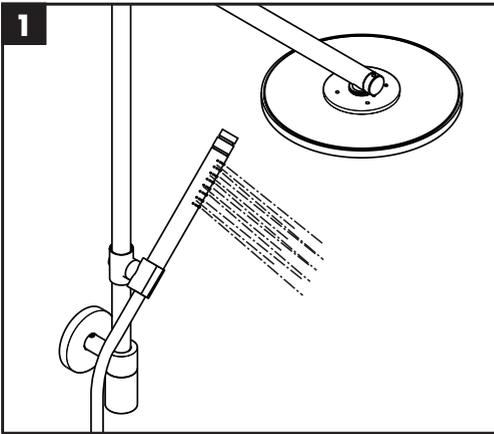
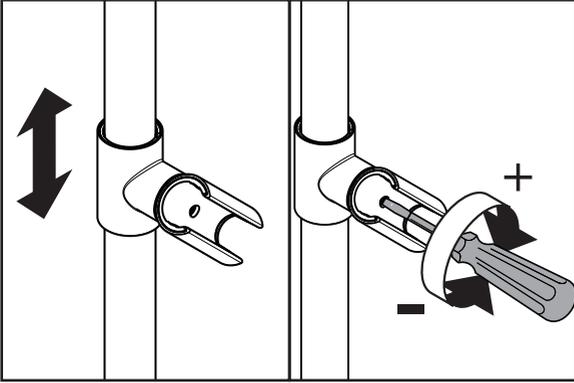




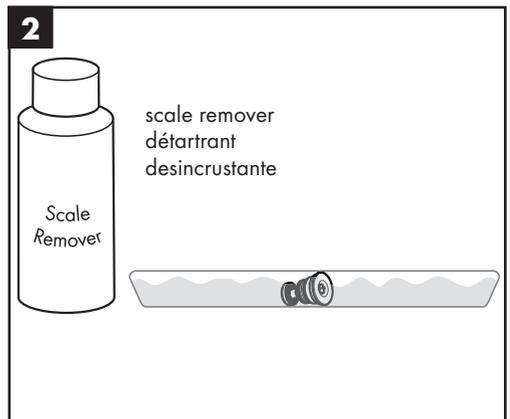
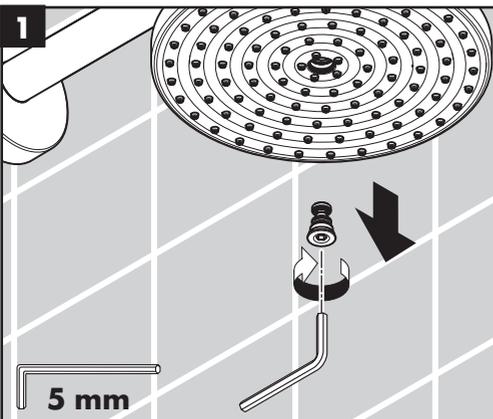
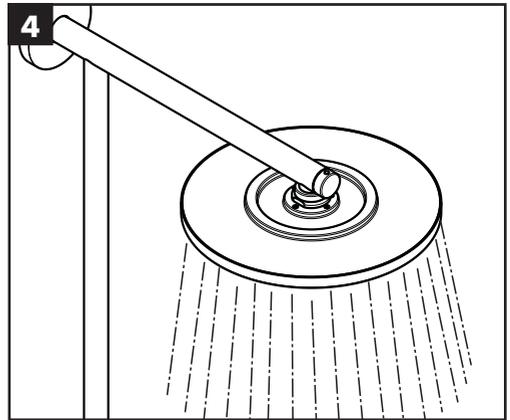
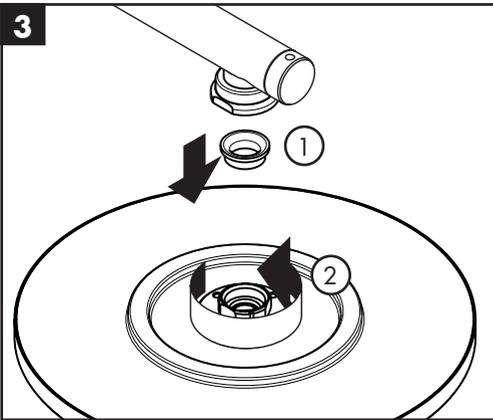
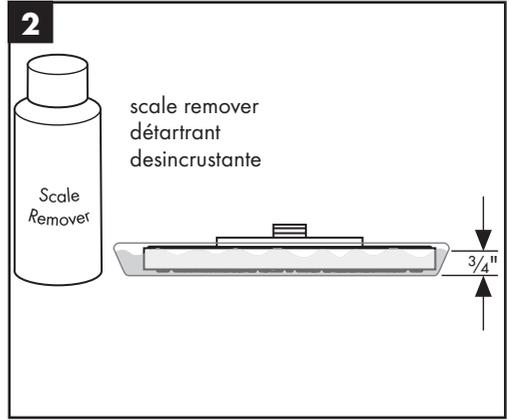
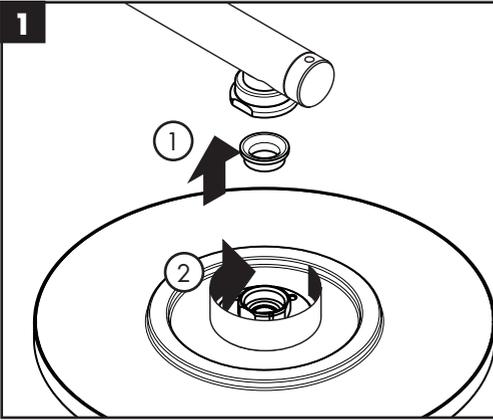




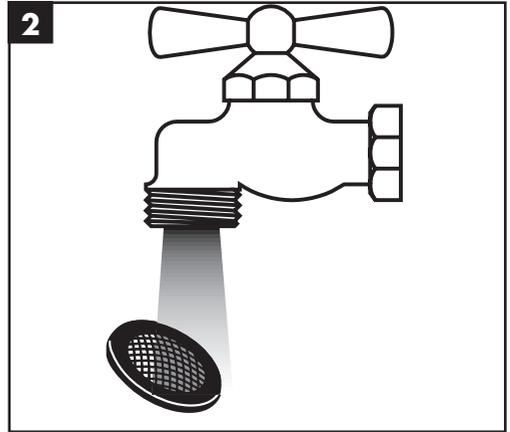
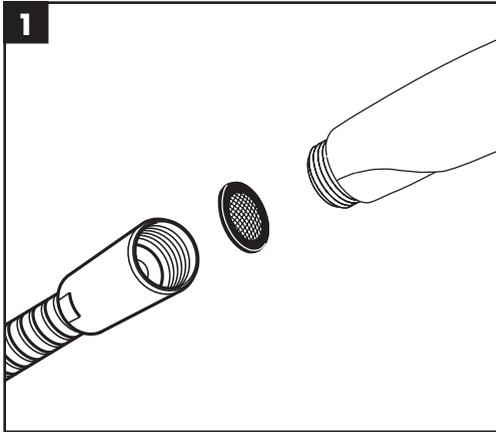
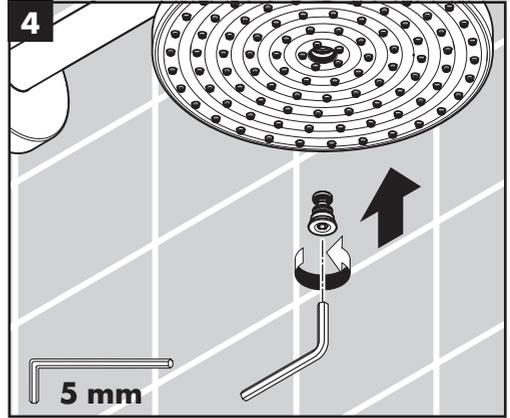
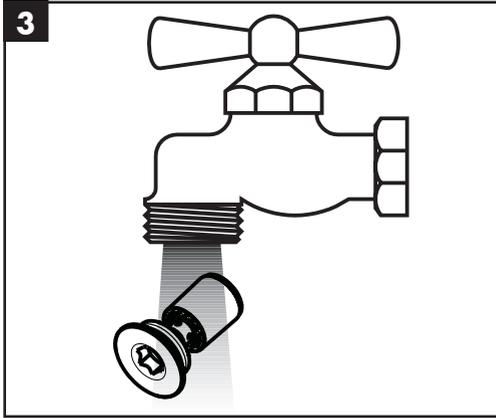
# User Instructions / Instructions de service / Manejo



# Cleaning / Nettoyage / Limpieza



# Cleaning / Nettoyage / Limpieza



## Cleaning Recommendation for Hansgrohe Products

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Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### For best results:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✘ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✘ Abrasive cleaning powders, pads, or brushes.
  - ✘ Steam cleaners.
  - ✘ "No rinse" cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### Important

- Residue from soaps and shampoos can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it, as there is risk of injury.**

## Conseil de nettoyage pour les produits Hansgrohe

Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### Pour de meilleurs résultats :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - ✘ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✘ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✘ Les nettoyeurs à vapeur.
  - ✘ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.

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- **Ne pulvérisez pas** los nettoyants directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyants par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.

### Important

- Le résidu provenant des savons et des shampoings peut causer des dommages. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le, car il existe un risque de blessure.**

## Recomendación de limpieza para los productos de Hansgrohe

Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

### Para obtener mejores resultados:

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No** use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✘ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✘ Polvos, paños o cepillos de limpieza abrasivos.
  - ✘ Limpiadores a vapor
  - ✘ Agentes de limpieza "sin enjuague".
- **Siempre** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No** mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No** rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lístrelolo con un paño suave después de la limpieza.

### Importante

- Los residuos de jabón y champú pueden causar daños. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía**
- Si se daña un componente del producto, reemplácelo, ya que existe riesgo de lesión.

# Limited Consumer Warranty

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This product has been manufactured and tested to the highest quality standards by Hansgrohe, Inc. (“Hansgrohe”). This warranty is limited to Hansgrohe products that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either in the United States or in Canada.

## WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is non-transferable.

## WHAT IS COVERED BY THE WARRANTY

The warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows:

Hansgrohe will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe may elect to refund the purchase price in exchange for the return of the product.

## LENGTH OF WARRANTY

Replacement or repaired parts of products will be covered for the term of this warranty, as stated in the following two sentences. If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this warranty extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this warranty extends only (i) for 1 year, with respect to Hansgrohe & Commercial products, and (ii) for 5 years, with respect to Axor products.

## THIS WARRANTY DOES NOT COVER, AND HANSGROHE WILL NOT PAY FOR:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or “no-rinse” cleaning products, or the use of the product in any manner contrary to the product instructions; or (3) conditions in the home such as excessive water pressure or corrosion.
- C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe.
- E. Any Hansgrohe or Axor product sold for display purposes.
- F. Rubbed Bronze finish is subject to a 3-year limited warranty. Chrome and all PVD finishes are covered by the limited lifetime warranty.
- G. Hansgrohe Water Filtration System is subject to a 1-year limited warranty. Warranty does not include replacement filters.

## TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

## **EXCLUSIONS AND LIMITATIONS**

**REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. HANSGROHE NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT. HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY).**

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

**TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY.**

Some states do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us under the Magnuson-Moss Warranty Act.

## **PRODUCT INSTRUCTIONS AND QUESTIONS**

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your Hansgrohe product, or this warranty, please write us or call us toll-free at 800-334-0455.



**hansgrohe**

Hansgrohe, Inc. • 1490 Bluegrass Lakes Parkway • Alpharetta, GA 30004  
Tel. 800-334-0455 • Fax 770-360-9887

**[www.hansgrohe-usa.com](http://www.hansgrohe-usa.com)**