

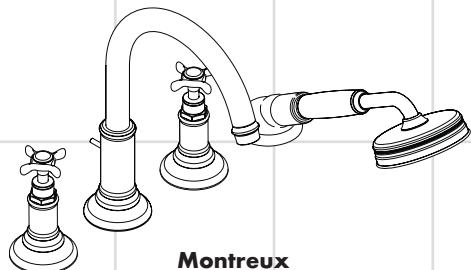
# AXOR®

hansgrohe

**EN** Installation / User Instructions / Warranty

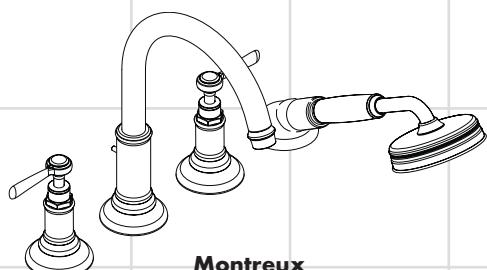
**FR** Instructions de montage / Mode d'emploi / Garantie

**ES** Instrucciones de montaje / Manejo / Garantía



**Montreux**

16544xx1



**Montreux**

16550xx1

## Technical Information

Recommended water pressure	15 - 75 PSI
Max. water pressure	145 PSI
Recommended hot water temp.	120° - 140° F*
Max. hot water temp	176° F*
Flow rate - handshower	2.0 GPM max.
Flow rate - spout	approx. 6.6 GPM @ 44 PSI

\*Please know and follow all applicable local plumbing codes when setting the temperature on the water heater.

## Installation Considerations

- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- Please read over these instructions thoroughly before beginning installation. Make sure that you have all tools and supplies needed to complete the installation.
- This trim is for use with rough valve 13444181.
- The mounting surface must be finished and made watertight before installation of this trim kit.
- Protection against backflow is provided by a check valve in the handshower hose and by an automatically resetting diverter.
- This handshower is for use with automatic compensating valves rated at 1.5 GPM (5.7 L/min.) or less.
- This unit is not anti-scald. In Massachusetts, or if required by local plumbing code, install an approved remote pressure balance valve or other approved anti-scald device.
- To prevent scald injury, the maximum output temperature of the shower mixing valve must be no higher than 120° F. In Massachusetts, the maximum output temperature can be no higher than 112° F.
- Keep this booklet and the receipt (or other proof of date and place of purchase) for this product in a safe place. The receipt is required should it be necessary to request warranty parts.

## Données techniques

Pression d'eau recommandée	15 - 75 PSI
Pression d'eau maximum	145 PSI
Température recommandée d'eau chaude	120° - 140° F*
Température maximum d'eau chaude	176° F*
Capacité nominale - douchette	2.0 GPM
Capacité nominale - bec	ca. 6.6 GPM @ 44 PSI

\* Vous devez connaître et respecter tous les codes de plomberie locaux applicables pour le réglage de la température du chauffe-eau.

## À prendre en considération pour l'installation

- Pour de meilleurs résultats, Hansgrohe recommande que ce produit soit installé par un plombier professionnel licencié.
- Veuillez lire attentivement ces instructions avant de procéder à l'installation. Assurez-vous de disposer de tous les outils et du matériel nécessaires pour l'installation.
- Ce dispositif requiert une pièce intérieure 13444181.
- Pour les modèles à quatre ouvertures seulement : La protection contre le retour d'eau est assurée par un clapet anti-retour dans le tuyau de la douchette et un dispositif de dérivation à réenclenchement automatique.
- Cette pomme de douche doit être utilisée avec une soupape qui compense automatiquement, et est évalué à 1.5 GPM (5.7 L/min.) ou moins.
- Ce produit ne possède pas de dispositif anti-brûlure. Installez une vanne à pression autorégularisée externe approuvée ou tout autre dispositif anti-brûlure approuvé, tel que requis par le code de plomberie local.
- Pour empêcher des blessures par ébouillantement, la température de sortie maximale du robinet de douche ne doit pas excéder 120°F. Au Massachusetts, la température de sortie maximale du robinet de douche ne doit pas excéder 112°F.
- Conservez ce livret et le reçu (ou une autre preuve sur laquelle figurent la date et l'endroit de l'achat) pour ce produit dans un endroit sûr. Le reçu est requis si vous commandez des pièces sous garantie.

## Datos técnicos

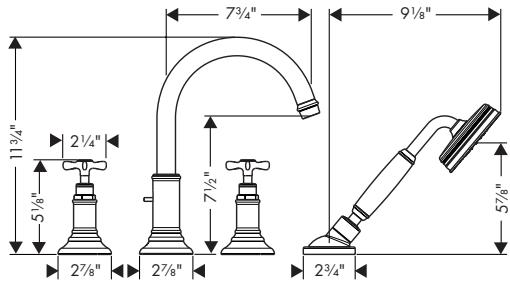
Presión recomendada en servicio	15 - 75 PSI
Presión en servicio max.	145 PSI
Temperatura recomendada del agua caliente	120° - 140° F*
Temperatura del agua caliente max.	176° F*
Caudal máximo - teleducha	2.0 GPM
Caudal - surtidor	ca. 6.6 GPM @ 44 PSI

\*Debe conocer y cumplir todos los códigos locales aplicables para ajustar la temperatura del calentador de agua.

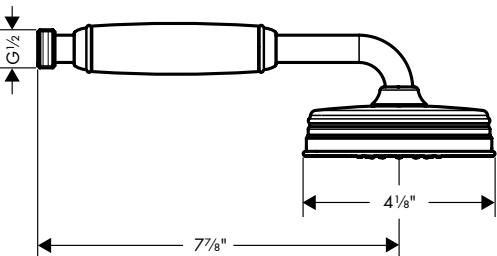
## Consideraciones para la instalación

- Para obtener mejores resultados, la instalación debe estar a cargo de un plomero profesional matriculado.
- Antes de comenzar la instalación, lea estas instrucciones detenidamente. Asegúrese de tener las herramientas y los insumos necesarios para completar la instalación.
- La unidad requiere una pieza interior de válvula 13444181.
- Una válvula antirretorno en la manguera de la teleducha y un distribuidor que se reajusta automáticamente brindan protección contra el contraflujo.
- Esta ducha cabezal es debe ser utilizada con una válvula que compensa automáticamente, y es valorado en 1.5 GPM (5.7 L/min) o menos.
- Esta unidad no es anti-escaladura. Instale una válvula remota de balance de presiones aprobada u otro dispositivo anti-escaladura aprobado si el código de plomería local lo requiere.
- Para evitar escaladuras, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 120°F. En Massachusetts, la máxima temperatura de salida de la válvula de la ducha no debe exceder los 112°F.
- Mantenga este folleto y el recibo (u otro comprobante del lugar y fecha de compra) de este producto en lugar seguro. El recibo se requiere en caso de ser necesario solicitar piezas bajo garantía.

16544xx1

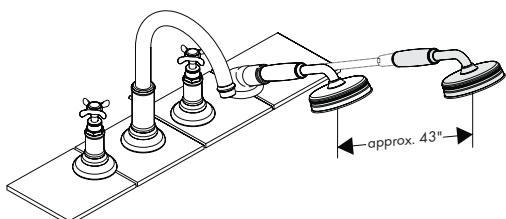
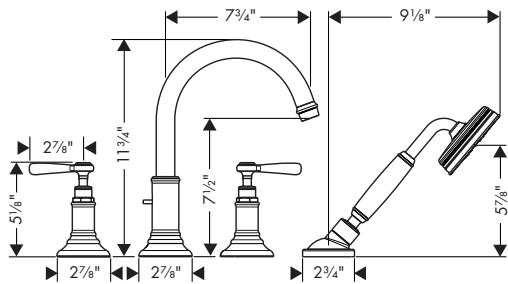


04694xx0

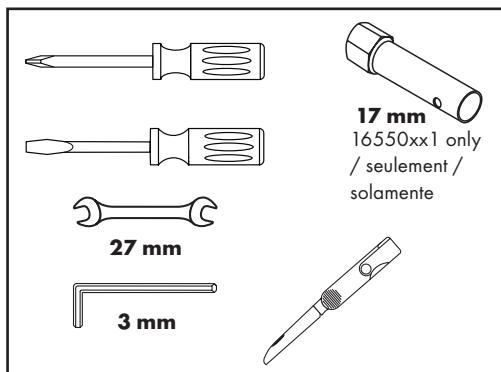


Rain AIR spray

16550xx1



## Tools Required / Outiles Utiles / Herramientas Utiles



This unit meets or exceeds the following:

- ASME A112.18.1/CSA B125.1
- Listed by IAPMO for use in the US and Canada

## Installation / Installation / Instalación



### English

Before beginning, turn the water off at the main.

Remove the plaster shields from the hot and cold valves and the spout tee.

Remove and discard the snap connectors and screws.

### Français

Avant de commencer, fermez l'eau à la valve principale!

Retirez les protecteurs.

Retirez les connecteurs de poignée à encliqueter.

### Español

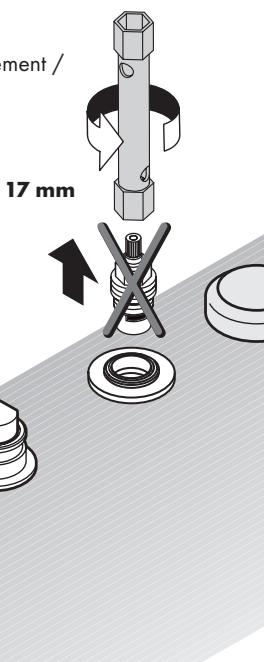
Cierre el paso del agua en la entrada del suministro antes de comenzar!

Retire los protectores de yeso.

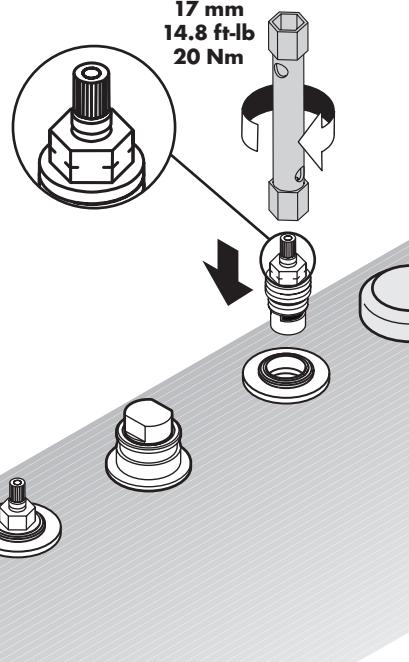
Retire los conectores de la manija a presión de plástico blanco.

**3**

16550xx1 only / seulement / solamente

**4**

17 mm  
14.8 ft-lb  
20 Nm

**English****16550xx1 only:**

Remove the cold cartridge.

**Français****16550xx1 seulement:**

Retirez la cartouche de l'eau froide.

**Español****16550xx1 solamente:**

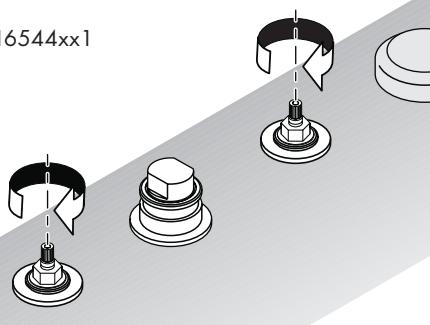
Retire el cartucho de agua fría.

Install the new cold cartridge included with the trim kit.

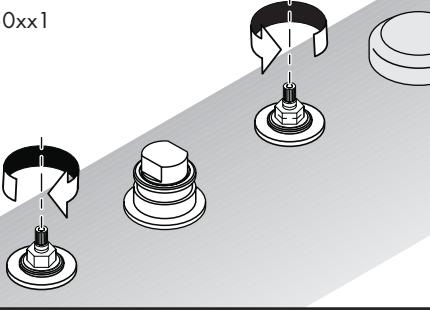
Installez le nouvelle cartouche.

Instale el cartucho nuevo.

**5**  
16544xx1



16550xx1



**English**

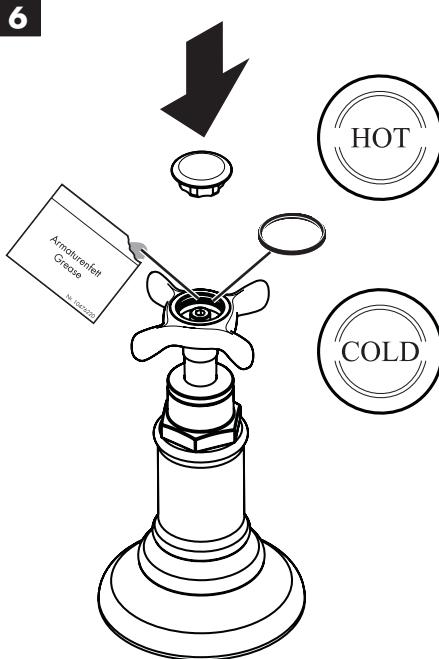
**All models:**

Close the valves.

Lubricate the handle o-rings with a small amount of the enclosed grease.

Install the hot and cold index caps on the handles.

**6**



**Français**

**Tous les modèles:**

Fermez les robinets.

Lubrifiez légèrement les joints toriques à l'intérieur des poignées en utilisant de la graisse de plomberie blanche.

Installez les bouchons d'eau chaude et d'eau froide.

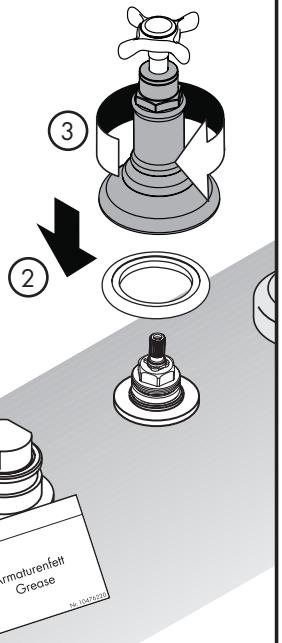
**Español**

**Todos los modelos:**

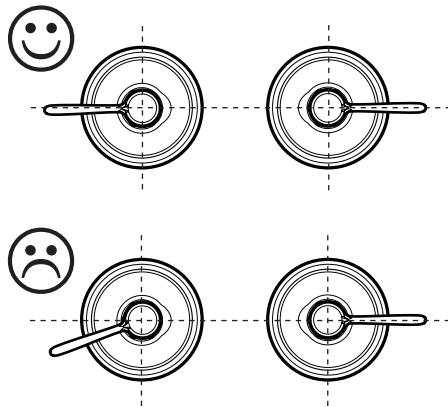
Cierre las válvulas.

Lubrique ligeramente las juntas toroidales de las manijas.

Instale los tapones del agua frío y del agua caliente.

**7****8**

16550xx1 only / seulement / solamente



## English

Lightly lubricate the valve stems and the threads on the mounting plates using white plumbers grease.

Install the sealing rings.

Push the handles over the valve stems.

Connect the handles to the valves by rotating the flanges clockwise.

### 16550xx1 only:

Inspect the alignment of the handles.

## Français

Lubrifiez légèrement les tiges et les filets sur les plaques de montage en utilisant de la graisse de plomberie blanche.

Installez les joints.

Installez les poignées.

## Español

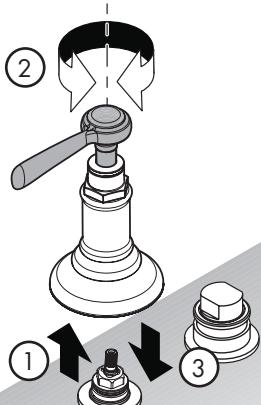
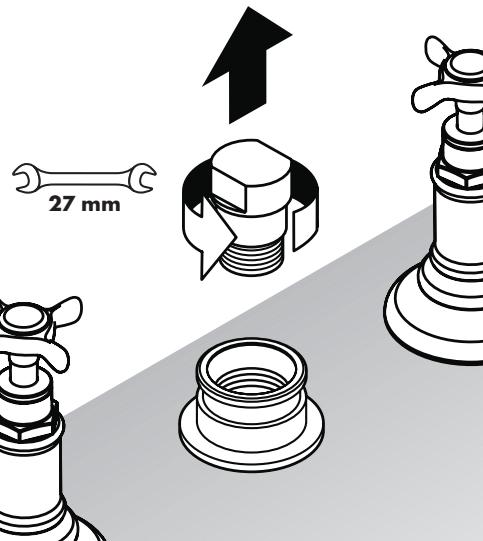
Lubrique ligeramente las vástagos y las roscas en las placas de montaje con grasa blanca para plomería.

Instale los escudos.

Instale las manijas.

**9**

16550xx1 only / seulement / solamente

**10****English**

If it is not satisfactory, remove, rotate, and reinstall the handle.

**Français**

Si l'alignement n'est pas satisfaisant, retirez la poignée, tournez-la légèrement, puis réinstallez-la.

**Español**

Si la alineación no es satisfactoria, retire la manija, gírela levemente y reinstálela.

**All models:**

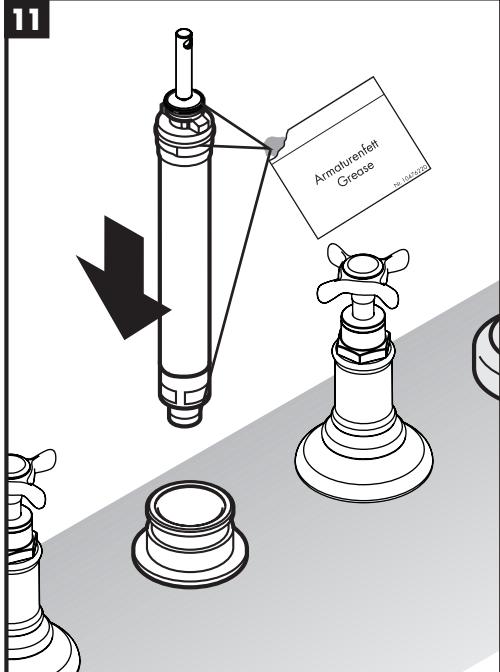
Remove the spout tee plug.

**Tous les modèles:**

Retirez le bouchon du raccord en T.

**Todos los modelos:**

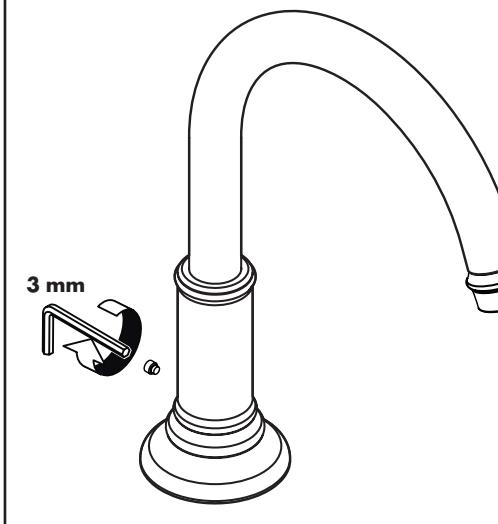
Retire el tapón del tubo en "T".

**11****English**

Lightly lubricate the o-rings on the diverter using white plumbers grease.

Push the diverter firmly into the spout tee.

Loosen the spout screw.

**12****Français**

Lubrifiez les joints toriques du dispositif de dérivation à l'aide de graisse de plomberie blanche.

Appuyez fermement sur l'assemblage du dispositif de dérivation pour l'insérer dans le raccord en T.

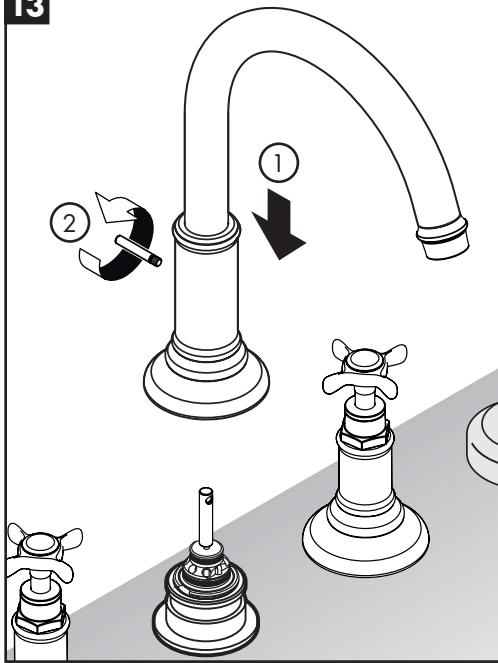
Deserrez la vis du bec.

**Español**

Lubrique los retenes anulares del distribuidor con grasa blanca para plomería (no incluida).

Presione el conjunto del distribuidor firmemente en el tubo en "T".

Afloje el tornillo del surtidor.

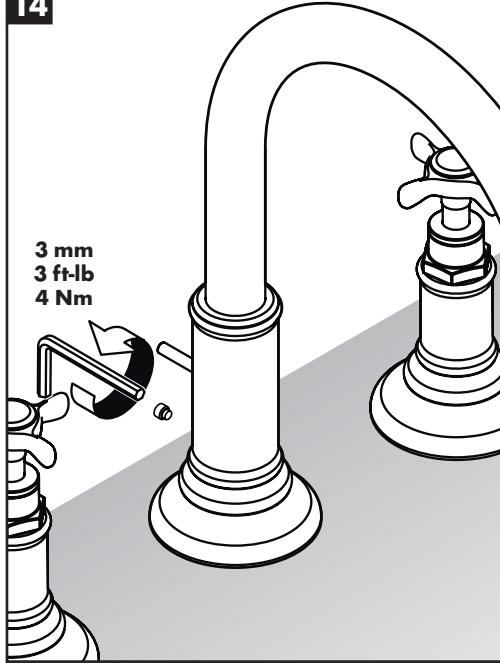
**13****English**

Push the spout over the diverter.

Install the diverter knob.

Tighten the spout screw.

**⚠ Do not overtighten the screw.**

**14****Français**

Installez le bec.

Installez le bouton d'inverseur.

Serrez la vis.

**⚠ Ne serrez pas la vis avec une force excessive.**

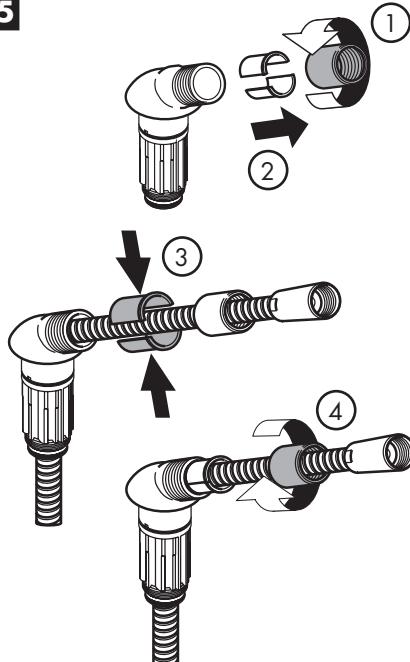
**Español**

Instale el surtidor.

Instale el tirador.

Apriete el tornillo.

**⚠ No apriete el tornillo en exceso.**

**15****English**

Remove the nut and insert from the handshower holder.

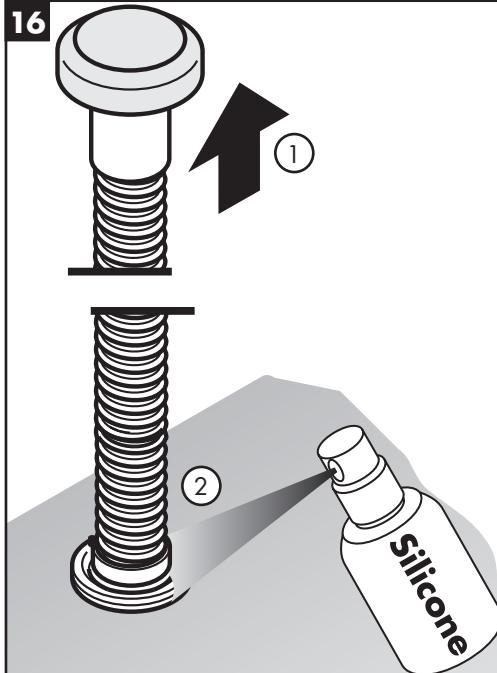
Push the handshower hose through the handshower holder.

Snap the two halves of the hose insert around the hose .

Push the nut over the end of the handshower hose. Screw it into the handshower holder.

Pull the Secuflex hose out of the rough.

Lubricate the Secuflex hose using silicone spray.

**16****Français**

Dévissez l'écrou du support de douchette.

Retirez la pièce d'insertion.

Poussez le tuyau de douchette dans le support de douchette.

Enclenchez les deux moitiés de la pièce d'insertion autour du tuyau.

Vissez l'écrou en place sur le support.

Retirez le Secuflex tube fléxible.

Lubrifiez la fin du tuyau à l'aide de spray de silicone.

**Español**

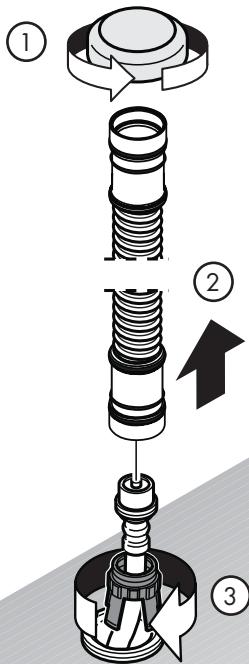
Desenrosque la tuerca del soporte de la ducha de mano. Retiro el inserto.

Empuje la manguera de la ducha de mano a través del soporte de la ducha de mano.

Acople a presión las dos mitades del inserto alrededor de la manguera.

Enrosque la tuerca en el soporte. Arranque la manguera Secuflex del soporte.

Lubrique levemente el fin de la manguera con silicona.

**17****English**

Remove the plaster shield from the Secuflex hose.

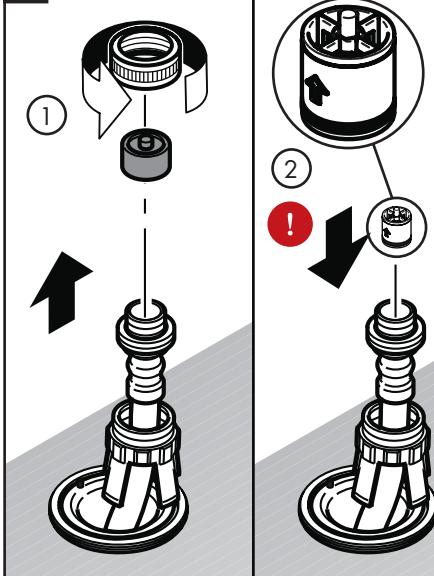
Remove the Secuflex hose from the rough.

Disconnect the Secuflex hose from the high pressure hose by loosening the white plastic nut.

Remove the brass plug and nut from the high pressure hose.

Install the check valve.

**⚠ The check valve must be installed as it provides protection against backflow.**

**18****Français**

Enlevez le protecteur du tuyau Secuflex.

Retirez le Secuflex tube fléxible.

Débranchez le Secuflex tube fléxible de le tuyau de haut pression.

Retirez le bouchon.

Installez le clapet de non-retour.

**⚠ Vous devez installer le clapet de non-retour!**

**Español**

Retire la manguera Secuflex.

Retire el protector de yeso.

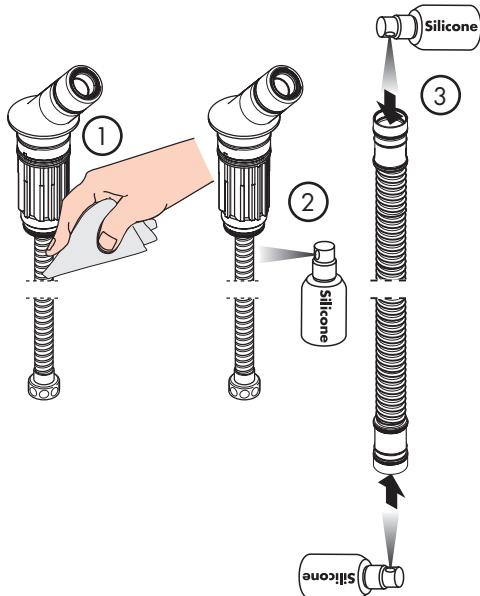
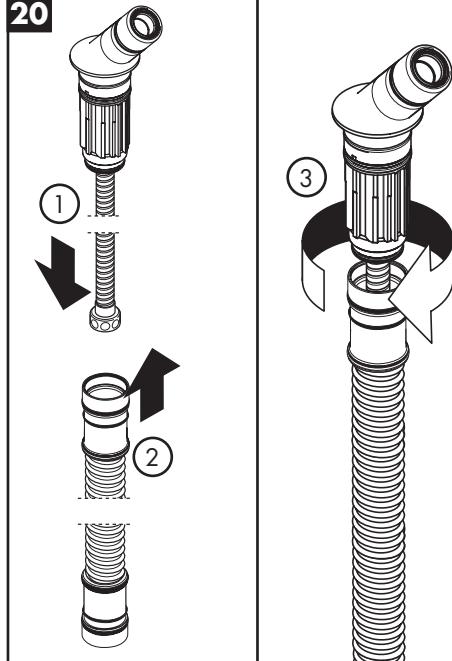
Desconecte la manguera Secuflex de la manguera de alto presión.

Apriete la tuerca.

Retire el tapón.

Instale la válvula de antirretorno.

**⚠ Debe instalar la válvula antirretorno.**

**19****20****English**

Spray a soft cloth with silicone lubricant.

Wipe the handshower hose with the cloth.

Spray both ends of the Secuflex hose.

Push the Secuflex hose over the handshower hose.

Connect the Secuflex hose to the handshower holder.

**Français**

Nettoyez le tuyau de douchette avec une tissu.

Lubrifiez le tuyau de la douchette à l'aide de spray de silicone.

Lubrifiez le tuyau Secuflex à l'aide de spray de silicone.

Poussez le tuyau de douchette par le tuyau Secuflex.

Connectez le tuyau Secuflex au support douchette.

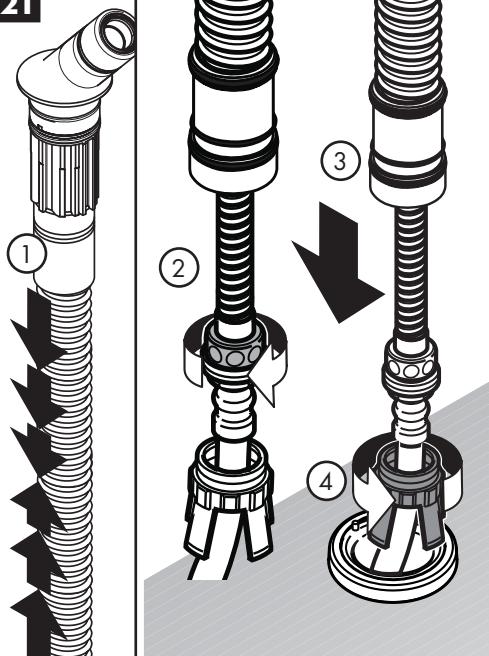
**Español**

Lubrifique la manguera con silicona.

Lubrifique la manguera Secuflex con silicona.

Empuje la manguera por la manguera Secuflex.

Conecte la manguera Secuflex al soporte para teleducha.

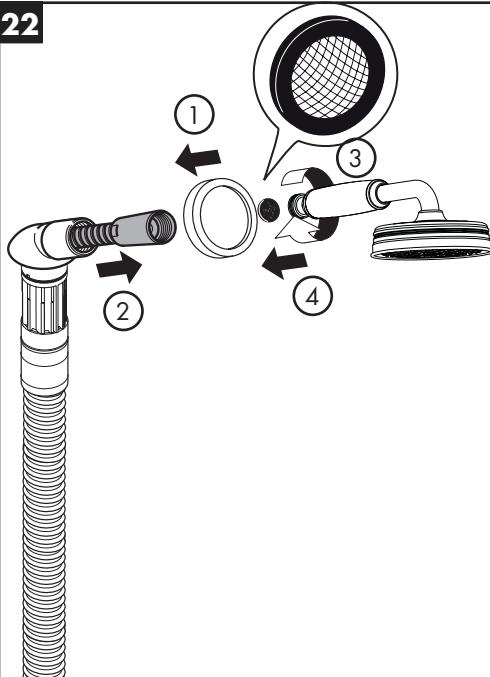
**21****English**

Connect the handshower hose to the high pressure hose.

Connect the Secuflex hose to the white plastic nut.

Push the handshower holder escutcheon over the handshower holder.

Install the handshower and filter gasket on the handshower hose.

**22****Français**

Installez le tuyau de douchette sur le tuyau de haut pression.

Connectez le Secuflex tube flexible qui utilise l'écrou en plastique blanc.

Poussez l'écusson sur le support de douchette.

Installez le tamis et la douchette.

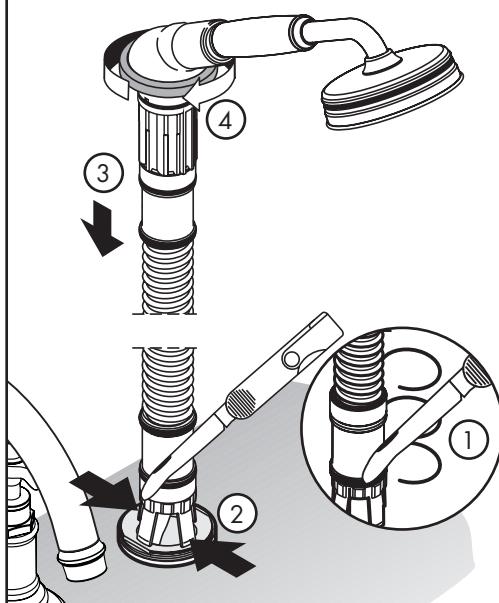
**Español**

Instale la manguera de ducha sobre la manguera de alto presión.

Conecte la manguera Secuflex con la tuerca de plástico blanco.

Empuje el florón sobre el soporte.

Acople el extremo de la manguera a la ducha de mano y la arandela de filtro.

**23****English**

Cut the o-rings on the end of the Secuflex hose.

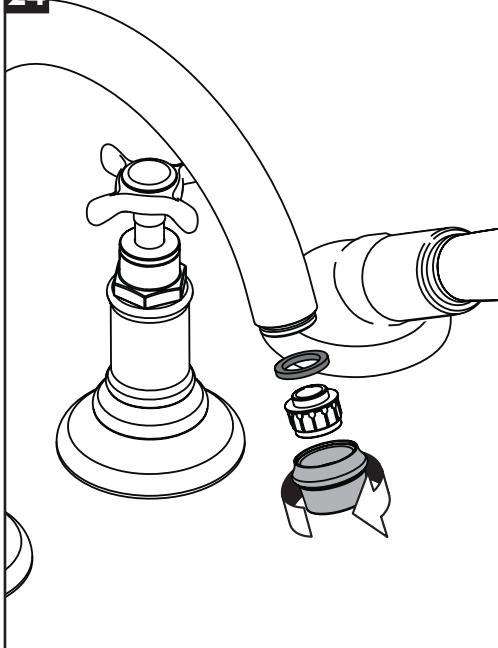
Feed the Secuflex hose back through the base and under the mounting surface.

Position the handshower holder on the base.

The positioning pin on the base should go into the hole on the handshower holder.

Secure the holder to the base by rotating the escutcheon clockwise.

Remove the aerator.

**24****Français**

Retirez les joints toriques de la fin du Secuflex tube fléxible.

Poussez le tuyau Secuflex sur la plaque.

Poussez le support douchette sur la plaque.

Guidez la douchette dans le support.

Fixez le support de douchette en tournant l'écusson dans le sens des aiguilles d'une montre.

Retirez l'aérateur.

**Español**

Retire las juntas toroidales del fin de la manguera Secuflex.

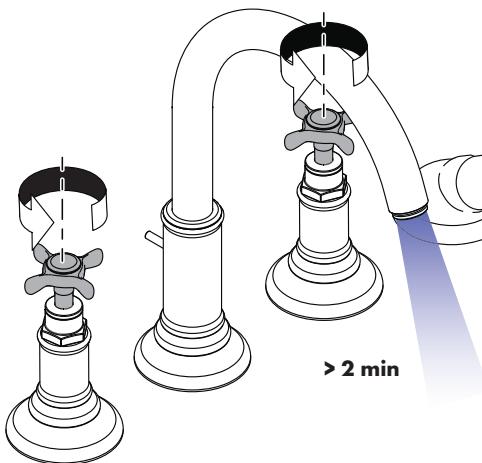
Empuje la manguera Secuflex hacia abajo en el soporte.

Empuje el soporte de la ducha de mano hacia abajo en el soporte Secuflex.

Apoye la ducha de mano en el soporte.

Asegure el soporte de la ducha de mano girando el escudo en sentido horario, para que se enrosque hacia abajo en el soporte Secuflex.

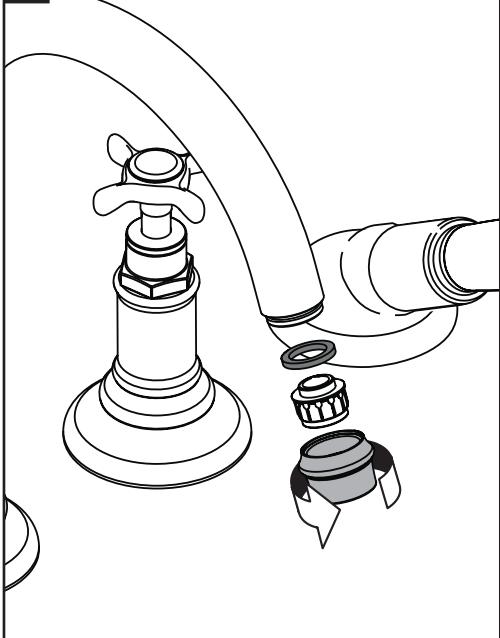
Retire el aireador.

**25****English**

Flush the hot and cold supplies for at least two minutes.

**Français**

Rincez le robinet pour deux minutes.

**26****Español**

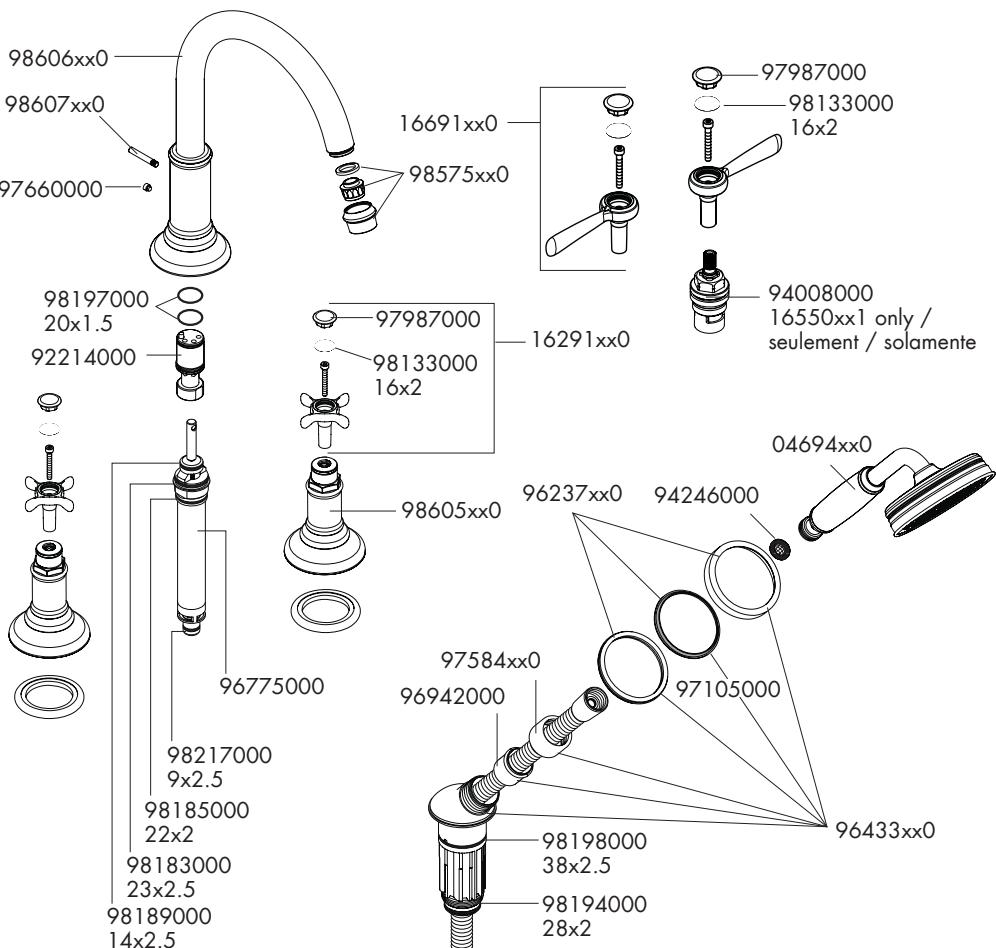
Aclare las válvulas durante dos minutos.

Install the aerator.

Installez l'aérateur.

Instale el aireador.

## Replacement Parts / Pièces détachées / Repuestos



**xx = colors / couleurs / acabados**

02 = Polished Chrome

13 = Polished Bronze

14 = Brushed Bronze

25 = Brushed Gold-Optic

26 = Brushed Chrome

30 = Polished Redgold

31 = Brushed Redgold

33 = Polished Black Chrome

34 = Brushed Black Chrome

80 = Brushed Stainless Steel

82 = Brushed Nickel

83 = Polished Nickel

93 = Polished Brass

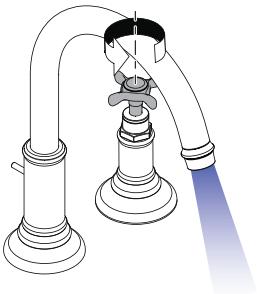
95 = Brushed Brass

99 = Polished Gold-Optic

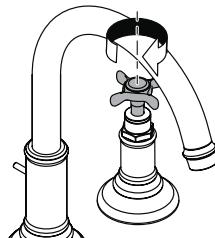
## User Instructions / Instructions de service / Manejo

**16544xx1**

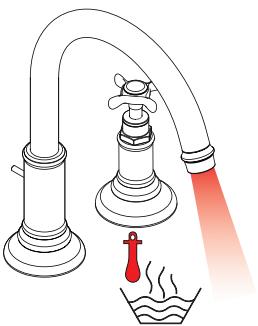
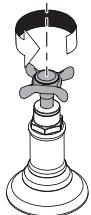
on  
ouvert  
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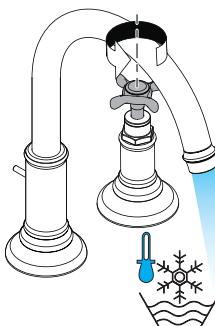
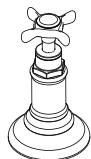
off  
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hot  
chaud  
caliente

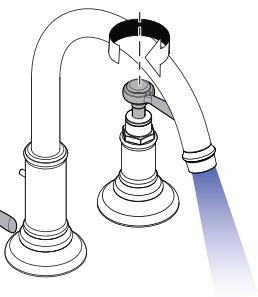


cold  
froid  
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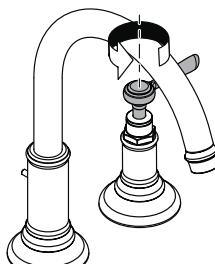
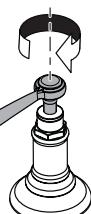


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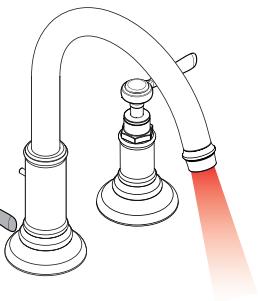
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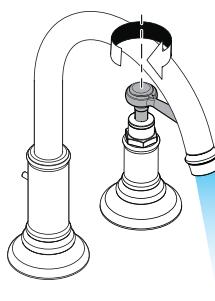
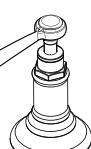
off  
fermé  
cerrar



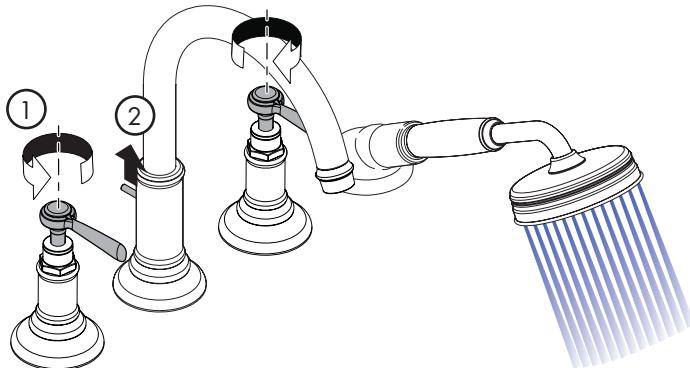
hot  
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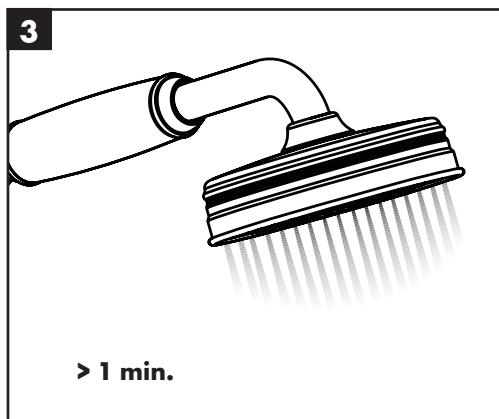
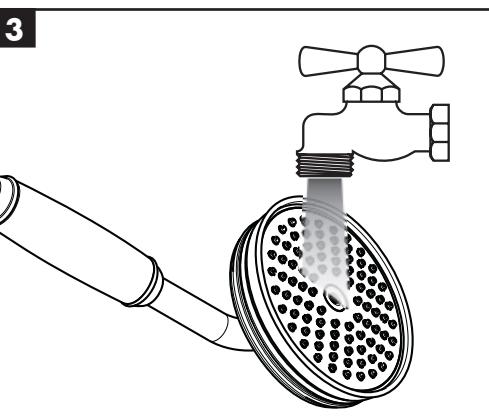
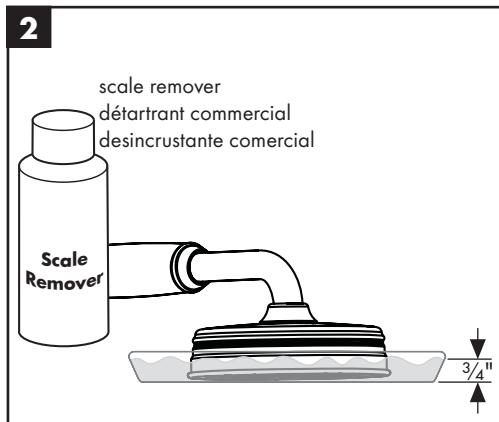
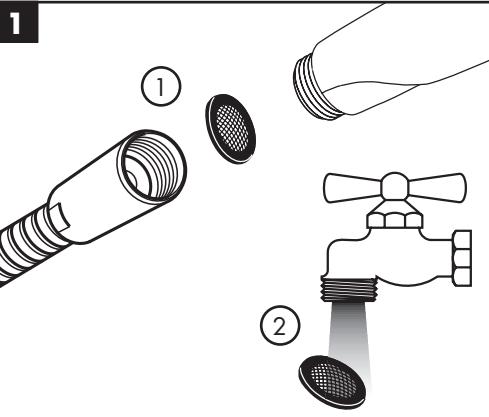
cold  
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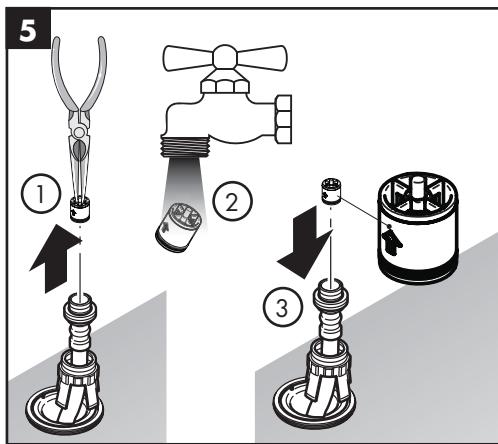
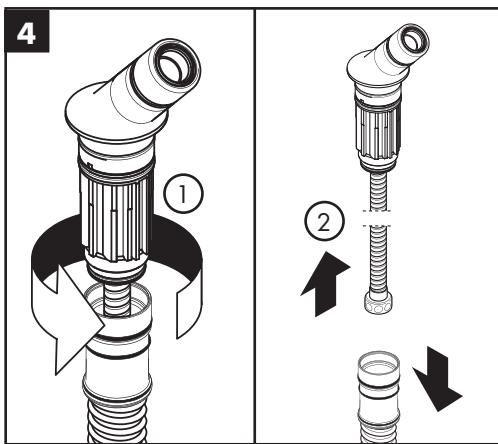
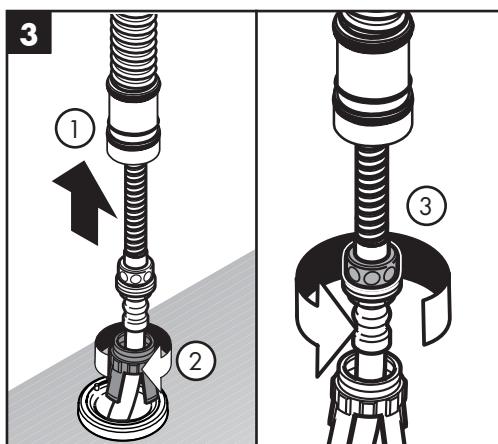
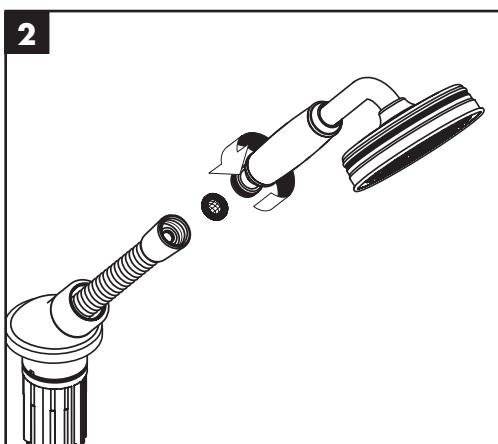
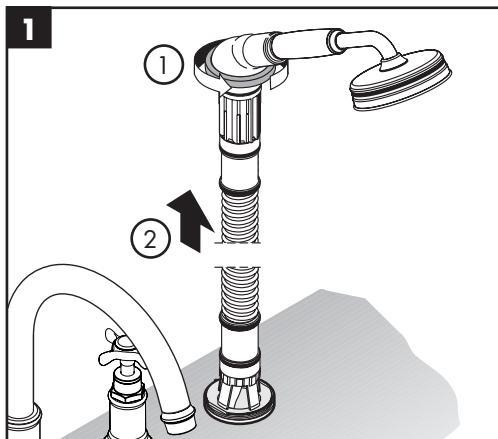
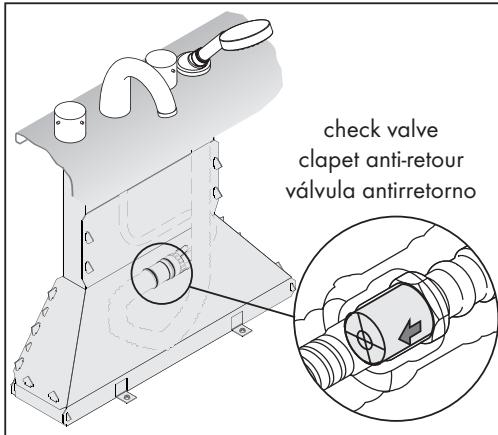
## User Instructions / Instructions de service / Manejo

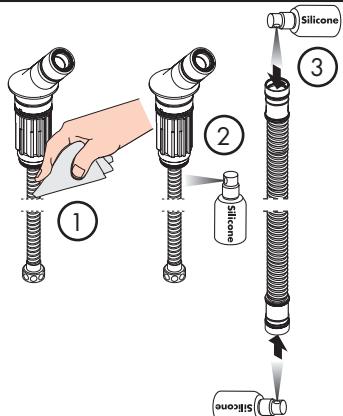
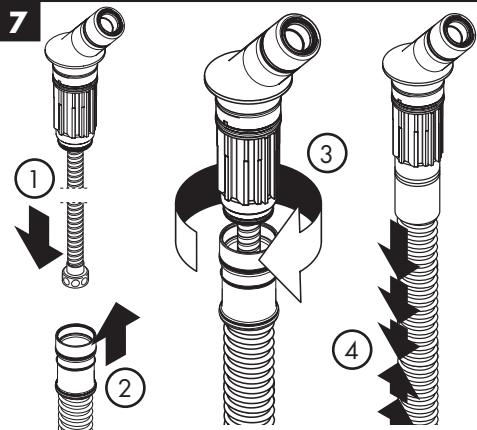
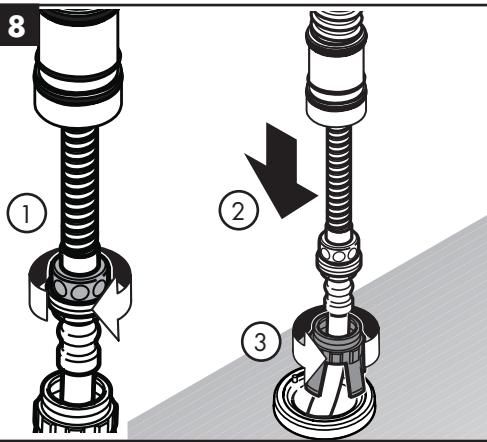
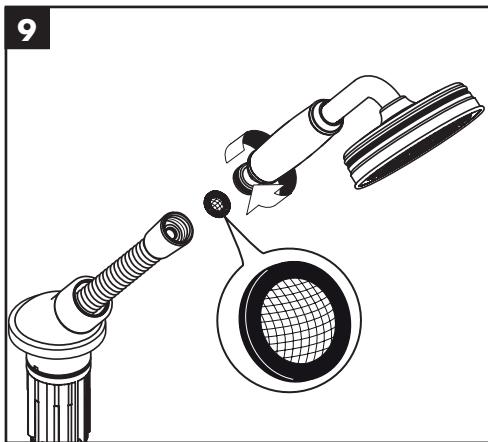
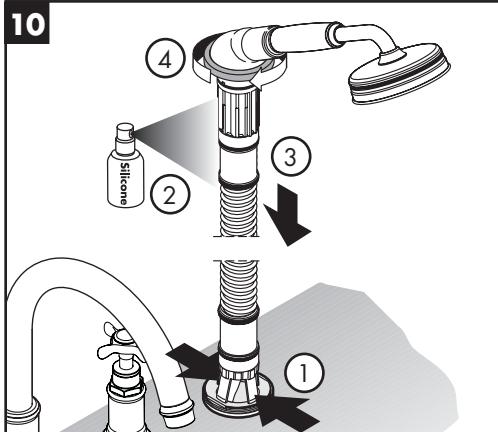


### Cleaning / Nettoyage / Limpieza



## Check valve maintenance /Entriëten clapet anti-retour / Mantenimiento válvula antirretorno



**6****7****8****9****10**

## Cleaning Recommendation for Hansgrohe Products

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Modern bathroom faucets, kitchen faucets and shower products are made from different materials to comply with the needs of the market with regard to design and functionality. To avoid damage to the product, it is necessary to take proper care of it.

### For best results:

- Prevent the buildup of mineral scale and /or soap residue by cleaning your Hansgrohe product(s) when needed.
- Select a cleaning agent specifically intended for the type of product.
- **Do not** use these types of cleaners as they will cause damage to your Hansgrohe product:
  - ✗ Any cleaning agent containing hydrochloric acid, formic acid, lye, or acetic acid.
  - ✗ Abrasive cleaning powders, pads, or brushes.
  - ✗ Steam cleaners.
  - ✗ "No rinse" cleaning agents.
- **Always** follow the instructions provided by the manufacturer of the cleaning agent.
- **Do not** mix cleaning agents, unless directed by the manufacturer.
- **Do not** spray cleaners directly onto the product as drops could enter openings and gaps and cause damage. When using spray cleaners, spray the cleaner onto a soft cloth or sponge.
- **Always** rinse your Hansgrohe product thoroughly with clear water and polish dry with a soft cloth after cleaning.

### Important

- Residue from soaps, shampoos, hair dye, and other toiletries and cosmetics can cause damage. Rinse the product with clean water after each use.
- Residue from basin/tub/tile cleaner can cause damage to faucets and fittings. Immediately rinse any overspray from the Hansgrohe product.
- Do not store any cleaning agents under your Hansgrohe product, such as in a vanity unit, as the fumes may damage the product.
- **Damage to the product caused by improper care or the use of improper cleaning agents is not covered by the warranty.**
- **If a component of the product is damaged, replace it, as there is risk of injury.**

## Conseil de nettoyage pour les produits Hansgrohe

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Les robinets pour les salles de bains et les cuisines modernes ainsi que les produits récents pour les douches se composent de matériaux différents afin de satisfaire aux besoins du marché en termes de conception et de fonctionnalité. Afin d'éviter d'endommager le produit, il est nécessaire d'en prendre soin.

### Pour de meilleurs résultats :

- Empêchez l'accumulation de tarte et/ou de résidu de savon en nettoyant votre produit Hansgrohe lorsque c'est nécessaire.
- Sélectionnez un produit de nettoyage spécifiquement prévu pour ce type de produit.
- **N'utilisez pas** ces types de nettoyeurs car ils peuvent endommager votre produit Hansgrohe :
  - ✗ Tout produit de nettoyage contenant de l'acide chlorhydrique, de l'acide formique, de la potasse ou de l'acide acétique.
  - ✗ Les poudres de nettoyage, les tampons ou les brosses abrasives.
  - ✗ Les nettoyeurs à vapeur.
  - ✗ Les produits de nettoyage « sans rinçage ».
- **Ne mélangez pas** les produits de nettoyage, à moins que cela soit indiqué par le fabricant.

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- **Ne pulvérisez pas** les nettoyants directement sur le produit car des gouttes pourraient entrer dans les ouvertures et les fentes et causer des dommages. Lorsque vous utilisez des nettoyants par pulvérisation, pulvérisez le nettoyant sur un chiffon ou une éponge douce.

#### **Important**

- Les résidus de produits pour le corps comme les savons liquides, shampoings, gels de douche, teintures pour cheveux, parfums, après-rasage et vernis à ongles peuvent causer des dégradations. Rincez le produit avec de l'eau propre après chaque utilisation.
- Le résidu provenant des nettoyants pour cuvette/baignoire/carrelage peut endommager les robinets et les raccords de tuyauterie. Rincez immédiatement toute surpulvérisation sur le produit Hansgrohe.
- De même, il est interdit de stocker des détergents ou des produits chimiques sous les produits, par ex. dans un meuble sous lavabo, car les vapeurs qui s'en dégagent risquent d'abîmer les produits.
- **Les dommages au produit causés par un mauvais entretien ou par l'utilisation de produits de nettoyage inadéquats ne sont pas couverts par la garantie.**
- **Si un composant du produit est endommagé, remplacez-le, car il existe un risque de blessure.**

## **Recomendación de limpieza para los productos de Hansgrohe**

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Hoy en día, las griferías de baño y de cocina así como duchas modernas se componen de materiales muy distintos para satisfacer las exigencias del mercado respecto al diseño y la funcionalidad. Para evitar daños y reclamaciones hay que tener en cuenta ciertos aspectos tanto en el uso como en su limpieza.

#### **Para obtener mejores resultados:**

- Evite la acumulación de restos de jabón o sarro limpiando el producto Hansgrohe cuando sea necesario.
- Seleccione un agente de limpieza diseñado específicamente para el tipo de producto.
- **No** use estos tipos de limpiadores, ya que causarán daño a su producto Hansgrohe:
  - ✗ Agentes limpiadores que contengan ácido clorhídrico, fórmico, acético o lejía.
  - ✗ Polvos, paños o cepillos de limpieza abrasivos.
  - ✗ Limpiadores a vapor
  - ✗ Agentes de limpieza "sin enjuague".
- **Siempre** siga las instrucciones provistas por el fabricante del agente de limpieza.
- **No** mezcle los agentes de limpieza, a menos que esté indicado por el fabricante.
- **No** rocíe limpiadores directamente sobre el producto, ya que podrían caer gotas sobre las aberturas y espacios y causar daños. Cuando use limpiadores en spray, rocíe el limpiador sobre un paño suave o esponja.
- **Siempre** enjuague su producto Hansgrohe con agua limpia y séquelo y lustrelo con un paño suave después de la limpieza.

#### **Importante**

- Los residuos de productos de aseo como jabón líquido, champús, gel de ducha, tintes de pelo, perfumes, lociones de afeitado y esmalte de uñas pueden dañar también los materiales. Enjuague el producto con agua limpia después de cada uso.
- Los residuos de limpiadores para lavatorios, bañeras o azulejos pueden causar daño a los grifos y accesorios. Enjuague inmediatamente cualquier derrame que haya sobre el producto de Hansgrohe.
- Tampoco pueden generarse depósitos de productos de limpieza o químicos debajo de los productos, p. ej. En un armario de lavabo. De lo contrario, los vapores generados pueden dañar los productos.
- **Los daños que resulten de un cuidado inadecuado o uso de agentes de limpieza inadecuados no están cubiertos por la garantía.**
- **Si se daña un componente del producto, reemplácelo, ya que existe riesgo de lesión.**

## Limited Consumer Warranty

This warranty is limited to products manufactured by Hansgrohe, Inc. ("Hansgrohe") that are purchased by a consumer in the United States or Canada after March 1, 1996, and installed in either the United States or in Canada.

### WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original purchaser only. This warranty is non-transferable. Hansgrohe neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

### LENGTH OF WARRANTY

If you are a consumer who purchased the product for use primarily for personal, family or household purposes, this limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this limited warranty starts on the date of purchase and extends (i) for 1 year, with respect to Hansgrohe and Commercial products, and (ii) for 5 years, with respect to Axor products. The Rubbed Bronze finish is subject to a 3-year limited warranty starting on the date of purchase.

### WHAT IS COVERED BY THE WARRANTY

This limited warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows:

Hansgrohe will replace at no charge for parts only or, at its option, replace any product or part of the product that proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be made in timely fashion, Hansgrohe may elect to refund the purchase price in exchange for the return of the product. REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER.

### WHAT IS NOT COVERED BY THE WARRANTY

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration; (2) the use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of

the product in any manner contrary to the product instructions; or (3) conditions in the home such as excessive water pressure or corrosion.

- C. Labor and other expenses for disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- D. Accessories, connected materials and products, or related products not manufactured by Hansgrohe.
- E. Any Hansgrohe or Axor product sold for display purposes.

### HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.

Some provinces and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta, GA 30004  
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid. REVISED MAY 1, 2016.

### PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your Hansgrohe product, or this warranty, please write us or call us toll-free at 800-334-0455.



**hansgrohe**

Hansgrohe, Inc. • 1490 Bluegrass Lakes Parkway • Alpharetta, GA 30004  
Tel. 770-360-9880 • Fax 770-889-1783

**[www.hansgrohe-usa.com](http://www.hansgrohe-usa.com)**